

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 54/2015

Shri Onkar Mahadeo Deshmukh
At. Po.Mangrul
Tq.Samudrapur
District - Wardha.

Complainant

,,VS..

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by 1) Shri B.V.Betal, Authorized representative
Respondents represented by 1) Shri V.M.Hedao, Dy.Exe. Engineer, Samudrapur

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Mrs. D.D.Madelwar, Member-Secretary.

JUDGEMENT

(Delivered on this 27th day of July, 2015)

2. The applicant is an agriculturist. He submitted an application for connection to his agricultural pump. The grievance of the applicant is that the respondents have not issued him a demand note within the time limit prescribed under the MERC (standards of performance of distribution licensees, period for giving supply and determination of compensation) Regulations 2014. So he claims compensation. The applicant approached IGRC Wardha. The IGRC dismissed his prayer for compensation vide order passed on 20-05-2015. So the applicant approached this forum on 22-06-2015.

A notice was issued to the respondent. The respondent submitted written reply. The case was fixed for personal hearing on 20-07-2015. Both the parties were present. They were heard.

Both the parties admitted that the applicant submitted an application on 30-12-2014. The applicant say he got the demand note in May 2015. He did not mention the exact date of receipt of the demand note neither before the IGRC nor before this forum. The respondent say that as per their record the demand note was issued on 31-03-2015. The applicant did not produce any oral or documentary evidence in support of his statement that he received the demand note in May 2015. So we hold that the applicant received the demand note on 31-03-2015.

As per the provisions contained in MERC (standards of performance of distribution licensee period for giving supply and determination of compensation) Regulations 2014, time period for intimation of charges to be borne by applicant from the date of submission of application, where extension or augmentation of distribution main is necessary is thirty days.

In the instant case as per the respondent, laying of L.T. line admeasuring 0.3 km is necessary. So the respondent should have intimated the charges on or before 31-01-2015. As discussed in the foregoing para the charges were intimated on 31-03-2015. So the applicant is entitled for compensation for the period from 31-01-2015 to 31-03-2015.

In absence of any evidence much less reliable and cogent evidence we are not inclined to accept other claims of the applicant.

So we pass the following order,

ORDER

- i) Application no.54 of 2015 is partly allowed.
- ii) The respondent MSEDCL is directed to pay compensation @ Rs.100/- per week from 31-01-2015 to 31-03-2015.
- iii) No order as to cost.

Sd/-
(Adv.Gauri D.Chandrayan)
MEMBER

sd/-
(Mrs.D.D.Madelwar)
MEMBER SECRETARY

sd/-
(Vishnu S. Bute)
CHAIRMAN

CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR
(Nagpur Dtd.27th day of July, 2015)

CONSUMER GRIEVANCE REDRESSAL FORUM

NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,

NAGPUR – 440013

Email.id- cgrfnz@mahadiscom.in
cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 27th July, 2015 in Case No.54 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Onkar Mahadeo Deshmukh, At.Po.Mangrul, Tq.Samudrapur
Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer, C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670