

CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR (RURAL)

COMPLAINT NO. 357/2011

Shri Dharmaraj Motiramji Salvatkar,
At-Narayanpur, Post- Kora,
Taluka Samudrapur,
District - Wardha.

.. Complainant

.,VS..

1. Executive Engineer,
MSEDCL, O & M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL, Wardha.

Respondents

Applicant Represented by Shri B.V.Betal.

Respondents represented by 1) Shri S.V.Fadanvis, Asstt.Engineer, Samudrapur.

CORAM:

Shri T. M. Mantri, Chairman.
Shri M. G. Deodhar, Member.
Ms. S. B. Chiwande, Member-Secretary.

ORDER
(Per Chairman Dtd. 09th April, 2012)

The complainant's case in brief is that in respect of his grievance he approached Forum for his Agricultural connection. The electric supply was given from the village through single phase Transformer and in view of overload it is not getting the required electric supply, hence he has made grievance in writing on 26/01/2010. For want of load the pump could not work, resulting in agricultural losses of 15 lakhs. In spite the approaches made time and again and directions by the concerned authorities it was acted upon belatedly. Whereby since Nov.,2011, the required load is being supplied resulting in regular electric supply. There is in-ordinate delay for installing the Transformer late, resulting in losses by the

complainant so also he has claimed compensation as per MERC Regulation,2005. Alongwith complaint copies of the documents have been annexed.

2. As per the Rules, notice was given to the concerned office of the Distribution Licensee who has filed reply to the complaint stating that for 5 HP Ag. Pump the electric connection was given from the village single phase Transformer. The requirement was of 63 KVA Transformer which is sanctioned on 16.06.2010 and work completed in Sept.,2011. Accordingly the complainant's connection was shifted to new Transformer. There was supply to the complainant since Jan.,2010 for which copy of the CPL is annexed. The complainant has filed earlier proceedings vide Case No. 344/2011 and accordingly meter was replaced on 14.12.2010. That time the reading was 01 and subsequently on 9.9.2011 reading was taken which was 1777 which means that there was consumption of 1776 units for the period of 9 months. Earlier also the complainant's use was to that extent. From the record it is clear that the electric supply was not totally stopped. But from CPL it is clear there was consumption of the electricity hence the complaint is liable to be dismissed.

3. Heard Shri Betal Ld. Representative for complainant & Ld. Shri S.V.Fadanvis, Asstt.Engineer on behalf of Distribution Licensee. So also gone through the written notes filed on behalf of the parties. It is not in dispute that earlier on the complainant's grievance the meter was replaced, so also it is not in dispute that the supply was for Ag.Pump for the complainant. In substance the complainant's grievance is that there was not regular supply, for want of load, causing loss to it require him to approach to the Forum for the compensation. Admittedly new Transformer has been installed in Nov.,2011 and since then there is no grievance at all, even according to the complainant. As far as grievance about the earlier period of the complainant it is clear from the record that copy of CPL is filed by the Distribution Licensee and during course of submissions it has been pointed out that there was use of the electric energy by the complainant, more particularly, even during the relevant period. CPL is for the period March, 2005 to June.,2011. The relevant period covers last two pages and on going through the same it is clear that the details of the consumed units for different quarter periods are specifically mentioned therein. Admittedly this relevant bills have been paid by the complainant. The CPL supports the submission made on behalf of the Respondent Licensee that there was consumption of the electricity for the said pump by the complainant. In view thereof this Forum is not inclined to accept the submission made by the complainant. In any case the compensation claim made by the complainant for alleged losses

of agricultural income is too remote to be considered under the provisions of the Regulations. In any case even according to the complainant new Transformer has been installed and there is no grievance remained. So considering the rival submission, available material on record it is clear that the complainant is failed to make out case for granting any relief in the proceedings, resultantly the complaint needs to be dismissed. Hence this Forum is proceed to pass the following order.

ORDER

- (1) The Complaint No. CGRF/NZ-R/357/2011 is hereby dismissed.
- (2) In the circumstances, parties to bear their own cost.

Sd/- <u>MEMBER</u>	Sd/- <u>MEMBER SECRETARY</u>	Sd/- <u>CHAIRMAN</u>
<u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR (RURAL)</u>		
(Order Per Chairman Dtd.: 9th April, 2012)		

**CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.**

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440 013

Shri T.M.Mantri
Chairman
(Mb)9673215771

(O) 0712- 2022198

Shri M.G.Deodhar,
Member
(M)9422805325

NO. CGRF/NZ/R/

Date :

**Certified copy of order dtd 09th April,2012 in Case No. 357/2011 is
enclosed herewith.**

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ-R)MSEDCL
N A G P U R

To,

Shri Dharmaraj Motiramji Salvatkar, At Narayanpur, Post- Kora,Tq-Samudrapur,Dist. Wardha

Copy S.W.Rs.to :-

1. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy F.W.Cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha, --
2. The Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat
for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
Ph.No.0712-2022198.

