

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 47/2013

Shri Suryabhan Nagorao Yenorkar
At.Hiwara, Po. Ajansara
Tq. Hinganghat
District - Wardha.

Complainant

,,VS..

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by 1) Shri B.V.Betal

Respondents represented by 1) Shri M.S.Vaidhya, Executive Engineer, Hinganghat
2) Shri V.M.Hedao, Assistant Engineer, Hinganghat.

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 26th day of July, 2013)

2. Feeling aggrieved by the order passed by the IGRC Wardha under No.SE/Wardha/Tech/IGRC/2978 dated 21-05-2013, Shri Suryabhan Nogarao Yenorkar (hereinafter referred to as, the applicant) has presented this grievance application. It is the contention of the applicant that the respondent MSEDCL has not given him the electricity bill as per the actual meter reading. So the bills given are wrong. He approached the IGRC Wardha. The IGRC held that the applicant has been given the revised bill. So his grievance is redressed. Feeling aggrieved by this decision the

applicant presented this grievance application under the provisions of Regulation 6.4 of the MERC (CGRF & E.O.) Regulations 2006.

3. A notice was given to the respondent MSEDCL. The respondent submitted the parawise reply to the application under No.EE/O&M/H'ghat/Tech/3309 dated 02-07-2013. The case was fixed for personal hearing on 22-07-2013. Shri B.V.Betal, authorized representative was present for the applicant. Shri M.S.Vaidya, Executive Engineer, Hinganghat and Shri V.M.Hedao, Assistant Engineer, Hinganghat represented the respondent. Both the parties were heard.

4. Shri Betal authorized representative contended that the applicant is a farmer. He has agricultural connection bearing no.396990600512. He got the connection sometime in 1989. He deposited the bills upto 2004. Since 2005 the respondent issued the bill without taking the photo reading. So the bills are exorbitant. Actually at the time of filing of this complaint the meter reading was 7016. So a bill may be issued as per the meter reading. If some penalty or penal interest is included in the bill it may be quashed. The revised and correct electricity bill as per the meter reading may be issued.

5. The respondent referred to the written reply dated 02-07-2013. It was further stated that the previous bills are cancelled. The meter reading was taken. It is true that the meter reading was 7016. Now the revised bill is issued taking into consideration the meter reading as 7016.

6. At the time of hearing Shri Betal stated that he has not received the revised bill. Shri Hedao handed over the copy of the bill to Shri Betal. Shri Hedao further stated

that there is no interest or penalty amount included in the bill. Shri Hedao also stated that if the applicant personally come to the office, all the details of the bills will be given and explained to him.

7. We have perused the record. We have heard both the parties. In fact the IGRC also mentioned in the order that the revised bill of 7016 reading has been given to the applicant. The applicant stated that he has not received the bill. So the copy of the bill was given to the applicant in the presence of the forum. The respondent also stated that they have not imposed any penalty or penal interest. The respondent also agreed to give all the details of the bill to the applicant.

So we are of the opinion that the grievance of the applicant is fully redressed.

8. We pass the following order.

ORDER

- i) Application No.47 of 2013 is hereby dismissed.
- ii) No order as to cost.

Sd/- (Adv.Gauri D.Chandrayan) <u>MEMBER</u>	Sd/- (Ms.S.B.Chiwande) <u>MEMBER SECRETARY</u>	Sd/- (Vishnu S. Bute) <u>CHAIRMAN</u>
<u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u>		
<u>(Nagpur Dtd.26th day of July, 2013)</u>		

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440013

Email.id- cgrfnz@mahadiscom.in
cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 26th July,,2013 in Case No.47 / 2013 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Suryabhan Nagorao Yenorkar, At.Hiwara, Po.Ajansara,
Tq.Hinganghat Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. The Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670