

**CONSUMER GRIEVANCES REDRESSAL FORUM;**  
**MSEDCL NAGPUR (RURAL) ZONE NAGPUR**  
**COMPLAINT NO. 58/2015**

Shri Pandurang Kawadu Badkhal  
At.Murpad, Po.Kajalsara  
Tq.Hinganghat  
District - Wardha.

**Complainant**

,,VS..

1. Executive Engineer,  
MSEDCL,O&M Division,  
Hinganghat.
2. Executive Engineer/Nodal Officer,  
I. G. R. C., Circle Office,  
MSEDCL,Wardha.

**Respondents**

Applicant represented by	1) Shri B.V.Betal, Authorized representative
Respondents represented by	1) Shri M.S.Vaidya, Executive Engineer, Hinganghat 2) Shri P.B.Ingale, Assistant Engineer, Hinganghat

**CORAM:**

Shri Vishnu S. Bute, Chairman.  
Adv. Gauri D. Chandrayan, Member  
Mrs. D.D.Madelwar, Member-Secretary.

**JUDGEMENT**

**(Delivered on this 29<sup>th</sup> day of July, 2015)**

The applicant is an agriculturist. He submitted an application for connection to his agricultural pump set. The applicant stated that the respondent failed to give him the demand note within the stipulated period. So he claims compensation.

He approached IGRC Wardha. The IGRC dismissed the application on 10-03-2015 as both the parties were absent on the date fixed for hearing. Hence the applicant approached this forum on 22-06-2015.

A notice was issued to the respondent. The respondent submitted written reply. The case was fixed for personal hearing on 27-07-2015. Both the parties were present.

They were heard.

3. Shri B.V.Betal, authorized representative was present for the applicant. He argued that the applicant submitted an application on 19-01-2015. He received demand note on 17-03-2015. The demand note was not issued in time. He deposited the required amount as per demand note in March 2015. The applicant submitted the test report. However the respondent did not take entry in concerned record.

The respondent failed to release the connection within the stipulated period. The respondent may be directed to release the connection immediately. The compensation under Regulation 12.1 may be awarded as the respondent failed to issue the demand note within the stipulated period. Action may be ordered against the concerned officer of the respondent.

4. The respondent referred to the written reply dated 17-07-2015. The respondent admitted that he submitted an application on 19-01-2015. A demand note was given to him on 18-03-2015. The applicant deposited the amount on 23-03-2015. However the applicant did not submit the test report. He was orally informed about the same. Since his application was not complete an action to release him the connection was not taken. The applicant claims compensation for late issue of demand note. However there is no compliance of the provisions contained in proviso to Regulation 12.2. So he is not entitle for any compensation. His application was not complete. The application may be dismissed.

5. We have perused the record. We have heard the arguments advanced by both the parties.

It is admitted fact that the applicant submitted an application. He got the demand note. He deposited the required amount.

The applicant's first request is for grant of compensation as the respondent failed to issue him the demand note within the stipulated period. He submitted the application on 19-01-2015. In the case in hand augmentation of distribution main is necessary. So the respondents ought to have issued a demand note on or before 20-02-2015. The applicant received the demand note on 17-03-2015. So it is true that the demand note was issued late. The applicant claimed compensation on 25-02-2015 by presenting application before the IGRC Wardha. So he is entitle for compensation for the period from 20-02-2015 to 17-03-2015.

The applicant stated that he submitted the test report. However the respondent denied this fact. On perusal of the record, it reveal that the applicant could not state as to when he submitted the test report. He could not produce the receipt. He could not produce even another copy or the xerox copy of the test report procured by him from the competent authority. So there is absolutely no evidence showing that the applicant submitted the test report to the respondent. Naturally his application was not complete. So he is not entitle for the electric connection.

So we pass the following order,

**ORDER**

- i) Application no.58 of 2015 is hereby partly allowed.
- ii) The respondent MSEDCL is directed to pay compensation @ Rs.100/- per week from 20-02-2015 to 17-03-2015.

iii) The parties to bear their own cost.

**Sd/-**  
**(Adv.Gauri D.Chandrayan)**  
**MEMBER**

**sd/-**  
**(Mrs.D.D.Madelwar)**  
**MEMBER SECRETARY**

**sd/-**  
**(Vishnu S. Bute)**  
**CHAIRMAN**

**CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR**  
**(Nagpur Dtd.29<sup>th</sup> day of July, 2015)**

**CONSUMER GRIEVANCE REDRESSAL FORUM**

**NAGPUR ZONE (RURAL) M. S. E. D. C. L.**

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,

**NAGPUR – 440013**

Email.id- [cgrfnz@mahadiscom.in](mailto:cgrfnz@mahadiscom.in)

**(O) 0712- 2022198**

[cgrfnz@gmail.com](mailto:cgrfnz@gmail.com)

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NO. CGRF/NZ/

Date :

Certified copy of order dated 29<sup>th</sup> July, 2015 in Case No.58 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,  
C.G.R.F.(NZ)MSEDCL  
**N A G P U R**

To,  
Shri Pandurang Kawadu Badkhal, At.Murpad, Po.Kajalsara, Tq.Hinganghat  
Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer, C.C.O&M Dn., MSEDCL, Hinganghat.  
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,  
12, Srikrupa, Vijay Nagar,  
Chhaoni, Nagpur-440 013  
0712-2596670