

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)
Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

NO. CGRF/NZ/R/

Date :

Certified copy of order dtd 16th July,2009 in Case No. 108/2009 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ-R)MSEDCL
N A G P U R

Copy to:-

1. Shri Wasudeo Mahadeo Hulke, At & Post-Daroda, Tah-Hinganghat, Dist-Wardha.
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Hinganghat .for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**

Maharashtra Electricity Regulatory Commission,
606-608, Keshava Building,
Bandra-Kurla complex,
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
M. S. ELECTRICITY DISTRIBUTION CO.LTD.
(NAGPUR ZONE – RURAL) NAGPUR.**

Application/Case No. CGRF/NZ/Rural/ **108** of 2009

Applicant : Shri Wasudeo Mahadeo Hulke, At & Post-Daroda,
Tah-Hinganghat, Dist-Wardha.

-- VS --

Non-applicant : 1.ExecutiveEngineer/Nodal Officer, Internal Grievance Redressal Cell,
CircleOffice, M.S.E.D.C.L., Wardha.
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L., Hinganghat.

Present : : 1.Shri V.R.Khobragade,Chairman
2.Shri S.F.Lanjewar, Member-Secy.

Appearance. : 1. Shri B.V.Betal,
Representative of Applicant Present alongwith
2. Shri W.M.Hulke - the applicant. .
1. Shri P.R.Ghorude, A.E. .
Present for Non-Applicants.

ORDER

(Passed this 16th day of July,2009)
(Per Shri V.R. Khobragade, CHAIRMAN)

1. Being aggrieved with the order of I.G.R.C., Wardha, the Applicant filed an Application in form schedule 'A' as per MERC (CGRF&EO) Regulations,2006 to this Forum on **21st May,2009** requesting to grant compensation for delay in providing of electricity connection to the agricultural pump of Applicant and refund of excess amount paid towards demand note.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on **25/6/2009**. Forum thus, offered a fair, reasonable and adequate opportunity to both the parties for submission of their say in the matter.

3. The matter in brief is that the Applicant has applied thrice for electric connection on 17/6/2006, 19/10/2006 and 10.7.2008. Demand note was issued on 16/12/2008. Applicant has paid demand note amount on 12/1/2009 and test report was submitted on 2/3/2009. Electricity connection, however, was not supplied to the Applicant.. Applicant further contended that he has objection on demand note issued to him.
4. Both the parties were present and they were heard. Both the parties reiterated the same points as mentioned in the application and parawise comments. Representative of Applicant contended that Applicant has applied for electric connection to his agricultural pump on 17/6/2006, 19/10/2006 and 10.7.2008. Demand note was issued on 16/12/2008. Applicant has paid demand note amount on 12/1/2009 and test report was submitted on 2/3/2009. Electricity connection was not supplied to the Applicant.. Applicant further contended that he has objection on excessive demand note and lastly requested for of Rs. 10,000/- towards mental harassment and Rs. 5000/- towards expenditure incurred on travelling.
5. Shri P.R.Ghorude, A.E. was present on behalf of non-applicants and Shri Ghorude contended that Applicant has applied for power supply to Rural sub/division office, Hinganghat on 17/6/2006. The Applicant has again submitted application on 19/10/2006 for connection of electricity to the D.L. but being the distance of existing transformer to the well in question was about 3800 ft., the J.E., Wadner issued intimation of cancellation of these two applications to the Applicant on 30/1/2007.. The Applicant had again submitted a fresh application on 10/7/2008 to the Asstt. Engineer,Rural Sub/Dn.Hinganghat. During this period, work of new transformer was completed at Tembha Sindbahar, the application therefore became viable and A.E.,Hinganghat sanctioned work order on 16/12/2008 and given demand note to the Applicant. Shri Hulke paid demand note amount on 12/1/2009 and submitted test report on 2/3/2009.

6. On going through the record, following facts have been noticed by Forum that the Applicant has applied for electric connection on 17/6/2006. The Applicant has again submitted application on 19/10/2006 for connection of electricity to the D.L. Being distance of existing transformer to the well at about 3800 ft., the action of intimation of cancellation of both the applications is proper and thus justified and J.E. can not be held at fault. The Applicant had again submitted third application on 10/7/2008 to the Asstt. Engineer, Rural Sub/Dn.Hinganghat. A.E. sent proposal to J.E. for spot inspection on 20/8/2008 and J.E. submitted spot inspection report to A.E. on 8/12/2008. There is a delay of 13 weeks from 20/8/2008 for submission of spot inspection report (excluding 10 days period) and Applicant is liable to get compensation of Rs. 1300/- . After installation of transformer, being a viable case A.E.,Hinganghat sanctioned work order on 16/12/2008 and given demand note to the Applicant. Shri Hulke paid demand note amount on 12/1/2009 and submitted test report on 2/3/2009. Electric connection was not supplied to the Applicant till filing an application to the Forum i.e. 21 MAY, 2009. In this case, there is a delay on the part of D.L. of about 7 weeks (excluding one month period from 2/3/2009) for releasing connection to the Applicant , hence the Applicant is entitled to get compensation of Rs. 700/- (100 x 7 weeks = Rs. 700/-). The Applicant is also entitled to get compensation till the connection is made available to the agricultural pump of the Applicant. As regards payment towards demand note, the Applicant shall pay Rs. 1000/- to D.L. For want of reliable evidence, request for grant of compensation for mental harassment and traveling expenditure is rejected.
7. With the above observations, the Forum thus unanimously pass the following order.

-: ORDER :-

1. The application is allowed and order passed by IGRC,Wardha is set aside.
2. Compensation of Rs. 1300/- + Rs. 700/- shall be paid to the Applicant within three months from receipt of this order.
3. The Applicant has to pay Rs. 1000/- towards demand note.
4. Applicant is liable to get compensation till the connection is released to him.
5. No order to costs.
6. Parties be informed accordingly.

SD/-
(V.R.KHOBRADE)
CHAIRMAN

SD/-
(S.F.LANJEWAR)
MEMBER/SECY

CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR

-:00000:-

