

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 16/2015

Shri Venkatesh Industries
Shastri ward, Nandgaon Rd.
Hinganghat
District - Wardha.

Complainant

,,VS.,

1. Superintending Engineer,
MSEDCL,O&M Circle,
Wardha.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by	1) Shri M.V.Goyanka, Director
Respondents represented by	1) Shri S.S.Tayade, Executive Engineer(Adm.) Wardha 2) Shri M.S.Vaidya, Executive Engineer, Hinganghat 3) Shri D.T.Uikey, Manager(F&A), Wardha Circle

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 23rd day of March, 2015)

2. Shri Venkatesh Industries, Shastri ward, Nandgaon road, Tq.Hinganghat presented this application through it's Director, Shri Madhusudan V.Goyanka. For the sake of convenience the parties are being referred to as, the applicant and the respondent. The applicant stated that the respondent failed to refund his RLC amount. So, suitable direction may be issued to the respondent.
3. The case was fixed for personal hearing on 23-03-2015. Shri Madhusudan V. Goyanka, Director, was present for the applicant. Shri S.S.Tayade, Executive Engineer

(Adm.), Wardha Circle, Shri D.T.Uikey, Manager(F&A), Wardha Circle and Shri M.S.Vaidya, Executive Engineer, Hinganghat Division were present for the respondent.

4. Shri M.V.Goyanka stated that earlier upto October 2005 the applicant was having the load of 56 HP. The consumer no. was 396510200251 (LT). From October 2005 the load was enhanced to 90 KW and new consumer no. was given as 510019006570 (LT). Old connection was treated as permanently disconnected from December 2009. The load was again enhanced to 160 KVA, however the connection no. was retained the same as 510019006570. From December 2009, earlier LT connection was treated as permanently disconnected because the applicant switched over from LT to HT. The applicant deposited total RLC of Rs.2,34,212/-. During the period July 2008 to November 2009 the respondent refunded the amount of Rs.24,324=85. The applicant received the RLC refund of Rs.96,509/- in July 2011 bill. The balance of Rs.1,13,378/- RLC is with the respondent. The applicant expedited the matter however there is no response from the respondent. The applicant requested that the respondent may be directed to refund the RLC amount. The applicant relied upon the MERC order passed in case no.19 / February 2012 dated –August 2012.

5. Shri Vaidya, Executive Engineer referred to the reply dated 20-03-2015. Shri Vaidya further admitted that the applicant is entitle for refund of RLC amount. Shri Tayade & Shri Uikey stated that if the proposal is received from Hinganghat Division they will take the necessary action on priority. The Forum asked them the time limit to take the final decision. In reply, they stated they will take the decision and inform the applicant before the next billing cycle.

6. So we pass the following order,

ORDER

- i) Application No.16 of 2015 is partly allowed. The respondent should take the final decision and inform the applicant about refund of RLC amount before the next billing cycle.
- ii) No order as to cost.

Sd/- (Adv.Gauri D.Chandrayan) **sd/-** (Ms.S.B.Chiwande) **sd/-** (Vishnu S. Bute)
MEMBER **MEMBER SECRETARY** **CHAIRMAN**
CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR
(Nagpur Dtd.23rd day of March, 2015)

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440013

Email.id- cgrfnz@mahadiscom.in
cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 23rd March, 2015 in Case No.16 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Venktesh Industries, Shastri ward, Nandgaon Road, Hinganghat
Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Superintending Engineer, O&M Circle, Wardha.
for information and necessary action.
2. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670

