

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 47/2014

Shri Purushottam Ganpat Orkey
At.Mohgaon Po.Girad
Tq.Samudrapur
Dist.Wardha

Complainant

,,VS.,

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by 1) Dr.N.N.Behare, Authorized representative
Respondents represented by 1) Shri G.H.Bhagwat, Assistant Engineer, Samudrapur

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 16th day of June, 2014)

2. Shri Purushottam Ganpat Orkey r/o. Mohgaon, Po.Girad, Tq.Samudrapur Dist. Wardha presented this application under the provisions of Regulation 6.4 of the MERC (CGRF & EO) Regulations 2006 on 15-05-2014. He is a domestic consumer. According to the applicant, he has been given wrong bills and finally the respondent disconnected his supply.
3. The respondent submitted parawise reply under no.EE/O&M/H'ghat/Tech/2324 dated 09-06-2014.

On 13-06-2014 Dr.N.N.Behare, authorized representative was present for the

applicant. Shri G.H.Bhagwat, Assistant Engineer, Samudrapur represented the respondent. Both the parties were heard.

4. Dr. N.N.Behare argued that the applicant is a domestic consumer of the respondent since 1986. The meter installed at his residence was changed before 4 to 5 years. The consumption of the applicant is very less. The respondent, without taking the meter reading, issued the bill of 48 units per month from August 2012. From February 2013 the respondent issued the bill of 150 units per month till 02-01-2014. The meter is running properly. On 26-02-2014 the meter reading was 1419. The applicant requested the respondent for correction of bill. However the bill was not corrected. Since the bill was wrong the applicant did not deposit the amount. The respondent disconnected the power supply

The applicant requested that the bill may be corrected. The applicant is ready to deposit the bill amount. The respondent may be directed to restore the power supply.

5. Shri Bhagwat referred to the reply dated 09-06-2014. At the beginning Shri Bhagwat stated that Shri Purushottam Ganpat Orkey presented this application. However he is not a consumer of the respondent. The connection is in the name of one Shri Ganpat Mahadeo Orkey. There is no document on record to show that Shri Ganpat M. Orkey, authorized, Shri Purushottam Ganpat Orkey to file the grievance application. So the application is not tenable, it may be dismissed. Secondly, it is true that an average bill was issued to Shri Ganpat M. Orkey. However as per his request the bill was corrected and he was given the proper bill. The bill was given as per meter

reading. After due calculation the credit of Rs.2594.56 are given in the bill of January 2014. So the application has no force. It may be dismissed.

6. We have perused the record. We have heard the arguments advanced by both the parties.

The applicant himself submitted the Xerox copies of the electricity bills. It is seen therefrom that one Shri Ganpat Mahadeo Orkey is a consumer of the company. The instant application is signed and presented by Shri Purushottam Ganpat Orkey. There is no document on record showing that Shri Ganpat Mahadeo Orkey authorized Shri Purushottam (the applicant) to contest the proceedings. So there is a force in the contention of the respondent that the application is not tenable.

Furthermore the Xerox copy of the bill of January 2014 is on record. It is seen therefrom that the respondent gave a credit of Rs.2594.56 to the consumer. The applicant did not disclose this important fact. So it is clear that the respondent corrected the bill and the credit of Rs.2594.56 has been given.

7. In view of the aforesaid discussion, we came to the only conclusion that the respondent took proper action and the grievance of the consumer is redressed now.

8. So we pass the following order,

ORDER

i) The application No.47 of 2014 is hereby dismissed.

ii) The parties to bear their own cost.

<p>Sd/- (Adv.Gauri D.Chandrayan) <u>MEMBER</u></p>	<p>Sd/- (Ms.S.B.Chiwande) <u>MEMBER SECRETARY</u></p>	<p>Sd/- (Vishnu S. Bute) <u>CHAIRMAN</u></p>
<p><u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u> (Nagpur Dtd. 16th day of June, 2014)</p>		

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
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cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 16th June, 2014 in Case No.47 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Purushottam Ganpat Orkey, At.Mohgaon, Po.Girad, Tq.Samudrapur, Dist.Wardha
Copy s.w.r.to :-
1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.
Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670

