CONSUMER GRIEVANCES REDRESSAL FORUM;

MSEDCL NAGPUR (RURAL) ZONE NAGPUR COMPLAINT NO. 31/2014

Smt. Kamal Keshav Lakhe At.Satephal Po.Tq.Hinganghat District - Wardha.

Complainant

,,VS..

- Executive Engineer, MSEDCL,O&M Division, Hinganghat.
- Executive Engineer/Nodal Officer,
 G. R. C., Circle Office,
 MSEDCL, Wardha.

Respondents

Applicant represented by

- 1) Shri B.V.Betal, Authorized representative
- Respondents represented by 1) Shri M.S. Vaidya, Executive Engineer, Hinganghat
 - 2) Shri V.M.Hedaoo, Assistant Engineer Hinganghat (R)

CORAM:

Shri Vishnu S. Bute, Chairman. Adv. Gauri D. Chandrayan, Member Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 25th day of April, 2014)

2. Smt. Kamal Keshav Lakhe, r/o Satephal, Po.Tq.Hinganghat, Dist.Wardha presented this application under the provisions of Regulation 6.4 of the MERC (CGRF and E.O.) Regulations 2006 on 13-03-2014.

Both the parties were heard on 23-04-2014.

Shri Betal authorized representative argued that the applicant submitted an application for single phase domestic connection on 17-09-2013. She received the demand note on 04-03-2014. As the applicant did not receive the demand note within prescribed time limit she may be awarded the compensation.

Shri Vaidya, Executive Engineer and Shri Hedaoo, Assistant Engineer, Hinganghat were present for the respondent. It was stated by the respondent that the applicant submitted an application for domestic connection on 30-12-2013. The company employees conducted the survey. The estimate was sanctioned on 17-01-2014. A demand note was issued under no.AE/HGT/R/T/176 dated 18-01-2014. (The copy of the demand note was produced by the applicant.) So there is no delay in giving the demand note. The application may be dismissed.

We have perused the record. According to the applicant the application was submitted on 17-09-2013. However she has not produced any oral or documentary evidence in support of her say. On the contrary the respondent say that the application was received in Hinganghat rural D.C. on 30-12-2013. So we held that the application was received by the respondent on 30-12-2013.

The copy of the demand note dated 18-01-2014 is on record. According to the applicant she received the demand note on 04-03-2014. There is no oral or documentary evidence on record showing that the applicant received the demand note on 04-03-2014. So it is difficult to believe that the demand note which was issued on 18-01-2014, reached the applicant on 04-03-2014. So we came to the conclusion that the respondent received the application on 30-12-2013 and the demand note was issued on 18-01-2014. As such there is no delay.

In view of the aforesaid discussion, we are not inclined to accept any of the contentions submitted by the applicant.

So, we pass the following order,

ORDER

- i) Application No.19 of 2014 is hereby dismissed.
- ii) The parties to bear their own cost.

Sd/- Sd/- Sd/- (Adv.Gauri D.Chandrayan) (Ms.S.B.Chiwande) (Vishnu S. Bute)

MEMBER MEMBER SECRETARY CHAIRMAN

CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR

(Nagpur Dtd.25th day of April, 2014)

CONSUMER GRIEVANCE REDRESSAL FORUM

NAGPUR ZONE (RURAL) M. S. E. D. C. L.

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(O) 0712- 2022198

cgrfnz@gmail.com

NO. CGRF/NZ/ Date:

Certified copy of order dated 25th April, 2014 in Case No.31 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer, C.G.R.F.(NZ)MSEDCL NAGPUR

To,

Smt. Kamal Keshav Lakhe At.Satephal Po.Tq.Hinganghat Dist.Wardha Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan, Katol Road, Nagpur.

Copy f.w.cs.to:

- 1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
- 2. Executive Engineer, C.C.O&M Dn., MSEDCL, Hinganghat. for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman, 12, Srikrupa, Vijay Nagar, Chhaoni, Nagpur-440 013 0712-2596670