

**CONSUMER GRIEVANCES REDRESSAL FORUM;**  
**MSEDCL NAGPUR (RURAL) ZONE NAGPUR**  
**COMPLAINT NO. 40/2014**

Shri Devendra Mahadeo Bhalshankar  
At.Murpad, Po.Kajalsara  
Tq.Hinganghat  
District - Wardha.

**Complainant**

,,VS.,,

1. Executive Engineer,  
MSEDCL,O&M Division,  
Hinganghat.

2. Executive Engineer/Nodal Officer,  
I. G. R. C., Circle Office,  
MSEDCL,Wardha.

**Respondents**

Applicant represented by

1) Shri B.V.Betal, Authorized representative

Respondents represented by

1) Shri M.S.Vaidya, Executive Engineer, Hinganghat

2) Shri V.M.Hedao, Assistant Engineer Hinganghat (R)

**CORAM:**

Shri Vishnu S. Bute, Chairman.

Adv. Gauri D. Chandrayan, Member

Ms. S. B. Chiwande, Member-Secretary.

**JUDGEMENT**

**(Delivered on this 08<sup>th</sup> day of May, 2014)**

2. Shri Devendra Mahadeo Bhalshankar, r/o Murpad, Po.Kajalsara, Tq.Hinganghat, Dist.Wardha presented this application through his authorized representative Shri B.V.Betal on 03-04-2014. According to the representation the power supply of the applicant disrupted on 24-07-2013 & it was resumed on 17-01-2014. So he is entitle for compensation.

On 05-05-2014 Shri Betal was present for the applicant. Shri M.S.Vaidya, Executive Engineer & Shri V.M.Hedao, Assistant Engineer, Hinganghat represented the respondent. Both the parties were heard.

Shri Betal contended that the applicant is an agricultural consumer. The power supply to his agricultural pump discontinued on 24-07-2013. He submitted written complaints from time to time. However the respondent had not taken any steps to restore the power supply. So the compensation may be given under fuse off call.

In reply the respondent stated that the power supply was not discontinued. However during the peak period of irrigation the applicant was not getting the power supply with proper voltage. So his motor pump used to stop for some time. The applicant mentioned the same thing in his application. The report of the field officer is placed on record. The respondent also stated that the applicant was getting the supply of low voltage. When the situation was explained to the applicant, the applicant withdrew his complaint. Now the respondent prepared the estimate to enhance the capacity of the transformer. So in the near future the applicant will have no complaint about the power supply. The application has no force, it may be dismissed.

We have perused the record. We have heard the arguments advanced by both the parties. The Xerox copies of the complaint applications submitted by the applicant is on record. In the application dated 17-12-2013, the applicant stated that, "Inj oht ijOBk fm-ih- vlgjyM vLY; kus vko'; d nkckpk oht ijOBk feGr ukgh- ifj.Meh ekYkj ia l# gkr ukgh." In the application dated 19-12-2013 he mentioned the same situation. In the application dated 23-12-2013, the same facts are mentioned.

The reports of the Assistant Engineer dated 30-01-2014 & 26-02-2014 are on record. It is mentioned in the report, "Inj xlgdtpk oht ijOBk gk cm ul q deh nkckpk oht ijOBk

ग्लर वलर; कडर वलर-गु वलरुड. So we came to the conclusion that the power supply to the agricultural pump of the applicant is not totally discontinued but it was at low voltage.

Hence the provisions of item 3 (i) quality of supply in appendix A attached to the SOP Regulations would be attracted.

The clause say, “ *the distribution licensee has to maintain the voltage within the specific range of the declared voltage and in case of low or medium voltage within 6% of the declared voltage compensation payable in Mumbai city & suburbs is Rs.100 per week or part thereof for which voltage varies beyond specified range* ”.

Proviso to the above clause say, “ *Provided further that the Commission shall separately notify the date on which such compensation shall be payable in other areas, not covered above, in the state* ”.

There is nothing on record to show that the State Commission has notified such date. Hence the applicant can not claim any compensation.

In view of the facts & circumstances, discussed as above, we pass the following order,

### **ORDER**

- i) The application No.40 of 2014 is hereby dismissed.
- ii) The parties to bear their own cost.

<p>Sd/- (Adv.Gauri D.Chandrayan) <b><u>MEMBER</u></b></p>	<p>Sd/- (Ms.S.B.Chiwande) <b><u>MEMBER SECRETARY</u></b></p>	<p>Sd/- (Vishnu S. Bute) <b><u>CHAIRMAN</u></b></p>
<p><b><u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u></b> (Nagpur Dtd. 08<sup>th</sup> day of May, 2014)</p>		

**CONSUMER GRIEVANCE REDRESSAL FORUM**  
**NAGPUR ZONE (RURAL) M. S. E. D. C. L.**  
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,  
**NAGPUR – 440013**

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[cgrfnz@gmail.com](mailto:cgrfnz@gmail.com)

**(O) 0712- 2022198**

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NO. CGRF/NZ/

Date :

Certified copy of order dated 08<sup>th</sup> May, 2014 in Case No.40 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer,  
C.G.R.F.(NZ)MSEDCL  
**N A G P U R**

To,  
Shri Devendra Mahadeo Bhalshankar, At.Murpad, Po.Kajalsara, Tq.Hinganghat  
Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.  
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,  
12, Srikrupa, Vijay Nagar,  
Chhaoni, Nagpur-440 013  
0712-2596670