

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 15/2014

Shri Vijay Mohan Bhasme
At.Jamni Po.Goji
Tq.Hinganghat
District - Wardha.

Complainant

,,VS..

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by 1) Shri B.V.Betal, Authorized representative
Respondents represented by 1) Shri M.S.Vaidya, Executive Engineer, Hinganghat

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 16th day of April, 2014)

2. Shri Vijay Mohan Bhasme at Jamni Po.Goji, Tq.Hinganghat, Dist.Wardha presented this application on 06-03-2014. He claimed compensation for not attending his fuse off call in time.

The case was fixed for personal hearing on 15-04-2014. Both the parties were heard.

Shri Betal authorized representative argued for applicant. It was stated that his power supply disrupted w.e.f. 22-05-2013. He made oral complaint to the local officer to the MSEDCL. However the complaint was not attended so he submitted the written

complaint on 11-07-2013. Finally on 05-09-2013 the representative of MSEDCL replaced the fuse on the pole & the power supply was restored. Shri Betal requested that the compensation may be awarded to the applicant.

In reply Shri Vaidya, Executive Engineer referred to his written reply dated 25-03-2014. Shri Vaidya further stated that the MSEDCL kept the complaint register in the village itself. There is no entry in the complaint book that the power supply of the applicant disrupted on 22-05-2013. The applicant submitted the complaint in the sub division office Hinganghat on 11-07-2013. The representative of the MSEDCL visited the spot & the power supply was restored on 12-07-2013. The IGRC also dismissed the application of the applicant.

We have perused the record. We have heard the arguments advanced by both the parties. The applicant contended that his power supply disrupted on 22-05-2013. However there is absolutely no evidence in support of his claim. The applicant could not give any convincing explanation as to why he has not made any entry in the complaint register kept in a village itself.

Furthermore the applicant stated that the power supply was interrupted as the fuse fixed on the pole went off. However the respondent stated that there is no provision of fuse on the pole. So the complaint is baseless. The applicant did not give any explanation in this regard.

In view of the aforesaid position, we are not inclined to accept the claim of the applicant.

So we pass the following order,

ORDER

- i) Application No.15 of 2014 is hereby dismissed.
- ii) No order as to cost.

Sd/-
(Adv.Gauri D.Chandrayan) **Sd/-**
(Ms.S.B.Chiwande) **Sd/-**
(Vishnu S. Bute)
MEMBER **MEMBER SECRETARY** **CHAIRMAN**
CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR
(Nagpur Dtd.16th day of April, 2014)

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
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NAGPUR – 440013

Email.id- cgrfnz@mahadiscom.in
cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 16th April, 2014 in Case No.15 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Vijay Mohan Bhasme At.Jamni Po.Goji Tq.Hinganghat Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670