

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 27/2015

Shri V.M.Waghmare
At.Sonogaon(khunkar),Po.Sirasgaon
Tq.Hinganghat
District - Wardha.

Complainant

,,VS..

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by 1) Shri B.V.Betal, Authorized representative
Respondents represented by 1) Shri A.V.Tupkar, Dy.Exe. Engineer Hinganghat (R)

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 20th day of April, 2015)

2. Shri V.M.Waghmare r/o Sonogaon(Khunkar) Po.Sirasgaon, Tq.Hinganghat presented this application under the provisions of Regulation 6.4 of the MERC (CGRF and E.O.) Regulations 2006. The applicant contends that he submitted an application for new connection. However the respondents failed to give him the demand note within the period stipulated under the MERC (standards of performance of distribution licensees, period for giving supply and determination of compensation) Regulations 2014. As such compensation may be awarded to him. He approached IGRC Wardha. However his request for compensation was rejected vide order passed under no.SE/

Wardha/Tech/IGRC/680 dated 06-02-2015. Hence this application.

3. The respondent submitted reply to the application under no.EE/O&M /H'ghat/Tech/1510 dated 30-03-2015. The case was fixed for personal hearing on 20-04-2015. Shri B.V.Betal, authorized representative was present for the applicant. Shri A.V. Tupkar, Dy. Executive Engineer, Hinganghat (Rural), represented the respondent. Both the parties were heard.

4. Shri Betal contended that the applicant submitted an application for new connection on 13-08-2014. However he got the demand note on 04-02-2015 by post. The respondents failed to issue the demand note with the stipulated time. So compensation may be awarded to the applicant.

5. Shri Tupkar referred to the reply dated 30-03-2015. Shri Tupkar further stated that the applicant was given the demand note on 29-01-2015. The applicant claim compensation. However he has not complied the provisions of Regulation 12.2.

He also stated that the applicant has not submitted the test report till today. As soon as he submits the test report the respondent will try to release him the connection as early as possible. The applicant is not entitle for compensation. The application may be rejected.

6. The Forum asked Shri Betal as to whether the applicant made the compliance of Regulation 12.2. His reply was in negative.

We have perused the record. We have heard the arguments of both the parties.

Regulation 4.5 stipulates the time limit for issue of demand note by the distribution licensee. The provision is as follows,

4.5 Where the supply of electricity to an applicant requires extension or augmentation of distributing mains, the Distribution Licensee shall intimate the charges to be borne by such applicant within thirty (30) days from the date of submission of such application, regardless of whether such application is deemed to be complete under Regulation 4.2.

In view of the aforesaid provision the respondent was duty bound to issue the demand note on or before 13-09-2014.

The respondent objected the payment of compensation. They referred to the provisions of Regulation 12.2 in this regard.

12.2

Provided that any person who is affected by the failure of the Distribution Licensee to meet the standards of performance specified under these Regulations and who seeks to claim compensation shall file his claim with such a Distribution Licensee within a maximum period of sixty (60) days from the time such a person is affected by such failure of the Distribution Licensee to meet the standards of performance.

At the time of hearing the applicant himself admitted that he has not filed any claim for compensation. So we came to the conclusion that the applicant failed to comply the provisions of proviso to Regulation 12.2. As such he is not entitle for compensation.

So we pass the following order,

ORDER

- i) Application No.27 of 2015 is hereby dismissed.

ii) No order as to cost.

Sd/- (Adv.Gauri D.Chandrayan) **sd/-** (Ms.S.B.Chiwande) **sd/-** (Vishnu S. Bute)
MEMBER **MEMBER SECRETARY** **CHAIRMAN**
CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR
(Nagpur Dtd.20th day of April, 2015)

CONSUMER GRIEVANCE REDRESSAL FORUM
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(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 20th April, 2015 in Case No.27 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri V.M.Waghmare, At.Sonegaon(Khunkar), Po.Sirasgaon
Tq.Hinganghat, Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670