

Complaints to the respondent so many times. However the complaint was not attended. So a joint application was submitted on 07-07-2014. The D.P. was replaced and the power supply was restored in August 2014. The applicant made the compliance of the provision contained in Regulation 12.2 by an application dated 20-10-2014. So a compensation, as per the provisions under fuse off call, may be awarded to the applicant.

In reply the respondent referred to the written reply dated 22-07-2015. The respondent stated that it is true that the power supply was discontinued from 09-07-2014. They received the complaint on 10-07-2014. After spot inspection it was noticed that there was a defect in the transformer. The transformer was within the guarantee period. So the agency was requested to replace the transformer. New transformer was received on 15-07-2014. It was installed and the power supply was restored.

The applicant has not submitted the claim for compensation within the period of sixty (60) days. So his claim is not acceptable. There is no force in the application. It may be dismissed.

We have perused the record. We have heard the arguments advanced by both the parties.

It is admitted fact that the power supply to the agricultural pump was discontinued. The respondent got the intimation on 10-07-2014 for the first time. The respondent took corrective steps and the power supply was restored on 15-07-2014. According to the applicant the power supply was restored on 03-10-2014. However there is absolutely no evidence on record in support of this statement.

The applicant submitted one xerox copy of the application it is dated 20-10-2014. He claimed compensation by this application.

Regulation 12 of the MERC (Standards of performance of Distribution Licensees, Period for Giving supply and Determination of Compensation) Regulations, 2014 contain the provisions about determination of compensation.

Regulation 12.2 reads as under,

12.2 The Distribution Licensee shall be liable to pay to the affected person, such compensation as provided in Appendix A to these Regulations,

Provided that any person who is affected by the failure of the Distribution Licensee to meet the standards of performance specified under these Regulations and who seeks to claim compensation shall file his claim with such a Distribution Licensee within a maximum period of sixty (60) days from the time such a person is affected by such failure of the Distribution Licensee to meet the standards of performance,

In the instant case the applicant say that the power supply was restored in August 2014. He did not mention the specific date. On the contrary the respondent stated that the power supply was restored on 15-07-2014, on receipt of the new transformer.

In absence of any cogent evidence from the applicant, we accept the say of the respondent that the power supply was restored on 15-07-2014. The applicant submitted the claim for compensation on 20-10-2014. Naturally the claim was not submitted within the period of sixty (60) days. As such there is no compliance of the provisions contained in Regulation 12.2.

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NO. CGRF/NZ/

Date :

Certified copy of order dated 14th August, 2015 in Case No.50 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Dilip Kondbaji Mahajan, At.Waldur
Tq.Hinganghat, Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670

