

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)
Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

Shri M.G.Deodhar,
Member

(M)9422805325

NO. CGRF/NZ/R/

Date :

Certified copy of order dtd 5th March,2009 in Case No. 68/2009 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ-R)MSEDCL
N A G P U R

Copy to:-

1. Shri Haribhau Dattuji Choudhari,R/o-Agargaon, Post- Saoli(khurd), Tah-Karanja(Ghadge) Dist-Wardha.
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Arvi.for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**

Maharashtra Electricity Regulatory Commission,
606-608, Keshava Building,
Bandra-Kurla complex,
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
M. S. ELECTRICITY DISTRIBUTION CO.LTD.
(NAGPUR ZONE – RURAL) NAGPUR.**

Application/Case No. CGRF/NZ/Rural/ **68** of 2009

Applicant : Shri Haribhau Dattuji Choudhari,R/o-Agargaon, Post- Saoli(khur),
Tah-Karanja(Ghadge), Dist-Wardha.

-- VS --

Non-applicant : 1.Executive Engineer/Nodal Officer, I.G.R.C,
Circle Office,M.S.E.D.C.L., Wardha.
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L., Arvi.

Present : 1.Shri V.R.Khobragade,Chairman
2.Shri M.G.Deodhar,Member
3.Shri D.K.Choudhari,Member/Secy.

Appearance. : 1. Shri Haribhau Choudhari,
Applicant present.

1. Shri S.M.Ghade,EE/NO
2. M.B.Dhabarde,AE.
For Non-Applicants.

ORDER

(Passed this 5th day of March,2009)
(Per Shri V.R. Khobragade, CHAIRMAN)

1. Being no communication in response to the application filed to IGRC, Wardha, an application in form Schedule 'A' was filed before Forum through Applicant's representative Shri Nagorao Dewase on 12/1/2009 requesting therein to consider claim of compensation as per law in force.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on 25/2/2009. Forum thus, offered a fair, reasonable and adequate opportunity to both the parties for submission of their say in the matter.

3. The matter in brief is that one Shri Haribhau Choudhari, resident of Agargaon in Wardha District made an application for grant of power connection to agricultural pump on 20/2/2008. He paid an amount towards demand note on 27/8/2008 and produced test report to office of A.E.,Karanja on 5/9/2008. Since the Applicant did not get power connection to agricultural pump, he went to IGRC, Wardha on 17/10/2008 but Applicant was not informed about any order passed on application presented by him in IGRC.
4. On the date of hearing, both the parties were present. Non-applicants were represented by Shri S.M.Ghade,NO, and Shri M.B.Dhabarde,A.E.,Karanja. Applicant reiterated the same points as mentioned in the application. On behalf of non-applicants it was contended by the N.O. that the work has been entrusted to Turn Key contract and power connection is being supplied as per seniority list and further promised to supply power connection by the end of March,2009.
5. On going through the case papers, it reveals that Applicant applied to company on 20/2/2008 and Applicant was sent to J.E. for spot inspection report on 20/2/2008. J.E. submitted his spot inspection report on 10/8/2008 and therefore J.E. is held responsible for delay in submission of spot inspection report . The matter is delayed by J.E. for 20 weeks and, therefore, concerned J.E. shall be responsible for payment of compensation of Rs. 2000/- to the Applicant. A.E. issued firm quotation on 14/8/2008. No delay is found on the part of A.E. Applicant paid demand note amount on 27/8/2008 and submitted test report on 5/9/2008 to the office of A.E.Karanja. Thus it would be seen that from 5/9/2008 to 12/1/2009 no power connection is supplied to agricultural pump of Applicant excluding admissible period of 1 month from 5/9/2008, there has been delay of 13 weeks. The contention of the company is regard issue of turn key contract, as concerned Applicant consumer has not been a party to proceedings neither he did pay to turn key contractors, nor he applied to turn

key contractor he was directly concerned with D.L. and, therefore, D.L. is responsible for the delay of connection.

6. Considering the facts as mentioned above the concerned official of DL are responsible for delay in getting power connection to the agricultural pump of Applicant and, therefore, an amount of Rs. 1300/- shall be payable as compensation to the Applicant within 3 months from the date of order. The non-applicants further directed to fulfill promise made during course of hearing to connect power supply by the end of March,2009.
7. With the above observations, the Forum unanimously pass the following order.

-: ORDER :-

1. Application is allowed.
2. Compensation of Rs. 2000/- is to be recovered from concerned JE and paid to applicant.
3. Compensation of Rs. 1300/- is to be recovered from concerned official of D.L. and paid to the Applicant.
4. Parties to bear their own costs.
5. Parties be informed suitably.

SD/-
(V.R.KHOBRADE)
CHAIRMAN

SD/-
(M.G.DEODHAR)
MEMBER

SD/-
(D.K.CHOUDHARY)
MEMBER/SECY

CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR

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