CONSUMER GRIEVANCES REDRESSAL FORUM;

COMPLAINT NO. 515/2012

Shri Laxman Ramchandra Gomase At – Dhumankheda, Post-Waigaon(Gond) Taluka- Samudrapur District - Wardha.

Complainant

,,VS..

- Executive Engineer, MSEDCL, O & M Division, Hinganghat.
- Executive Engineer/Nodal Officer,
 G. R. C., Circle Office,
 MSEDCL, Wardha.

Respondents

No body present for the applicant.

Respondents represented by 1) Shri S.M. Vaidya, Executive Engineer, Hinganghat.

CORAM:

Shri Vishnu S. Bute, Chairman. Adv. Gauri D. Chandrayan, Member Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on 14th day of January, 2013)

1) Shri Laxman Ramchandra Gomase, resident of Dhamankheda Post Waigaon (Gond) has filed this application in the prescribed proforma on 01-11-2012, He demanded compensation pursuant to the provisions of Regulation 12 of the MERC (S.O.P.) Regulation 2005 for late release of electric connection to his agricultural pump set.

- 2) A notice was issued to the respondent. The respondent submitted parawise reply vide letter dated 17-11-2012. The copy of the same was given to the applicant.
- 3) The matter was fixed for hearing on 07-01-2013 Dr. M.N.Behere, a representative submitted an application on 26-12-2012 and gave a written statement. Neither the applicant nor his representative was present on the day of hearing. Shri M.S.Vaidhya, Executive Engineer, O&M Division, Hinganghat was present for the respondent. He was heard.

We decide the case on merit. The documents produced by both the parties are perused and examined by us. Brief details of the grievance as stated by the applicant are as under:

- The applicant submitted an application for supply of electricity to his agricultural pump on 04-06-2010. The respondent issued demand note on 19-11-2010, intimating the charges for giving supply. The applicant deposited the amount as per demand note on 21-12-2010. He submitted the test report on 24-12-2010. The respondent released the connection on 25-11-2012. The applicant prayed for giving compensation as admissible for delay in giving connection.
- 5) The respondent in the parawise report dated 17-11-2012 accepted, the dates quoted by the applicant. It was further stated that the applicant could not be granted the connection in time for want of requisite material and further that the applicant's turn was not come. As per seniority position connection to the agricultural pump of the complainant is released on 10-12-2012.

- 6) According to the Member Secretary of this Forum, supply of electricity to agricultural pumps is carried out under SPA Scheme as per the guidelines given by REC or the funds sanctioned under DPDC in a year. There is no intentional delay for providing electric connection to complainant's agricultural pump. But because of huge pendency of agricultural pump applications, it is provided as per seniority list. Hence the complainant is not entitle for compensation.
- 7) We have carefully gone through the record of the case, documents produced by both the parties as also the submissions made before us.
- 8) It admitted fact that the applicant deposited demand note amount on 21-12-2010. The applicant submitted the requisite test report on 24-12-2010. His name is included in the paid pending list at serial no.270. This show that the application was complete in all respect. The requisite amount was also deposited. For giving supply to the applicant L.T. line extension admeasuring 0.30 k.m. is necessary. There is a clear provision under Regulation no.4.5 of the MERC (S.O.P.) Regulation 2005, that where the supply of electricity to the premises require extension or augmentation of distribution mains, the distribution licensee shall give supply to such premises within 3 months from the date of receipt of complete application.
- 9) In the instant case the applicant deposited the amount on 21-12-2010 and submitted the test report on 24-12-2010. In view of the discussion in the foregoing para it was the mandatory responsibility casted upon the respondent to provide the

electricity connection to the applicant within 3 months, in the instant case on or before 24-03-2011. So the applicant is entitle for compensation as provided under Regulation 12 and appendix 'A' item-1 (III) attached to the said Regulation.

10) The respondent can not deny the binding effect of the MERC (S.O.P.) Regulation 2005. In view of the provision under Regulation 4.5, we pass the following order, by majority.

ORDER

- 1) The complete application no.575/2012 is hereby partly allow.
- 2) The respondent to pay compensation @ Rs.100 per week from 24-03-2011 to 25-11-2012.
- 3) Compliance report of this order should be submitted from the date of receipt of this order.
- 4) No order as to cost.

Sd/- Sd/- Sd/
MEMBER MEMBER SECRETARY CHAIRMAN

CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR

(Nagpur Dtd.14th day of January, 2013)