

**CONSUMER GRIEVANCES REDRESSAL FORUM;**

**MSEDCL NAGPUR (RURAL) ZONE NAGPUR**

**COMPLAINT NO. 36/2015**

Shri Shankar B. Gujarkar  
At.Po.Sirasgaon  
Tq.Hinganghat  
District - Wardha.

**Complainant**

,,VS..

1. Executive Engineer,  
MSEDCL,O&M Division,  
Hinganghat.

2. Executive Engineer/Nodal Officer,  
I. G. R. C., Circle Office,  
MSEDCL,Wardha.

**Respondents**

Applicant represented by            1) Shri B.V.Betal, Authorized representative  
Respondents represented by    1) Shri A.V.Tupkar, Dy.Exe. Engineer Hinganghat (R)

**CORAM:**

Shri Vishnu S. Bute, Chairman.  
Adv. Gauri D. Chandrayan, Member  
Smt.D.D.Madelwar, Member-Secretary.

**JUDGEMENT**

**(Delivered on this 25<sup>th</sup> day of May, 2015)**

2. Shri Shankar B. Gujarkar, At.Po.Sirasgaon, Tq.Hinganghat, Dist.Wardha – the applicant had applied to the MSEDCL – the respondent for new agricultural connection. According to the applicant the respondent failed to release the connection within the stipulated period. As such he is entitle for compensation as per the provisions contained in 2014 Regulations.

The IGRC Wardha dismissed his application by an order passed on 10-03-2015. as he was absent at the time of hearing. The applicant approached this forum on 20-04-2015. The forum heard the case on 25-05-2015.

3. Shri B.V.Betal argued that the applicant submitted the test report on 23-04-2015. The respondents have not released the connection till today. So the applicant may be awarded the compensation. Secondly the respondents charged Rs.435/- as estimate amount. The respondent recovered this amount illegally. The respondent may be directed to refund the amount with interest.

4. Shri A.V.Tupkar, Dy.Executive Engineer represented the respondents. He rejected the claim of the applicant. It was stated that to provide connection to the applicant it is necessary to lay the LT line admeasuring 0.12 k.m. The applicant may claim compensation after a period of three months from 23-04-2015. As on today his application is premature. It may be dismissed. The respondent admitted to verify, if the amount of Rs.435/- is recovered illegally. If it is found so, the respondent agreed to refund the amount.

5. We have perused the record. We have heard the arguments advanced by both the parties.

Regulation 4.8 prescribe the time limit for release of connection, It reads reads as under.

*“ Where the supply of electricity to a premise requires extension or augmentation of distributing mains, the Distribution Licensee shall give supply to such premises within three (3) months from the date of receipt of the completed application and payment of charges. The extension or augmentation of distributing mains includes the extension of HT, LT lines and augmentation of distribution transformer substation.”*

After hearing the parties and upon perusal of the record it reveal that the



**CONSUMER GRIEVANCE REDRESSAL FORUM**

**NAGPUR ZONE (RURAL) M. S. E. D. C. L.**

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,

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cgrfnz@gmail.com

**(O) 0712- 2022198**

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NO. CGRF/NZ/

Date :

Certified copy of order dated 25<sup>th</sup> May, 2015 in Case No.36 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,  
C.G.R.F.(NZ)MSEDCL  
**N A G P U R**

To,  
Shri Shankar B. Gujarkar, At.Po.Sirasgaon  
Tq.Hinganghat, Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.  
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,  
12, Srikrupa, Vijay Nagar,  
Chhaoni, Nagpur-440 013  
0712-2596670