

## **CONSUMER GRIEVANCES REDRESSAL FORUM:**

**COMPLAINT NO. 512/2012**

Shri, Laxman Vithoba Shende  
At – Chikhli, Post- Kora  
Taluka- Samudrapur,  
District - Wardha.

**Complainant**

„VS..

1. Executive Engineer,  
MSEDCL, O & M Division,  
Hinganghat.

2. Executive Engineer/Nodal Officer,  
I. G. R. C., Circle Office,  
MSEDCL, Wardha.

**Respondents**

No body present for the applicant.

**Respondents represented by** 1) Shri S.M.Vaidya, Executive Engineer, Hinganghat.  
2) Shri V.M.Hedau, Assistant Engineer, Hinganghat

### **CORAM:**

Shri Vishnu S. Bute, Chairman.  
Adv. Gauri D. Chandrayan, Member  
Ms. S. B. Chiwande, Member-Secretary.

### **JUDGEMENT**

**(Delivered on 9<sup>th</sup> day of January, 2013)**

Shri Laxman Vithoba Shende, resident of Chikhli Po. Kora (hereinafter after referred to as, the applicant) has filed this application in the prescribed proforma on 01-11-2012. He demanded compensation pursuant to the provision of Regulation 12 of the MERC (S.O.P.) Regulation 2005 for late release of electric connection to his agricultural pump set.

.2.

A notice was issued to the respondent. The respondent submitted parawise reply on 22-11-2012. A copy of the same was given to the applicant.

The matter was fixed for hearing on 07-01-2013. Neither the applicant nor his representative was present at the time of hearing. Shri M.S.Vaidya, Executive Engineer, O&M Division, Hinganghat was present for the respondent. He was heard. Now we decide the case on merit.

Brief details of the grievance as stated by the applicant are as under:

The applicant submitted application for supply of electricity to his agricultural pump on 28-02-2011. The respondent issued demand note on 01-03-2011 intimating the charges for giving supply. The applicant deposited the amount as per demand note on 28-03-2011 and submitted the test report on 28-02-2012. The respondent released the connection on 20-10-2012.

As the connection was not released in time. He suffered a loss of agriculture produce to the tune of Rs.1.00 lakh. Further more he demanded compensation towards physical harassment of Rs.30,000=00, Rs.20,000=00 for mental harassment, Rs.2,000=00 towards travelling expenses and Rs.3,000=00 towards the cost of this application.

The respondent stated that the dates of application, the demand note and the deposition of amount are not disputed. The applicant's request could not be granted in time for want of requisite material and further that the applicants turn was not come.. As per seniority position the connection to the agricultural pump of the complainant is released on 03-12-2012.

It was also stated on behalf of the respondent that representative of the MSEDCL inspected the spot. It was noticed that the pump set was not available for inspection and installation was not done properly by the applicant. So the test report submitted by the respondent was not proper. He was directed to submit a fresh test report. The complainant submitted fresh test report on 22-10-2012. The work of giving supply involved L.T. line extension admeasuring 0.24 k.m. The connection to the applicant was released within 3 months. There is no purposeful delay in giving supply to the applicant. Therefore the Applicant is not entitle for giving any compensation.

We have carefully gone through the entire record of the case, documents produced by both the parties as also the submission made before us by both of them.

As per the respondent the test report submitted by the applicant on 28-02-2012 was not proper. So he was directed to submit a fresh test report. He submitted fresh test report on 22-10-2012. So his application was complete on 22-10-2012. For giving supply to the applicant L.T.line extension admeasuring 0.24 k.m. was necessary. So as per the provision contained in Regulation 4.5 of the MERC (S.O.P) Regulation 2005 the time admissible was of 3 months. It is stated by the applicant that the connection was given on 20-10-2012. The respondent say that the connection was given on 03-12-2012. In any case it revealed that the connection was given within a period of 3 months, as such the applicant is not entitle for any compensation.

.4.

So we pass the following order.

**ORDER**

The application No.512/2012 is hereby dismissed. No order as to cost.

Sd/-

Sd/-

Sd/-

**MEMBER      MEMBER SECRETARY      CHAIRMAN**  
**CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR (RURAL)**

**(Nagpur Dtd. 09<sup>th</sup> day of January, 2013)**