

**CONSUMER GRIEVANCES REDRESSAL FORUM;**

**MSEDCL NAGPUR (RURAL) ZONE NAGPUR**

**COMPLAINT NO. 45/2015**

Shri Nana Bhagwan Katkar  
At.Po.Kapsi,  
Tq.Hinganghat  
District - Wardha.

**Complainant**

,,VS..

1. Executive Engineer,  
MSEDCL,O&M Division,  
Hinganghat.

2. Executive Engineer/Nodal Officer,  
I. G. R. C., Circle Office,  
MSEDCL,Wardha.

**Respondents**

Applicant represented by

1) Shri B.V.Betal, Authorized representative

Respondents represented by

1) Shri M.S.Vaidya, Executive Engineer, Hinganghat Dn.

2) Shri A.V.Tupkar, Dy.Exe. Engineer Hinganghat (R)

**CORAM:**

Adv. Gauri D. Chandrayan, Member

Mrs. D.D.Madelwar, Member-Secretary.

**JUDGEMENT**

**(Delivered on this 29<sup>th</sup> day of June, 2015)**

2. Shri Nana Bhagwan Katkar, At.Po.Kapsi, Tq.Hinganghat, Dist.Wardha (hereinafter referred to as, the applicant) had applied to the distribution licensee MSEDCL (hereinafter referred to as, the respondent) for new connection to his agricultural pump set. It is the contention of the applicant that inspite of the fact that he completed all the formalities the respondent had not released the connection within the time limit prescribed under the MERC (standards of performance of distribution licensees, period for giving supply and determination of compensation) Regulations 2014. He approached the IGRC Wardha. The IGRC Wardha dismissed his application

in default vide order passed under no.SE/Wardha/Tech/IGRC/1834 dated 18-04-2015. Feeling aggrieved by the aforesaid order, the applicant presented the instant application under the provisions contained in Regulation 6.4 of the MERC (CGRF and E.O.) Regulations 2006 on 18-05-2015.

3. A copy of the application was given to the respondent. The respondent was directed to submit parawise reply. The respondent submitted reply under no.EE/O&M/H'ghat/Tech/2538 dated 03-06-2015. The case was fixed for personal hearing on 29-06-2015. Shri B.V.Betal, authorized representative was present for the applicant. Shri M.S.Vaidya, Executive Engineer, Hinganghat Division and Shri A.V.Tupkar, Dy. Executive Engineer, Hinganghat (Rural), represented the respondent. Both the parties were heard.

4. It was contended on behalf of the applicant that he submitted an application for connection to his agricultural pump on 28-09-2011. He received demand note on 28-05-2012. He deposited the amount as per demand on 06-08-2012. He submitted the test report on 08-04-2015. In spite of the fact that the application was complete in all respect the respondent failed to release the connection within the stipulated period given in SOP Regulations. So a compensation as provided under Regulation 12.1 may be awarded. Furthermore he may be awarded compensation for physical and mental agony & travelling allowance.

5. Shri Tupkar, Dy. Executive Engineer, referred to the parawise reply dated 03-06-2015. It was further stated that the applicant submitted the application on 28-05-2012. He was given a demand note. The applicant deposited the amount on 06-08-2012.

He submitted the test report on 08-04-2015. To provide the connection to the applicant a transformer of 25 KVA, 1.2 k.m. HT and 0.06 k.m. L.T. line is necessary. As per the SOP Regulations the applicant is entitle for compensation after one year from the date of submission of the test report. So at present his application is premature. Secondly if his name is included in the list of seniority of 2012-13. He will be given the connection on priority. At present the application is not entitle for any compensation. The application may be dismissed.

6. The consumer representative submitted a note which reads as under,

It is admitted position that the applicant submitted the application in the prescribed form. He deposited the amount as per rule. He submitted the test report. His name is also entered in the paid pending list prepared by the respondent. So it is clear that the application submitted by the applicant was complete in all respect.

Regulation 4.9 prescribe the time limit for release of connection, it reads as under,

*4.9 “ Where the supply of electricity to a premise requires commissioning of a new sub-station forming a part of the distribution system, the Distribution Licensee shall give supply to such premises within one (1) year from the date of receipt of the complete application and payment of charges. The commissioning of new sub-station forming a part of the distribution system will include sub-station having transformation from HT to HT or HT to LT or switching station from where the HT distribution lines originate.”*

After hearing the parties and upon perusal of the record it reveal that the

applicant had submitted the complete application. So the applicant is entitled for compensation. The applicant has made the compliance of the provisions contained in provision to Regulation 12.2.

7. As per CGRF Regulation 2006, clause 4.1 (c) which reads as under,

4.1 (c) “ . . . . . provided also that where the Chairperson is absent from a sitting of forum, the technical member, who fulfills the eligibility criteria of sub clause (b) above, shall be the Chairperson for such sitting. “

8. After going through the documents on record and submissions made by both the parties, it is not disputed that the complainant has completed all the formalities for getting electric connection to his agricultural pump. However to provide connection to the farmers laying of LT line admeasuring 0.06 k.m., transformer 25 KVA and HT line of 1.2 k.m. was necessary. The applicant was aware of this position. The connections to the agricultural pumps shall be released as per the seniority list of year 2012-2013 from the date of completed the application. He will be given the connection on priority. And hence there is no delay in giving supply to Ag. connection. At present, there appears pendency of agricultural pump applications in Hinganghat Division under various schemes. To provide any infrastructure to consumer cost required for it is to be get approved from MERC. As the huge no. of agricultural pump applications are received the fund required for its infrastructure is more for which provision has to be made after approval of MERC, which causes delay in approving schemes. Hence MSEDCL is not responsible for any delay for erection of infrastructure of agricultural paid pending

applications. Hence the compensation to the consumer can not be granted. So the application may be dismissed.

9. In view of the position discussed above we pass the following order, by majority,

**ORDER**

- i) Application no.45 of 2015 is hereby dismissed.
- ii) No order as to cost.

**Sd/-**  
**(Adv.Gauri D.Chandrayan)**

**MEMBER**

**sd/-**  
**(Mrs.D.D.Madelwar)**

**MEMBER SECRETARY**

**CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR**

**(Nagpur Dtd.29<sup>th</sup> day of June, 2015)**

**CONSUMER GRIEVANCE REDRESSAL FORUM**  
**NAGPUR ZONE (RURAL) M. S. E. D. C. L.**  
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,  
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[cgrfnz@gmail.com](mailto:cgrfnz@gmail.com)

**(O) 0712- 2022198**

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NO. CGRF/NZ/

Date :

Certified copy of order dated 29<sup>th</sup> June, 2015 in Case No.45 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,  
C.G.R.F.(NZ)MSEDCL  
**N A G P U R**

To,  
Shri Nana Bhagwan Katkar, At.Po.Kapsi  
Tq.Hinganghat, Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.  
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,  
12, Srikrupa, Vijay Nagar,  
Chhaoni, Nagpur-440 013  
0712-2596670