

**CONSUMER GRIEVANCE REDRESSAL FORUM**  
**NAGPUR ZONE (RURAL) M. S. E. D. C. L.**

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,  
NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)  
Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

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NO. CGRF/NZ/R/

Date :

**Certified copy of order dtd 9<sup>th</sup> July,2009 in Case No. 106/2009 is enclosed herewith.**

Member-Secy/ Exe.Engineer,  
C.G.R.F.(NZ-R)MSEDCL  
N A G P U R

Copy to:-

1. Shri Maroti Bhaurao Bhomle, At & Post-Daroda, Tah-Hinganghat, Dist-Wardha.
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Hinganghat .for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**  
Maharashtra Electricity Regulatory Commission,  
606-608, Keshava Building,  
Bandra-Kurla complex,  
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)  
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
M. S. ELECTRICITY DISTRIBUTION CO.LTD.  
(NAGPUR ZONE – RURAL) NAGPUR.**

Application/Case No. CGRF/NZ/Rural/ **106** of 2009

Applicant : Shri Maroti Bhaurao Bhomle, At & Post-Daroda,  
Tah-Hinganghat, Dist-Wardha.

-- VS --

Non-applicant : 1.ExecutiveEngineer/Nodal Officer, Internal Grievance Redressal Cell,  
CircleOffice, M.S.E.D.C.L., Wardha.  
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L., Hinganghat.

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Present : : 1.Shri V.R.Khobragade,Chairman  
2.Shri S.F.Lanjewar, Member-Secy.

Appearance. : 1. Shri B.V.Betal,  
Representative of Applicant Present alongwith  
2. Shri M.B.Bhomle - the applicant. .  
1. Shri P.R.Ghorude, A.E. .  
Present for Non-Applicants.

**ORDER**

( Passed this 9<sup>th</sup> day of July,2009)  
( Per Shri V.R. Khobragade, CHAIRMAN)

1. Being aggrieved with the order of I.G.R.C., Wardha, the Applicant filed an Application in form schedule 'A' as per MERC (CGRF&EO) Regulations,2006 to this Forum on **21<sup>st</sup> May,2009** requesting to grant compensation for delay in providing of electricity connection to the agricultural pump of Applicant and refund of excess amount paid towards demand note.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on **25/6/2009**. Forum thus, offered a fair, reasonable and adequate opportunity to both the parties for submission of their say in the matter.

3. The matter in brief is that the Applicant has applied for electric connection on 22/2/2007. Demand note was issued on 4/10/2007. Applicant has paid demand note amount on 22/4/2007 and test report was submitted on 26/10/2007. Electricity connection was supplied to the Applicant on 22/5/2009. Applicant further contended that D.L. has demanded excess amount towards demand note and requested for refund of admissible amount.
4. Both the parties were present and they were heard. Both the parties reiterated the same points as mentioned in the application and parawise comments. Representative of Applicant contended that Applicant has applied for electric connection to his agricultural pump on 22/2/2007. Demand note was issued on 4/10/2007. Applicant has paid demand note amount on 24/10/2007 and test report was submitted on 26/10/2007. Applicant further contended that he has strong objection on demand note amount which be refunded to him. Applicant has also demanded Rs. 10,000/- towards mental harassment and Rs. 5000/- towards expenditure on travel by bus.
5. Shri P.R.Ghorude, A.E. was present on behalf of non-applicants and Shri Ghorude contended that Applicant has applied for power supply to Rural sub/division office, Hinganghat on 27/2/2007. Asstt. Engineer, Rural Sub/Dn.Hinganghat sent application for spot inspection to J.E. on 9/3/2007. J.E. has sent spot inspection report to A.E. on 1/10/2007. The A.E. has sanctioned an estimate for demand note on 4/10/2007 and given to the Applicant on 4/10/2007. the Applicant has paid demand note note on 24/10/2007 and submitted test report on 26/10/2007 and the connection is supplied on 22/5/2009. N.A. also contended that D.L. has not shown any hesitation to release connection to the applicant and D.L. denied any loss occurred to the Applicant.
6. On going through the record, following facts have been noticed by Forum that the Applicant has applied for electric connection on 27/2/2007. A.E. sent proposal to J.E. for spot inspection on 9/3/2007 and J.E. submitted spot inspection report to A.E. on

1/10/2007. There is a delay of 26 weeks from 9/3/2007 for submission of spot inspection report (excluding 7 days period) and Applicant is liable to get compensation of Rs. 2600/- . The said amount is to be recovered from the J.E. concerned and paid to the Applicant. The A.E. sanctioned demand note on 4/10/2007 and given to the Applicant on 4/10/2007 and the Applicant paid demand note amount on 24/10/2007 and submitted test report on 26/10/2007 to Rural Sub/Division, Hinganghat. Electric connection was supplied to the Applicant on 22/5/2009. In this case, there is a delay of 7 weeks (excluding one month) from 26/10/2007, on the part of D.L. for connecting supply to the Applicant. The Applicant is entitled to get compensation of Rs. 7500/- (100 x 75 weeks = Rs, 7500/-). On scrutiny of demand note it is noticed that D.L. has to get an amount of Rs. 900/- - from the Applicant towards demand note. .

7. With the above observations, the Forum thus unanimously pass the following order.

**-: ORDER :-**

1. The application is allowed and order passed by IGRC,Wardha is set aside.
2. Compensation of Rs. 2600/- + Rs. 7500/- should be paid to the Applicant within three months from receipt of this order.
3. Applicant has to pay Rs. 900./- towards demand note to the D.L. on demand from D.L.
3. No order to costs.
4. Parties be informed accordingly.

SD/-  
(V.R.KHOBRADE)  
CHAIRMAN

SD/-  
(S.F.LANJEWAR)  
MEMBER/SECY

CONSUMER GRIEVANCE REDRESSAL FORUM  
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR

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