

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 56/2013

Smt. Anita Diliprao Warbhe
New Yashwant Nagar
Nagaji Colony, Zashi Chouk
Hinganghat
District - Wardha.

Complainant

,,VS..

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by 1) Shri B.V.Betal

Respondents represented by 1) Shri V.M.Hedao, Assistant Engineer, Hinganghat.

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 01st day of August, 2013)

2. Feeling aggrieved and dissatisfied with the order passed by the IGRC Wardha under no.SE/Wardha/Tech/3647 dated 20-06-2013. Smt. Anita Diliprao Warbhe R/o. Donduda (hereinafter referred to as, the applicant) has presented this grievance application. It is the contention of the applicant that the respondent is not giving her electricity connection showing one or the other excuse. She approached IGRC Wardha. Her application was dismissed by the aforesaid order. So she presented this grievance application under the provisions of Regulation 6.4 of the MERC (CGRF & E.O.) Regulations, 2006.

3. A notice was issued to the respondent MSEDCL. The respondent submitted parawise reply to the application under no.EE/O&M/H'ghat/Tech/3632 dated 20-07-2013. The case was fixed for personal hearing on 29-07-2013. Shri B.V.Betal authorized representative was present for the applicant. Shri V.M.Hedao, Assistant Engineer, Hinganghat (Rural) represented the respondent. Both the parties were heard.

4. Shri Betal, authorized representative contended that the applicant submitted an application for electricity supply to the house constructed in her agricultural land. However the Junior Engineer in the Wadner distribution centre refused to accept the application. When she insisted the Junior Engineer directed her to submit an affidavit on a stamp paper of Rs.50/-. The applicant approached the Assistant Engineer, Rural Sub Division, Hinganghat. He also turned a deaf ear to the request of the applicant instead of taking any action. He directed the applicant to approach the Wadner distribution centre. This is unnecessary harassment to the applicant.

Shri Betal urged that the respondent may be directed to give a single phase connection to the applicant. The connection may be given as per the request and convenience of the applicant. The applicant did not want the connection from the agricultural L.T. line. The respondent may be directed to lay single phasing line upto the house of the applicant.

5. Shri Hedao stated that the applicant submitted the application for electricity supply at Wadner distribution centre. The application was incomplete. There were discrepancies in the application. So the concerned Junior Engineer directed the applicant to remove the discrepancies. The applicant approached the Assistant

Engineer, Rural Sub Division, Hinganghat. The applicant did not remove the discrepancies. So she was directed to remove the discrepancies. She was informed of the discrepancies in the application vide letter no.AE/H'ghat/Rural/GAD/956 dated 03-05-2013. Thereafter the applicant did not submit the application, after due compliance, as per the directions given in the aforesaid letter.

7. We have perused the record. We have heard both the parties carefully. The applicant herself submitted the Xerox copy of the application submitted by her. In the application there is a provision of certificate by the licensed electrical contractor, about the wiring and load details. The applicant did not fill up these details. So the respondent directed to fill up these details. It is clear that the application is incomplete.

8. Secondly the applicant want the connection to her house which is situated in her agricultural land. The respondent directed her to submit an affidavit as to whether she is ready to take connection from agricultural L.T. line. As per the respondent they can not lay a separate single phase line for one consumer.

9. After perusal of the record we are of the opinion that the application submitted by the applicant is incomplete. Secondly she can not insist power supply from the specific supply line.

So we pass the following order,

ORDER

- i) Application No.56 of 2013 is hereby dismissed.
- ii) Parties are left to bear their own costs.

Sd/- (Adv.Gauri D.Chandrayan) <u>MEMBER</u>	Sd/- (Ms.S.B.Chiwande) <u>MEMBER SECRETARY</u>	Sd/- (Vishnu S. Bute) <u>CHAIRMAN</u>
<u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u>		
<u>(Nagpur Dtd.01st day of August, 2013)</u>		

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440013

Email.id- cgrfnz@mahadiscom.in
cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 01th August, 2013 in Case No.56 / 2013 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Smt. Anita Diliprao Warbhe, New yashwant nagar, Nagaji colony, Zashi Chouk,
Hinganghat, Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan, Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. The Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670