

x~~g~~d x~~g~~gk.ksuokj.k ep ulx i jw~~x~~eh.k i fje~~M~~G] e-jkfo-fo-dæ-ju~~x~~i jw

vt~~z~~s ua [x~~g~~kfueuki o~~x~~eh.k@174](#) & 2009

vt~~z~~j & Jh I k~~v~~e~~f~~.ldjlo F~~z~~Se~~b~~dk~~e~~i l~~j~~l~~sh~~ i k~~v~~&ok; xlo gGn~~h~~
rgfl y& I en~~p~~j~~Y~~ft Yg~~k~~ o/kZ

& fo # /n &

x~~g~~vt~~z~~j & 1- dk; ~~g~~ljh vf~~h~~; rk i ~~z~~kl u @ul~~h~~y vf/ldljh
vr~~x~~Z rd~~z~~ fuolj.k d{~~h~~ e~~M~~G dk; ~~h~~;] o/kZ
2- dk; ~~g~~ljh vf~~h~~; rk I a I ~~q~~e-jkfo-fo-dæ] fg~~x~~.k~~W~~-

x.ki vt~~z~~ & 1- Jh o.jk [~~h~~skM] s I H~~h~~ r~~h~~
2- Jh ,l-,Q-ykt~~z~~j] I nL; -d fpo
3- Jh ,e- th ne/lj] I nL;
mi fLkrh & 1- Jh uk uk c~~g~~j~~s~~vt~~z~~l~~jk~~ps~~z~~ frfu/~~h~~

2- Jh v~~h~~j- fi - F~~z~~ s I gk; d vf~~h~~; rk x~~g~~vt~~z~~j-

& vk ns'k &

$\frac{1}{4}$ i l~~h~~fr fn- 17 fMI sj] 2009 $\frac{1}{2}$
 $\frac{1}{4}$ epk~~o~~su.~~h~~o; sJh o- jk [~~h~~skM] s I H~~h~~ r~~h~~ $\frac{1}{2}$

- 1- vr~~x~~Z rd~~z~~ fuolj.k d{~~h~~ o/kZ ; kuh i kfjr ds~~h~~; k vln~~h~~koj ukjt gksu
vt~~z~~jkus fn- 26 v~~h~~Msj]2009 jk~~h~~ vuqp~~h~~ ^^ vr~~x~~r d~~h~~ i a kdjh~~h~~rk fot
t~~h~~.h o uq~~h~~ ku h~~h~~i kbZ~~h~~eG.kskcr ; k epk~~o~~Msrd~~z~~ nk[ly ds~~h~~
- 2- epkus x~~g~~vt~~z~~l~~jk~~ rd~~z~~dr; k~~h~~ k rd~~z~~hoj i jPNs fugk; vgoky ns; k~~h~~ c~~h~~
fouhe; 6-8 e-fo | q fu; led vk; k~~h~~] ~~x~~xfueao foy~~h~~fouhe; 2006 P; k vr~~x~~Z
vln~~h~~ fnyk vt~~z~~j o x~~g~~vt~~z~~j ; k~~h~~ fouhe; 6-9 vr~~x~~Z I qo.kh kBh ul~~h~~
ns; kr vlyk

