

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)
Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

NO. CGRF/NZ/R/

Date :

Certified copy of order dtd 2ND July,2009 in Case No. 102/2009 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ-R)MSEDCL
N A G P U R

Copy to:-

1. Shri Gopal Krishnaji Dhale, At-Donduda, Post-Shekapur(Bai), Tah-Hinganghat, Dist-Wardha.
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Hinganghat .for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**
Maharashtra Electricity Regulatory Commission,
606-608, Keshava Building,
Bandra-Kurla complex,
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
M. S. ELECTRICITY DISTRIBUTION CO.LTD.
(NAGPUR ZONE – RURAL) NAGPUR.**

Application/Case No. CGRF/NZ/Rural/ **102** of 2009

Applicant : Shri Gopal Krishnaji Dhale, At-Donduda, Post-Shekapur(Bai),
Tah-Hinganghat, Dist-Wardha.(M.S.)
-- VS --
Non-applicant : 1.ExecutiveEngineer/Nodal Officer, Internal Grievance Redressal Cell,
CircleOffice, M.S.E.D.C.L., Wardha.
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L., Hinganghat.

Present : : 1.Shri V.R.Khobragade,Chairman
2.Shri S.F.Lanjewar, Member-Secy.

Appearance. : 1. Shri B.V.Betal,
Representative of Applicant Present alongwith
2. Shri Krishnaji Dhale, father of Applicant. .
1. Shri P.R.Ghorude, A.E. .
Present for Non-Applicants.

ORDER

(Passed this 2nd day of July,2009)
(Per Shri V.R. Khobragade, CHAIRMAN)

1. Being aggrieved with the order of I.G.R.C., Wardha, the Applicant filed an Application in form schedule 'A' as per MERC (CGRF&EO) Regulations,2006 to this Forum on **14th May,2009** requesting to grant compensation for delay in providing of electricity connection to the agricultural pump of Applicant and refund of excess amount paid towards demand note.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on **15/6/2009**. Forum thus, offered a fair, reasonable and adequate opportunity to both the parties for submission of their say in the matter.

3. The matter in brief is that the Applicant has applied for electric connection on 8/2/2007. Demand note was issued on 4/10/2007. Applicant has paid demand note amount on 28/11/2007 and test report was submitted on 14/12/2007. As per Applicant's say, he carried out pole to his field, paid Rs. 300/- as carting charges and erected the pole. Applicant further contended that he has paid excess demand note amount which be refunded to him.
4. Both the parties were present and they were heard. Both the parties reiterated the same points as mentioned in the application and parawise comments. Representative of Applicant contended that Applicant has applied for electric connection to his agricultural pump on 8/2/2007, paid demand note amount on 28/11/2007 in response to Demand note dtd. 4/10/2007 and was submitted test report on 14/12/2007, paid excess payment for demand note be refunded to him. Applicant has also demanded Rs. 10,000/- towards mental harassment and Rs. 5000/- towards expenditure on travel by bus.
5. Shri P.R.Ghorude, A.E. was present on behalf of non-applicants. Shri Ghorude contended that Applicant has applied for power supply to Rural sub/division office, Hinganghat on 8/2/2007. Asstt. Engineer,Rural Sub/Dn.Hinganghat has prepared estimate for demand note and given to Shri Dhale on 4/10/2007. Applicant had paid demand note amount on 14/12/2007 and submitted test report on 14/12/2007 to Rural Sub/Division, Hinganghat. N.A. also contended that as per policy of D.L., power connection is released to the Applicant as per seniority number of pending applications, D.L. is willing to refund the amount in view of Circular No. 46 date. 26/9/2006. Lastly the N.As confirmed release of power connection on 22/5/2009.
6. On going through the record, following facts have been noticed by Forum that the Applicant has applied for electric connection on 8/2/2007 . A.E. sent proposal to J.E. for spot inspection. There is a delay of 26 weeks from 8/2/2007 to issuance of demand note i.e. 4/10/2007(excluding 7 days period) and Applicant is liable to get

compensation of Rs. 2600/- . Applicant has paid demand note amount on 4/10/2007 and submitted test report on 14/12/2007 to Rural Sub/Division, Hinganghat. Electric connection was supplied to the Applicant on 22/5/2009. In this case, there is a delay of 69 weeks on the part of D.L. for connecting supply to the Applicant of about 69 weeks excluding one month period from 14/12/2007, hence the Applicant is entitled to get compensation of Rs. 6900/- (100 x 69 weeks = Rs, 6900/-). On scrutiny of demand note it is noticed that Applicant . has to pay Rs. 1000/- to D.L. towards demand note in view of the instruction issued by H.O., Mumbai on 26/9/2006. During the course of hearing, Forum ascertained from the Applicant regarding an application furnished by Shri Dhale, the Applicant's stated that the said application was signed by him under pressure of the local level personnels of D.L. The request of refund of carting charges, grant of compensation towards mental harassment is rejected for want of documents.

7. With the above observations, the Forum thus unanimously pass the following order.

-: ORDER :-

1. The application is allowed and order passed by IGRC,Wardha is set aside.
2. Compensation of Rs. 2600/- + Rs. 6900/- should be paid to the Applicant within three months from receipt of this order.
3. Applicant has to pay Rs. 1000./- towards demand note within 3 months from receipt of the order. .
3. No order to costs.
4. Parties be informed accordingly.

SD/-
(V.R.KHOBRAGADE)
CHAIRMAN

SD/-
(S.F.LANJEWAR)
MEMBER/SECY

CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR

-:0000:-

