

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 38/2014

Shri Shridhar Namdeo Tipale
At.Nandgaon, Po.Chincholi
Tq.Hinganghat
District - Wardha.

Complainant

,,VS.,

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by 1) Shri B.V.Betal, Authorized representative
Respondents represented by 1) Shri P.B.Ingle,Junior Engineer, Hinganghat (R) S/Dn.

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 12th day of May, 2014)

2. Shri Shridhar Namdeo Tipale, r/o Nandgaon, Po.Chincholi, Tq.Hinganghat, Dist.Wardha (hereinafter referred to as, the applicant) is a domestic consumer of MSEDCL (hereinafter referred to as, the respondent). The applicant allege that the meter installed at his residence during the period May 2013 to January 2014 was defective. So the bills issued during this period are wrong & excessive. He requested that the bills may be revised. He approached the IGRC Wardha. The IGRC Wardha passed order on 10-03-2014. Feeling dissatisfied with the order the applicant presented this application on 03-04-2014.

3. A copy of the application was given to the respondent. The respondent was directed to submit parawise reply. The respondent submitted reply under no.EE/O&M /H'ghat/Tech/1607 dated 03-05-2014. The case was fixed for personal hearing on 12-05-2014.

Shri B.V.Betal, authorized representative was present for the applicant. Shri P.B. Ingle, Junior Engineer, Hinganghat Rural Subdivision, was present for the respondent. Both the parties were heard.

4. Shri Betal argued that the meter installed at the residence of the applicant was defective. The bills issued during the period May 2013 to January 2014 are excessive, hence the bills are wrong. The applicant deposited meter testing fee in January 2014. The meter was tested on 29-04-2014. However the meter was not tested in the presence of the applicant. The meter testing laboratory of Hinganghat is not approved by MERC. The applicant prayed that the meter may be tested in the presence of the applicant. Revise bills may be issued to the applicant. Till then the respondent should not disconnect the power supply of the applicant. The meter should be tested in the laboratory approved by the MERC.

5. Shri Ingle, Junior Engineer replied for the respondent. He referred to the parawise reply dated 03-05-2014. Shri Ingle stated that the meter was tested on 29-04-2014. It was found O.K. The consumption pattern of the applicant indicated by the meter is normal. It can not be said that the meter indicated abnormal consumption. Eventhen the respondent is ready to test the meter in the presence of applicant

6. We have perused the record. We have heard the arguments advanced by both the parties.

The meter was tested on 29-04-2014. The respondent placed the copy of the report on record. As per the report the meter is running O.K. Eventhen the respondent agreed to test the meter in the presence of applicant. So we think if the meter is tested once again the grievance would be properly redressed.

Shri Betal stated that the laboratory is not approved by the MERC. However there is no documentary evidence on record in support of his say.

7. So we pass the following order,

ORDER

- i) Application No.38 of 2014 is partly allowed. The respondent may test the meter once again after due notice to the applicant. The meter should be tested in the presence of the applicant. The respondent will take necessary action as per the test report.
- ii) No order as to cost.

Sd/- (Adv.Gauri D.Chandrayan)	Sd/- (Ms.S.B.Chiwande)	Sd/- (Vishnu S. Bute)
<u>MEMBER</u>	<u>MEMBER SECRETARY</u>	<u>CHAIRMAN</u>
<u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u>		
<u>(Nagpur Dtd. 12th day of May, 2014)</u>		

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440013

Email.id- cgrfnz@mahadiscom.in
cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 12th May, 2014 in Case No.38 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Shridhar Namdeo Tipale, At.Nandgaon, Po.Chincholi Tq.Hinganghat, Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670