- 3- xþvtþkjus i jþPNs fugl; vgoky R; kpsi = **dz5169 fn 13-11-2009** }jk k xlqd xl&gk.lseplcdMsfn **16-11-2009** jksh I knj dýso R; kph i z vtþkjkl ns; kr vkyh
- 4- vtþkj o xþvtþkj ; kuki qo.khi kBh ulþhl ns; kr vkyh
- 5- xlqd xl&gk.lsfuokj.k epkl ekj l # vi yþhl dk; þkgh gh fot dk; nk 2003 o egljk'V fo | q fu; ked vk; kx ; kuh dýsfsouhe; P; k vrxz e-jkfo | q forj.k diuh e; khr **forj.k i jokus/kjdl**; kuh xBhr dýs; k xlqd xl&gk.lsfuokj.k ep] ulxi jv ifjeMG 1/2; kps dMs uSfxð U; k; rRokus vtþkj o xþvtþkj ; kuki qo.khi kBh ; k; vlf.k i jyjyvl zhl newR; kpsEg.k.lsfn- **30-11-2009** jksh , sl.; kr vlys
- 6- vtþkj ; kuh R; kpsrdj vtþkj o yþhl c; kuki e/ks[klyhy eqrsni fLFkr dýs vtþkjus e-jkfo | q forj.k diuh e; khr] ; kpsdMs d'hl i i kdfjrk fot tþ. khl kBh fn- 8-9-2005 jksh I eqizjv mi foHkkxkdmSvtZI knj dýk vtþkjyk vtþkjyk fn 15-12-2006jksh ekx.khi = ns; kr vlyso vtþkjusekx.khi =kuþkj fnukd 18-12-2006yk ekx.khi =P; k jdeþk # 6760&brdk Hkj .k dýk o fnukd 27-12-2006yk I eqizjv mi foHkkxkr pkp.ki vgoky I knj dýk vtþkjyk fot i jpBk fu; eklo; su feGkY; keGsfot tþ. khl dj.; kckcr I cí/kr vf/kdk&; kuki i P; {k Hkssw fourh dýh vtþkjusfn 24-7-2009 jksh vrxz xlqd rdj fuokj.k d{k} o/llZ; kpsdMsrdj ulþfoyh o d{k}lusfn 17-9-2009 jksh fny\$; k fudkyldMs y{k osys o R; k fudkykoj vtþkjpk v{k}is vlags vtþkjus ekx.khi =dkr Hkj yþhl tklrhph jdde i jr ekxhryh vlags fot tþ. khl m"kj d\$; keasHkj i kbþsfuf"prhdj.k d#u Hkj i kbZns; kli cíh ; k; rksvknšk i kfjr djkok o Hkj i kb ns; kph fourh vtþkjus; k epkl dýh vlags vtþkjusvtþkj i vsl sEgVysvlagsdh vtþkjusfn 8-9-2005yk vtZfnyk o ej2009 i kl w feVj vtþkjP; k ?kjhp i Mw gksso fn 8-102009 yk fot i jpBk feGkyl
- 7- xþvtþkjkrQþcktweMrkuk R; k i fjPNsfugl; vgokykr vi sEgVysvlagsdh vtþkj ; kuh d'hl i i kP; k ufou fot tþ. khdjhkr fn 8-9-2005yk I eqizjv mi foHkkx ; kpsdk; k; kr vtZdýsþk gksk- R; kuþkj I gk; d vfhk; rk I eqizjw; kuh I nj dkekpsodZvMj fn 14-12-2006yk eitjwd#u vtþkjkl fn 15-12-2006yk

elx.khi = fnys vt~~z~~kus elx.khi = k; k jdešk Hkj. k fn 11-12-2006yk d#u
 pkp.khi = fn 12-3-2009yk mi foHkkxh; dk; k; I eqizjv ; Eks I knj d~~s~~
 x~~s~~vt~~z~~kus i ~~s~~vi sEgVys vkg~~s~~ dh vt~~z~~kps d'khi i kps dke I kfgR; kps
 mi yC/krsqkj o t~~s~~Brk ; knhujkj dj.; kr ; ss vt~~z~~kjk t~~s~~Brk ; knhi zk.ksd'khi
 i i kdjh~~r~~k ufou fot i jpBk fn 12-10-2009yk dj.; kr vkyk fot di uhp; k
 dk; k; kdmw vt~~z~~kjk ufou fot i jpBk dj.; kdjh~~r~~k dkskrgh gswi j*l*j
 foyc dj.; kr vkyk ukgh R; keas vt~~z~~kP; k dksR; kgh i zkjP; k uallkuh
 cnny fot di uh tckcnkj ukgh r1 p vt~~z~~kjk ns; kr vkyk; k elx.khi = ke/ks
 tkLrhph jDde ?ks; kr vkyh vi Y; kl fu; eki zk.ks i jr dj.; kr ; b~~y~~.
 x~~s~~vt~~z~~kjk Q~~s~~ epkl fourth dj.; kr vkyh vkg~~s~~ dh egkjk'V~ "kli u jkti =
 vi k~~w~~j.k , i ~~b~~ 20] 2006 P; k dye 6-6 o dye 6-9 uqkj x~~z~~gdkyk d~~b~~Y; kgh
 i zkjph gkuh fdok uallku >kysukgh rjh I njph rdlj [kjht dj.; kr ; koh

