

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 527/2012

Shri Dhnyaneshwar Namdevrao Hiwase
AT.Muradpur
Po.Samudrapur
Taluka- Samudrapur
District - Wardha.

Complainant

,,VS..

1. Executive Engineer,
MSEDCL, O&M Division,
Hinganghat.

2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL, Wardha.

Respondents

Applicant represented by Dr.N.N.Behare

Respondents represented by 1) Shri S.M.Vaidya, Executive Engineer, Hinganghat.
2) Shri P.R.Parankar Junior Engineer, Girad

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on 25th day of February, 2013)

1) Shri Dhnyaneshwar Namdevrao Hiwase R/o. Muradpur Tq.Samudrapur, Dist. Wardha, has filed this application in the prescribed proforma on 26-12-2012. He demanded compensation pursuant to the provisions of Regulation 12 of the MERC (S.O.P.) Regulation 2005 for late release of electric connection to his agricultural pump set.

- 2) A notice was issued to the respondent. The respondent submitted parawise reply vide letter dated 19-03-2013. The copy of the same was given to the applicant.
- 3) The case was taken up for hearing on 22-02-2013. Dr. N.N.Behare a representative was present for the applicant. He argued the case. Shri M.S.Vaidya, Executive Engineer, O&M Division Hinganghat and Shri P.R.Parankar, Junior Engineer Girad were present for the respondent. Both the parties were heard. Brief details of the grievance as stated by the applicant are as under.
- 4) The applicant submitted an application for supply of electricity to his agricultural pump on 29-06-2010. He received a demand note on 15-12-2010. He deposited the amount on 27-12-2010. He submitted a test report on 10-03-2011. However till today he has not received the power supply. He approached the IGRC. He received the notice of hearing late. So he could not attend the hearing. He requested for immediate release of the power supply. He also requested the compensation from the date of submission of the test report.
- 5) Shri Vaidya referred to the written reply dated 19-01-2013. It was specifically stated that the applicant submitted the test report on 10-03-2011. To provide a power supply it was necessary to lay a LT line admeasuring 0.3 k.m. The applicant has been given an electric supply on 13-12-2012. There is no intentional delay in release of the supply. So the applicant is not entitle for any compensation.
- 6) According to the Member Secretary of this Forum, supply of electricity to agricultural pumps is carried out under SPA Scheme as per the guidelines given by REC. There is no intentional delay for providing electric connection to complainant's agricultural pump. But because of huge pendency of agricultural pump applications, it is

provided as per seniority list. As the connection is already provided to the complainant's agricultural pump on 13.12.2011, no compensation needs to be awarded to the complainant.

7) We have carefully gone through the record of the case, documents produced by both the parties as also the submission made before us.

8) It is admitted fact that the applicant deposited the demand amount on 27-12-2010. The applicant submitted the requisite test report on 10-03-2011. His name was also included in paid pending list of 2010-11 at sr.no.284. This show that the application was complete in all respect. For giving supply to the applicant extension to the LT line admeasuring about 0.3 k.m was necessary. There is a clear provision under Regulation 4.5 of the MERC (S.O.P.) Regulation 2005, that where the supply of electricity to the premises require extension or augmentation of distribution mains, the distribution licensee shall give supply to such premises within 3 months from the date of receipt of complete application.

9) In the instant case the applicant deposited the amount on 27-12-2010 and submitted the test report on 10-03-2011. In view of the discussion in the foregoing para it was the mandatory responsibility casted upon the respondent to provide the electricity connection to the applicant within 3 months , in the instant case on or before 10-06-2011. So the applicant is entitle for compensation as provided under Regulation 12 and appendix A item 1 (iii) attached to the said Regulation.

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440 013
(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dtd 25th February,2013 in Case No. 527/2012 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Dhnyaneshwar Namdevrao Hiwase, At.Muradpur, Po.Tq.Samudrapur, Dist.Wardha

Copy S.W.R.to :-

1. The Chief Engineer(N. Z.), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy F.W.Cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Hinganghat
2. The Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670