

**CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR (RURAL)**

**COMPLAINT NO. 350/2011**

Shri Tatyaji Dhondbaji Choudhary,  
At Govindpur, Post Bothuda,  
Taluka Hinganghat,  
District - Wardha.

**.. Complainant**

.,VS.,

1. Executive Engineer,  
MSEDCL, O & M Division,  
Hinganghat.
2. Executive Engineer/Nodal Officer,  
I. G. R. C., Circle Office,  
MSEDCL, Wardha.

**Respondents**

Applicant Represented by Mr. B.V.Betal. .

Respondents represented by 1) Shri Wankhede, Asstt.Engineer, Hinganghat.

**CORAM:**

Shri T. M. Mantri, Chairman.  
Shri M. G. Deodhar, Member.  
Ms. S. B. Chiwande, Member-Secretary.

**ORDER**  
**(Per Chairman Dtd. 17<sup>th</sup> January, 2012)**

The complainant has submitted application for 5 H.P. Ag.Pump Connection on 26/04/2010, Demand Note was issued to him on 19/07/2010, amount deposited on 23/07/2010, Test Report given on 23/07/2010. According to complainant though he has approached for electric connection time and again he was neglected by the then Asstt. Engineer The complainant claimed compensation as per rules plus Rs.15000/- towards mental harassment and Rs.3000/- towards

traveling expenses. He has approached to I.G.R.Cell, Wardha on 22/06/2011, his complaint heard on 15/09/2011 but till date no order has passed, therefore complainant is compelled to approach to this Forum for Redressal of his grievances.

2. As per the Rules, notice was given to the Respondent Licensee for submitting parawise comments. On 13.10.2011, accordingly the reply came to be filed on behalf of the Respondent Licensee wherein it is stated that for giving electric connection to the complainant extension of existing line by erecting two poles was necessary and accordingly on 17/07/2010 Demand Note was given. Reference has been made to Clause 12 of MERC Regulation,2005 and submitted and stated that complainant is not tenable and complainant is not entitled. It is further stated that under SPA Scheme and upon availability of the material so also from the seniority list the electrical supply will be provide. There is no intentional delay and hence compensation can not be awarded. Excess amount demanded in the Demand Note will be refunded to the complainant as per rules.

3. Heard Ld. representative Shri Betal for complainant & representative Ld. Shri Wankhede, Asstt.Engineer for Respondent Licensee. The facts of submission of application, depositing of amount and submission test report on respective dates and admitted. The only submission on behalf of the Respondent Licensee was that as per seniority list connection would be provided but nothing has been filed on record in that respect. No documents even the alleged seniority list is not produced. As per the S.O.P. of MERC Regulation,2005 requirement is that within 3 months the electrical line is required to be given. Admittedly on 23/07/2010 even the test report was given. It is thus clear that the non compliance of the provisions which are applicable and binding to the Respondent Licensee. On behalf of the complainant supporting documents are also filed on record. As observed above this is nothing in support to the submission made on behalf of the Respondent Licensee. Hence the appropriate order and directions are required to be given.



**CONSUMER GRIEVANCE REDRESSAL FORUM**  
**NAGPUR ZONE (RURAL) M. S. E. D. C. L.**  
 Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,  
NAGPUR – 440 013

Shri T.M.Mantri  
 Chairman  
 (Mb)9673215771

**(O) 0712- 2022198**

Shri M.G.Deodhar,  
 Member  
 (M)9422805325

NO. CGRF/NZ/R/

Date :

**Certified copy of order dtd 17<sup>th</sup> January,2012 in Case No.  
 350/2011 is enclosed herewith.**

Member-Secy/ Exe.Engineer,  
 C.G.R.F.(NZ-R)MSEDCL  
N A G P U R

To,

Shri Tatyaji Dhondbaji Choudhary, At - Govindpur Post - Bothula, Tq- Hinganghat,  
 Dist. Wardha

Copy S.W.Rs.to :-

1. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road,  
 Nagpur.

Copy F.W.Cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha, --  
 2. The Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat  
 for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**  
 12, Srikrupa, Vijay Nagar,  
 Chhaoni, Nagpur-440 013  
 Ph.No.0712-2022198.