- 8- nk~~g~~h cktplv elx.kd ; D~~r~~hokn o mi yC/k d~~l~~xni =kph o d{k} o/kZ; k; k vkn~~g~~h
 ri kl .k d~~s~~h vi rk [kyhy ckch fnl w ; skr- vt~~z~~kusd'khi i fott~~k~~.kli kBh
 fn 8-5-2009yk vtZd~~s~~ x~~s~~vt~~z~~kjk d~~m~~w elx.khi = fn 15-12-2006yk ns; kr vky
 R; kuqkj R; kuh fn 16-12-2006yk # 6700& brdh jDde Hkjyh o pkp. kvgoky fn
 18-12-2006yk nk[ly d~~s~~- vt~~z~~k ; kuh d'khi i d~~g~~gk [kjsh d~~s~~k ; kph ekfgrh
 l qko. k~~p~~soGh fnyh ukgh vFlok 3 fnol kr I knj dj.; kl fun~~g~~k fnysvl rk vkt
 v[~~k~~s i ~~w~~k d~~s~~h ukgh I cc vt~~z~~k ; kuh x~~s~~vt~~z~~k ; kph e-fo | q fu; ked vk; k~~s~~
~~h~~elx~~f~~uea o foyk~~s~~ouhe; 2006 fofu; e 6-6 pk v{k}s u Q~~s~~G.; k; k
 fu. k~~Z~~ki z ; s; kph I ~~k~~h xekoyh vkg~~s~~ dkj.k vt~~z~~k ; kuh pkp. k vgo~~g~~ky fn 18-12-
 2006yk fnY; k; k vkl i kl d'khi i [kjsh d~~s~~k vi .; kph "kD; rk vkg~~s~~ vt~~z~~kps
 Lrjkoj fot t~~k~~.k feG.; kl kBh d'khi i i [kjsh pkp. k vgo~~g~~ky nk[ly dj.; kph
 tckcnkjh vkg~~s~~ gh tckcnkjh i ~~w~~d~~s~~; kurj , l -vk~~s~~ hvirxZ fofu; e 12-1 [kyhy
 i fjf'k'B ^ uqkj 3 i zk.ks d~~g~~ko/khr fot t~~k~~.k u feGkY; kl vt~~z~~k kli
rdlj~~o~~gk.ks vtZ nk[ly dj.; kpk e-fo | q fu; ked vk; k~~s~~ ~~h~~elx~~f~~uea o
 foyk~~s~~ouhe; 2006 fofu; e 6-6 uqkj 2 o'k~~z~~k d~~g~~ko/kh fuf"pr d~~s~~k vkg~~s~~ ; k
 i zlj.k d{k} o/kZMsvt~~z~~k ; kuh fn 24-7-2009yk rdlj u~~z~~foyh vi Y; kuso
 rdlj~~h~~psdkj.k usdsdk~~s~~R; k rkj [k~~s~~ ?Mys(Casue of complaint) ; kcnny y~~g~~h

i jok l k n̄sugh fnyk ul Y; kusvtZeqrhr ulgh g; k fu.l̄zkl ; s; ki yhdMs
epkl lk; lkZ ulgh-

9. oj funzkr dkj .keGsep [kyhy vknšk , derkusi fj r dfjr vks

vk ns "k

- 1- vtZukeatjvdj . ; kr ; skso d{k} o/lkZ; kpk vknšk dk; e dj . ; sks
- 2- vtžkj ; kuh elx.khi =dkuqlj lkj ysh T; knk jDde # 1910& xsvtžkj
di uhusR; kP; k eñ ; ky ; kP; k i fji =dkuqlj i jr dj . ; kr ; koh
- 3- nksgh i {kuh l nj dk; žkghpk [kpžor% ogu djkok
- 4- mHk; i {kuh dGfo.ks

I ghvLi'V
I Hkirh

I ghvLi'V
I nL;&I fpo

I ghvLi'V
I nL;

xlgd xkgk lsfuokj.k ep] ulxiy ifjeMG(xlehk)ulkij

**x~~k~~d x~~k~~&gk.ksuokj.k ep
ukxi jv~~x~~le~~h~~.k i fje~~MG~~
ly~~M~~d~~12~~] Jhd~~i~~ fot; uxj] N~~lou~~
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fn-

; k i =kl lsr **17 fMI sj]2009** yk i zdj.k d~~ek~~ 174@2009 P; k vkn~~skph~~
i zlf.kr i z i kbfor vlgks-

I nL; &l fpo@dk; Zkjh vfHk; r~~k~~
x~~ex~~ku-e~~j~~ ukx~~k~~ fje~~MG~~
ukxi jv

i z jokuk&

- 1- Jh I lkvelf.kdjko F~~ks~~ e~~b~~dc&i kj~~ks~~ i k~~s~~/ok; xlo gGn~~k~~ rgfl y&l eqzj/vtYgk& o/kZ
- 2- ek e~~q~~; vfHk; r~~k~~ ukxi jv~~x~~le~~h~~.k i fje~~MG~~] e-jkfo-fo-dæ; k~~hr~~] ukxi jv
- 3- uk~~y~~ vf/kdkj~~h~~dk; Zkjh vfHk; r~~k~~ emy dk; k~~y~~;] e-jkfo-fo-dæ]o/kZ
- 4- dk; Zkjh vfHk; r~~k~~ I ao I qoh~~kk~~x] e-jkfo-fo-dæ] fgk. k~~kk~~v-

fo | q yksdi ky ; lk~~k~~ i Rrk [kfyy i zl.ksvlgs

dk; k~~y~~; & fo | q yksdi ky]

egjk'V-fot fu; ked vk; k~~x~~]

606&608] d~~sko~~ fcYM~~hx~~]

ckn~~z~~ dgkZdkEMyBI]

eqb~~Z~~ 400 051-

nj~~lou~~% 022&26592965(o\$ Drhd)

022&26590339(dk; k~~y~~;)