

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 07/2013

Shri Manoj Raghunath Bokade
330 Parmar Chouk, Shri Ram Patel Ward-3
District - Gondia.

Complainant

,,VS.,

1. Executive Engineer,
MSEDCL,O&M Division,
Gondia.

2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Gondia.

Respondents

Applicant represented by 1) Shri K.S.Parihar

Respondents represented by 1) Shri A.B.Kurekar, Dy.Exe Engineer, Gondia.

CORAM:

Shri Vishnu S. Bute, Chairman.

Adv. Gauri D. Chandrayan, Member

Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on 20th day of March, 2013)

The applicant submitted this grievance application in the prescribed schedule 'A' on 17-01-2013. The grievance of the applicant is that he was not given the demand note, within prescribed time limit, so he may be given compensation therefor.

The respondent was directed to submit the parawise reply. The respondent submitted the parawise reply under no.EEG/Tech/1010 dated 22-02-2013.

The case was taken up for personal hearing on 18-03-2013. Shri K.S.Parihar, a representative, was present for the applicant. Shri A.V.Kurekar represented the respondent. Both the parties were heard.

Shri Parihar contended that the applicant Shri Manoj Raghunath Bokade is a tenant of one Smt. Jayendrabala Muljibhai Parmar. He submitted an application for commercial connection on 03-09-2012. As per S.O.P. Regulations, the respondent should have carried out the inspection within 7 days. The respondent should have given a demand note within 15 days. However the respondent failed to follow these guidelines. So the applicant may be awarded a compensation. The respondent may be directed to release the connection immediately.

Shri Kurekar stated that the applicant submitted the application on 03-09-2012. A spot inspection was carried out on 12-09-2012. It was noticed that one connection was already in existence in the premises in the name of the landlord. The consumer was in default of about Rs.2,75,000=00. So the applicant was communicated the aforesaid situation.

The case was pending before Hon'ble Electricity Ombudsman. The existing connection is in use and the applicant is getting the supply there from.

Now the respondent received the judgement copy from Hon'ble Electricity Ombudsman. The respondent revised the demand. The landlord deposited arrears the amount. The applicant also deposited the demand amount. The new connection will be released within a week or so.

We have perused the record. We have heard both the parties carefully. It is admitted fact that the applicant is getting the supply from the existing connection. It is also admitted fact that there were outstanding dues against the existing connection.

**CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.**

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,

NAGPUR – 440 013

(O) 0712- 2022198

Email.id- cgrfnz@mahadiscom.in

cgrfnz@gmail.com

NO. CGRF/NZ/

Date :

Certified copy of order dtd 20th March, 2013 in Case No.07/2013 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,

Shri Manoj Raghunath Bokade, 330. Parmar Chouk, Shri Ram Patel Ward-3, Gondia

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Gondia

2. The Executive Engineer,C.C.O&M Dn., MSEDCL, Gondia
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,

12, Srikrupa, Vijay Nagar,

Chhaoni, Nagpur-440 013

0712-2596670