

2005. He approached the IGRC Wardha. As per the applicant the IGRC heard the case however he had not received the order till today. The applicant presented the instant application under the provisions contained in Regulation 6.4 of the MERC (CGRF and E.O.) Regulations 2006 on 10-03-2014.

3. A copy of the application was given to the respondent. The respondent was directed to submit parawise reply. The respondent submitted reply under no.EE/O&M /H'ghat/Tech/1187 dated 01-04-2014. The case was fixed for personal hearing on 21-04-2014. Shri B.V.Betal, authorized representative was present for the applicant. Shri M.S.Vaidya, Executive Engineer, Hinganghat & Shri V.M.Hedao, Assistant Engineer, Hinganghat (Rural), represented the respondent. Both the parties were heard.

4. It was contended on behalf of the applicant that he submitted an application for connection to his agricultural pump on 01-06-2010. He received demand note on 29-10-2010. He deposited the amount as per demand on 29-10-2010. He submitted the test report on 03-11-2010. In spite of the fact that the application was complete in all respect the respondent has not released the connection till today. So he is entitled for compensation as provided under the SOP Regulations.

The applicant's prayer was as under,

i) The applicant may be awarded compensation as provided under SOP Regulations. The applicant may be awarded compensation of Rs.2.5 Lakhs towards the loss to his agricultural produce, Rs.50,000/- each may be awarded for physical and mental harassment, Rs.5,000/- each may be awarded for travel expenses & the cost of the instant proceeding.

ii) The respondent may be directed to release the connection immediately.

5. Shri Hedao, Assistant Engineer, referred to the parawise reply dated 01-04-2014. It was further stated that the applicant submitted the application on 01-06-2010. A demand note was issued on 19-06-2010. The applicant deposited the amount on 29-10-2010. He submitted the test report on 03-11-2010. To provide the connection to the applicant erection of L.T. line admeasuring 0.03 k.m. is necessary. His name is entered in the paid pending list of year 2010-11. The applicant has not submitted any survey report of any competent authority. His prayer is not acceptable. The connections to the agricultural pumps are released as per the orders from the higher authorities and availability of funds under SPA scheme. The applicant is not residing at village Takli. He did not contact the respondent about the connection. The contractor could not identify his agricultural land. So he could not lay the line. If the applicant comes to the local office and show his land the connection can be given immediately.

6. The technical member of the forum submitted a note as under,

I have gone through the documents on record & submissions made by both the parties, it is not disputed that the complainant has completed all the formalities for getting electric connection to his Ag pump. However supply of electricity to agricultural pumps is carried out under various schemes such as SPA –PE ,DPDC, etc . At present, there appears to be huge pendency of agricultural pump applications in Hinganghat Division under SPA scheme ,hence the work of laying HT/LT lines & T/F for supplying connection is entrusted to the agency & is being carried out as per the seniority of the applications/applicants who have deposited the demand amount &

completed the formalities in all respect. As the applicant paid the demand during the year 2010-2011 the contractor to whom the work is entrusted went to the village Takli to complete the line work of applicant's Ag. Pump. However he could not identify the Agricultural land of the applicant & hence the said work remained pending. The respondent stated that if the applicant approached to the office of the respondent, the work will be completed on top priority.

In view of above circumstances, we can not held the respondent responsible for the delay in providing electric connection to the complainant's agricultural pump.

Moreover the complainant's cause of grievance about payment of compensation for delay in giving supply will arise only when supply is given to his. In this case the supply is not yet given. The complainant's prayer for compensation for delay in giving supply is premature, in view of the order passed by Hon'ble Electricity Ombudsman, Mumbai in representation No. 32/2010 & other representations were similar issues are being involved.

In view of above I am of the opinion that the respondent is not responsible for delay in giving supply & any losses caused to the complainant. Hence in my opinion the complainant is not entitled for compensation.

7. We have perused the record. We have heard the arguments advanced by both the parties.

It is admitted position that the applicant submitted the application in the prescribed form. He deposited the amount as per rule. He submitted the test report.

His name is also entered in the paid pending list prepared by the respondent. So it is clear that the application submitted by the applicant is complete in all respect.

Regulation 4.5 prescribe the time limit for release of connection, it reads as under,

4.5 Where the supply of electricity to a premises requires extension or augmentation of distribution mains, the distribution licensee shall give supply to such premises within three (3) months from the date of receipt of complete application in accordance with the Maharashtra Electricity Regulatory Commission (Electricity supply code and other conditions of supply,) Regulations, 2005.

After hearing the parties and upon perusal of the record it reveal that the applicant had submitted the complete application. So he was entitle for connection within a period of three (3) months from 03-11-2010. The respondents have not released the connection till today. So he is entitle for compensation as provided under Regulation 12 and appendix A item1 (iii) attached the said Regulations.

8. In absence of any evidence much less reliable and cogent evidence we are not inclined to accept other claims of the applicant.

9. The respondent can not deny binding effect of SOP Regulations. So the note submitted by technical member can not be considered in toto.

10. In view of the position discussed above we pass the following order, by majority,

ORDER

- i) Application No.25 of 2014 is partly allowed. The applicant is entitle for compensation from 04-02-2011 till the connection is released to him.

- ii) The respondent MSEDCL is directed to pay compensation @ Rs.100/- per week from 04-02-2011 to 28-04-2014. The payment shall be made within ninety days from the receipt of this order.
- iii) The respondent shall pay the remaining amount of compensation as soon as the connection is released to the applicant.
- iv) No order as to cost.

Sd/-
(Adv.Gauri D.Chandrayan)
MEMBER

Sd/-
(Ms.S.B.Chiwande)
MEMBER SECRETARY

Sd/-
(Vishnu S. Bute)
CHAIRMAN

CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR
(Nagpur Dtd.28th day of April, 2014)

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(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 28th April, 2014 in Case No.25 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Gangadhar Namdeo Thool At.Takli Po.Sirasgaon Tq.Hinganghat Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670