

prescribed under the MERC (standards of performance of distribution licensees, period for giving supply and determination of compensation) Regulations 2005. He approached the IGRC Wardha. The IGRC Wardha dismissed his application vide order passed under no.SE/Wardha/Tech/IGRC/6412 dated 12-11-2013. Feeling aggrieved by the aforesaid order, the applicant presented the instant application under the provisions contained in Regulation 6.4 of the MERC (CGRF and E.O.) Regulations 2006 on 30-12-2013.

3. A copy of the application was given to the respondent. The respondent was directed to submit parawise reply. The respondent submitted reply under no.EE/O&M/H'ghat/Tech/367 dated 17-01-2014. The case was fixed for personal hearing on 11-02-2014. Shri B.V.Betal, authorized representative was present for the applicant. Shri M.S.Vaidya, Executive Engineer, Hinganghat & Shri V.M.Hedao, Assistant Engineer, Hinganghat (Rural), represented the respondent. Both the parties were heard.

4. It was contended on behalf of the applicant that the power supply to his agricultural pump stopped on 07-07-2013. He submitted complaint application on 11-07-2013 to the Assistant Engineer, Hinganghat. The respondent did not take cognizance of the complaint. So he submitted application to the Executive Engineer, Hinganghat on 23-08-2013. He again submitted the application on 11-09-2013. Finally, the power supply was restored on 04-09-2013.

It was submitted that since the fuse off call was not attended within the prescribed the time limit the applicant is entitle for compensation @ Rs.50 per hour for the period from 08-07-2013 to 04-09-2013.

5. Shri V.M.Hedao, Assistant Engineer, referred to the parawise reply dated 17-01-2014. It was further stated that the complaint of the applicant is totally false. The complaint of the applicant was received in sub division office of Hinganghat rural on 11-07-2013. Action was taken immediately and the power supply was restored on 12-07-2013. Except the time of load shedding, break down or some technical defect the power supply to the agricultural pump of the applicant was continuous. The technical staff asked the applicant for statement however he refused to give a written statement. The respondent kept a complaint register in the village Jamni itself. Other villagers recorded their complaints about power supply in the register. However the applicant instead of recording his complaint in the complain register, he gave the complaint at Hinganghat with mala fide intention. The applicant stated that the power supply failed as the fuse on the pole went off. However there is no provision of fuse on the pole. The respondent produced the statements of police Patil, Sarpanch of Gram Panchayat, Jamni & other agricultural pump holders. They stated that except break down or some technical defect the power supply was continuous. Mr. Hedao finally stated that the complaint submitted by the applicant is false. It may be dismissed

6. We have perused the record. We have heard the arguments advanced by both the parties.

According to the applicant the power supply to his agricultural pump disconnected as the fuse on the pole went off. At the time of hearing he also admitted that there was continuous power supply to his farm house. The respondent stated that

there is no provision of fuse on the pole. So we think any complaint about the fuse on the pole is baseless.

Secondly, the applicant could not give any satisfactory explanation as to why he has not entered his complaint in the register kept at his village itself. So it create a doubt about the intention of the applicant.

The villagers, the Police Patil and the Sarpanch of the village have no complaint about the power supply during this period.

“ The applicant also admitted that there was continuous power supply to his farm house located in the same field.

“ Except three written complaint applications the applicant has not adduced any oral or documentary evidence in support of his complaint.

7. So in absence of any evidence much less reliable and cogent evidence, we are not inclined to accept the claims of the applicant.

8. In view of the position discussed above, we pass the following order,

ORDER

i) Application No.118 of 2013 is hereby dismissed.

ii) No order as to cost.

<p>Sd/- (Adv.Gauri D.Chandrayan) <u>MEMBER</u></p>	<p>Sd/- (Ms.S.B.Chiwande) <u>MEMBER SECRETARY</u></p>	<p>Sd/- (Vishnu S. Bute) <u>CHAIRMAN</u></p>
<p><u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u></p>		
<p><u>(Nagpur Dtd.13th day of February, 2014)</u></p>		

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.

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NO. CGRF/NZ/

Date :

Certified copy of order dated 13th February, 2014 in Case No.118 / 2013 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Mohan Damadu Bhasme, At.Jamni, Po.Goji,, Tq.Hinganghat, Dist.Wardha.

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. The Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670

