

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 32/2014

Shri Shalik Maroti Dahalkar
At. Po.Mangrul
Tq.Samudrapur
District - Wardha.

Complainant

,,VS.,,

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by 1) Shri B.V.Betal, Authorized representative
Respondents represented by 1) Shri M.S.Vaidya, Executive Engineer, Hinganghat
 2) Shri V.M.Hedao, Assistant Engineer Hinganghat (R)

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 29th day of April, 2014)

2. Shri Shalik Maroti Dahalkar At.Po.Mangrul Tq.Samudrapur Dist. Wardha (hereinafter referred to as, the applicant) presented this application under the provisions of Regulation 6.4 of the MERC (CGRF and E.O.) Regulations 2006 on 13-03-2014. It is the contention of the applicant that his fuse off call was not attended within the stipulated period. So he claims the compensation.

Both the parties were heard on 23-04-2014.

Shri Betal, an authorized representative, argued for the applicant that the MSEDCL (hereinafter referred to as the respondent) gave the connection to the

agricultural pump set of the applicant on 02-04-2012. The poles were not erected properly. So the poles collapsed & the wires were broken. He submitted written complaint on 19-05-2012 for the first time. After so much persuasion the respondent erected the poles & the power supply was restored on 10-09-2013. The applicant made the compliance of Regulation 12.2 on 11-10-2013. The applicant requested for compensation as per the SOP Regulations. In addition he claims Rs.70000 for physical harassment, Rs. 50000 for mental harassment and Rs.5000 each for travel expenses & the cost of the instant proceeding.

Shri Vaidya, Executive Engineer and Shri Patil, Junior Engineer, Samudrapur, Subdivision represented the respondent. The respondent stated that the poles were not fixed properly so those were collapsed . The wires were broken even before all the formalities to release the connection to the applicant were complete. The line was damaged within the guarantee period. The applicant has not been given any electricity bill. So he can not claims any compensation. His application may be dismissed.

We have perused the record. We have heard the arguments advanced by both the parties. The applicant himself admitted that the power supply was given on 02-04-2012. In his application dated 20-03-2013 he stated that the power supply discontinued w.e.f.02-04-2012. The respondent stated that the power supply was interrupted even before the formalities to release the connection were complete. The applicant has not been given any electricity bill against this connection. When we perused the order of the IGRC these circumstances are not discussed any way.

So in our opinion detailed enquiry in this regard is necessary

So we pass the following order,

ORDER

- i) Application No.32 of 2014 is hereby remanded back to the IGRC Wardha for further enquiry. The IGRC should pass speaking order after hearing both the parties .
- ii) The parties to bear their own cost.

Sd/-	Sd/-	Sd/-
(Adv.Gauri D.Chandrayan)	(Ms.S.B.Chiwande)	(Vishnu S. Bute)
<u>MEMBER</u>	<u>MEMBER SECRETARY</u>	<u>CHAIRMAN</u>
<u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u>		
<u>(Nagpur Dtd.29th day of April, 2014)</u>		

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440013

Email.id- cgrfnz@mahadiscom.in
cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 29th April, 2014 in Case No.32 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Shalik Maroti Dahalkar, At.Po.Mangrul Tq.Samudrapur Dist.Wardha
Copy s.w.r.to :-
1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.
Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670