CONSUMER GRIEVANCES REDRESSAL FORUM;

MSEDCL NAGPUR (RURAL) ZONE NAGPUR COMPLAINT NO. 28/2014

Shri Dinesh Arun Surkar At.Yenora Po.Chincholi Tq.Hinganghat District - Wardha.

Complainant

..VS..

- 1. Executive Engineer, MSEDCL,O&M Division, Hinganghat.
- 2. Executive Engineer/Nodal Officer, I. G. R. C., Circle Office, MSEDCL,Wardha.

Respondents

Applicant represented by

1) Shri B.V.Betal, Authorized representative Respondents represented by 1) Shri M.S.Vaidya, Executive Engineer, Hinganghat 2) Shri V.M.Hedaoo, Assistant Engineer Hinganghat (R)

CORAM:

Shri Vishnu S. Bute, Chairman. Adv. Gauri D. Chandrayan, Member Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 25th day of April, 2014)

2. Shri Dinesh Arun Surkar, At.Yenora Po.Chincholi Tq..Hinganghat, Dist.Wardha presented this application under the provisions of Regulation 6.4 of the MERC (CGRF and E.O.) Regulations 2006 on 13-03-2014. The applicant submitted an application for agricultural connection to the MSEDCL. The applicant allege that he did not receive the demand note within the prescribed time limit. So he claims compensation under Regulation 12.1

Both the parties were heard on 23-04-2014.

Shri Betal authorized representative for the applicant argued that the applicant submitted an application for connection to the agricultural pump on 16-05-2013. He gave all the details of the agricultural land where the connection is necessary. However the respondent issued a demand note which was received by the applicant on 06-03-2014. The demand note was received late so he is entitle for compensation.

Shri Vaidya, Executive Engineer and Shri Hedaoo, Assistant Engineer, Hinganghat were present for the respondent. It was stated by the respondent that the applicant submitted an application on 13-05-2013. However when the Junior Engineer went to the spot to conduct the survey it was noticed that the applicant is not residing at village Yenora. He has two pieces of agricultural land at village Yenora. So the Junior Engineer could not conduct the survey. The applicant never enquired about his application in the office. So the Junior Engineer wrote a letter on 05-07-2013. Eventhen the applicant did not give any information. Thereafter the applicant came to the office personally. At that time required information was obtained. After necessary approval a demand note was given on 06-03-2014. There is no delay in giving the demand note. The application may be dismissed.

We have perused the record. We have heard the arguments advanced by both the parties. Main contention of the respondent is that the details of survey no. were not available on the record. So it was not possible to conduct the survey. As per the applicant all the details were given in the initial application itself.

However there is absolutely no evidence as to when the applicant received the demand note. The copy of the demand note is not placed on record by the applicant. In

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absence of any evidence much less reliable and cogent evidence about the receipt of the demand note by the applicant we are not inclined to accept the claim of the applicant in this regard

So, we pass the following order,

<u>ORDER</u>

- i) Application No.28 of 2014 is hereby dismissed.
- ii) The parties to bear their own cost.

Sd/-Sd/-Sd/-(Adv.Gauri D.Chandrayan)(Ms.S.B.Chiwande)(Vishnu S. Bute)MEMBERMEMBER SECRETARYCHAIRMANCONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR(Nagpur Dtd.25th day of April, 2014)

CONSUMER GRIEVANCE REDRESSAL FORUM

NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,

<u>NAGPUR – 440013</u>

Email.id- <u>cgrfnz@mahadiscom.in</u> cgrfnz@gmail.com (0) 0712- 2022198

Cgrtnz@ NO. CGRF/NZ/

Date :

Certified copy of order dated 25th April, 2014 in Case No.28 / 2014 is

enclosed herewith.

Member-Secy/ Exe.Engineer, C.G.R.F.(NZ)MSEDCL N A G P U R

To,

Shri Dinesh Arun Surkar At.Yenora Po.Chincholi Tq.Hinganghat Dist.Wardha Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan, Katol Road, Nagpur.

Copy f.w.cs.to:

- 1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
- 2. Executive Engineer, C.C.O&M Dn., MSEDCL, Hinganghat. for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,

12, Srikrupa, Vijay Nagar, Chhaoni, Nagpur-440 013 0712-2596670