

**CONSUMER GRIEVANCE REDRESSAL FORUM**  
**NAGPUR ZONE (RURAL) M. S. E. D. C. L.**  
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,  
NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)  
Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

---

NO. CGRF/NZ/R/

Date :

**Certified copy of order dtd 11<sup>TH</sup> June,2009 in Case No. 96/2009 is enclosed herewith.**

Member-Secy/ Exe.Engineer,  
C.G.R.F.(NZ-R)MSEDCL  
N A G P U R

Copy to:-

1. Shri Nilkanth Ramaji Narad, At & Post-Arvi(Chhoti), Tah-Hinganghat, Dist-Wardha(M.S.)
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Hinganghat .for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**

Maharashtra Electricity Regulatory Commission,  
606-608, Keshava Building,  
Bandra-Kurla complex,  
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)  
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
M. S. ELECTRICITY DISTRIBUTION CO.LTD.  
(NAGPUR ZONE – RURAL) NAGPUR.**

Application/Case No. CGRF/NZ/Rural/ **96** of 2009

Applicant : Shri Nilkanth Ramaji Narad, At & Post-Arvi(Chhoti), Tah-Hinganghat,  
Dist-Wardha(M.S.)

-- VS --

Non-applicant : 1.ExecutiveEngineer/Nodal Officer, Internal Grievance Redressal Cell,  
CircleOffice, M.S.E.D.C.L., Wardha.  
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L., Hinganghat.

Present : 1.Shri V.R.Khobragade,Chairman  
2.Shri D.K.Choudhari, Member-Secy.  
3.Shri M.G.Deodhar,Member.

Appearance. : 1. Shri B.V.Betal,  
Representative of Applicant &  
2.Shri N.R.Narad - Present.

1. Shri R.K.Giri,Dy.E.E.  
2. Shri P.R.Ghorude, A.E.  
Present for Non-Applicants.

**ORDER**

( Passed this 11<sup>th</sup> day of June,2009)  
( Per Shri V.R. Khobragade, CHAIRMAN)

1. Being aggrieved with the order of I.G.R.C., Wardha, the Applicant filed an Application in form schedule 'A' as per MERC (CGRF&EO) Regulations,2006 to this Forum on **7<sup>th</sup> May,2009** requesting to provide electricity connection to agricultural pump of Applicant.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on **4/6/2009**. Forum thus, offered a fair,

reasonable and adequate opportunity to both the parties for submission of their say in the matter.

3. The matter in brief is that the Applicant applied for power connection to agricultural pump on 30/8/2006, paid requisite amount towards demand note and submitted Test report on 11/4/2008 but did not get power connection to agricultural pump. The Applicant, therefore, made an application to the IGRC, Wardha. Being aggrieved with the order of cell, the Applicant came to Forum.
4. On the date of hearing both the parties were present and they were heard. Both the parties reiterated the same points as mentioned in the application and parawise comments. It is contended by the representative of Applicant that applicant has made an application for connection of electric supply to his agricultural pump to D.L. on 30.8.2006 and he received demand note on 1.4.2008. Applicant has paid an amount of demand note on 11.4.2008 and test report was submitted but till date he has not received electric connection to his agricultural pump. Representative of Applicant requested to Forum that he should get admissible compensation for delay in connection, and direct D.L. to release connection immediately.
5. Shri R.K.Giri,Dy.E.E. and Shri P.R.Ghorude,A.E. were present on behalf of non-applicants and Shri Ghorude,A.E. contended that Applicant has made application for connection to A.E., Rural sub/dn, Hinganghat on 30.8.2006. The A.E. Hinganghat has submitted an estimate to Division Office, Hinganghat on 13/12/2007 as there is a distance of 2400 feet from D.P. to well of Applicant. The said estimate was passed by E.E., Hinganghat on 11/1/2008 and A.E. has given demand note to Applicant and Applicant has paid demand note amount on 11.4.2008 and submitted test report on 1.8.2008 to Rural sub/dn, Hinganghat. He also assured to provide power connection by the end of June,2009.
6. On going through the record following facts have been noticed by Forum that the Applicant filed an application on 30.8.2006 for power connection to agricultural

pump to the office of A.E., Rural Sub/Dn.. It reveals from the record submitted by the non-applicants that the Applicant's case was not viable since his land was 2400 ft. away from the existing D.P. On getting application from the adjacent cultivators, A.E. have formed cluster of 3 cultivators, made the proposal accordingly and submitted estimate for sanction to E.E. on 13/7/2008 This action on the part of A.E. is supported by the letter No. EE/HGT/Tech/ 1000 date. 18/3/2006 to E.E., MSEDCL, Hinganghat. A letter from MSEB CC O&M Dn, Hinganghat date. Nil Under the circumstances as discussed above, the Applicant shall be entitled to get compensation after expiry of one month from the date of submission of test report e.g. 11.8.2008 Since the Applicant did not get power connection till application made to Forum, the D.L. is directed to pay compensation of Rs. 4000/-(Rs. 100 x 40 weeks = Rs. 4000/- only). In view of circular date. 26/9/2006, the Applicant has to pay Rs. 1000/- towards demand note. During course of hearing, Forum confirmed from the Applicant Shri Narad that he has voluntarily nominated Shri Betal as a representative to represent the case on his behalf.

7. With the above observations, the Forum thus unanimously pass the following order.

**-: ORDER :-**

1. The application is allowed and order of cell is set aside. .
2. The Applicant is entitled to receive compensation of Rs. 4000/- as no power is given to agricultural pump and Applicant is further entitled to get relief of compensation till power connection is made available.
4. Applicant has to pay Rs. 1000/- towards demand note.
6. No order to costs.
7. Parties be informed accordingly.

SD/-  
(V.R.KHOBRADE)  
CHAIRMAN

SD/-  
(D.K.CHOUDHARI)  
MEMBER/SECY

SD/-  
(M.G.DEODHAR)  
MEMBER

CONSUMER GRIEVANCE REDRESSAL FORUM  
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR

-:00000:-



(