

CONSUMER GRIEVANCES REDRESSAL FORUM;

MSEDCL GONDIA ZONE GONDIA

COMPLAINT NO. 85/2015

Shri Govindkumar H. Agrawal
Manohar Chowk,
Opposite Traffic Police H,Q. Gondia
District - Gondia.

Complainant

,,VS..

1. Executive Engineer,
MSEDCL,O&M Division,
Gondia.

2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Gondia.

Respondents

Applicant represented by 1) Nobody present for the applicant
Respondents represented by 1) Shri Suhas Dhamankar, Executive Engineer, Gondia

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Mrs. D.D.Madelwar, Member-Secretary.

JUDGEMENT

(Delivered on this 19th October, 2015)

2. The applicant is a LTPG consumer no.43277005148. The applicant requested that the respondent may be directed to refund his RLC and security deposit. The applicant claimed compensation also. He approached IGRC Gondia. The IGRC Gondia directed the respondent to refund the RLC and security deposit amount. The IGRC directed the applicant to submit original receipt and the indemnity bond in the office of the respondent.

3. The case was fixed for personal hearing on 19-10-2015. Nobody was present for the applicant. Shri Suhas Dhamankar, Executive Engineer, Gondia Division was

present for the respondent. Now we decide the case on merit

4. On perusal of the record, it is seen that the power connection given to the applicant had been permanently disconnected. Now as per the application the applicant claimed the compensation of Rs.15,500/-. He also claimed compensation @ Rs.100/- per week till the full amount of compensation is given. The applicant claimed Rs.15,909/- towards the interest on the outstanding amount of security deposit and RLC.

The IGRC directed the respondent to pay the amount of Rs.28,363/-. The IGRC also directed the respondent to refund the amount of security deposit. The applicant had been directed to submit the original receipt and the indemnity bond. Thereafter the applicant presented an application dated 23-06-2015 to the respondent. He requested to refund the amount of Rs.20,000/- towards security deposit and Rs.28,363/- refundable towards RLC. It is also mentioned in the application that he enclosed the original copy of the receipt bearing No.16893. However it is not clear as to whether he submitted indemnity bond or succession certificate. So it is clear that the applicant accepted the order passed by the IGRC Gondia.

On 19-10-2015 Shri Dhamankar, Executive Engineer stated for the respondent that they are ready to refund the amount. However as per account procedure the applicant should submit the indemnity bond / succession certificate. In our opinion the respondent demanded the indemnity bond / succession certificate as per the account procedure and it is proper.

In view of the above, we pass the following order,

ORDER

- i) Application no.85 of 2015 is partly allowed. The applicant should submit succession certificate / indemnity bond in the office of the respondent. Since the respondent is ready to refund the amount the request for compensation or interest is hereby dismissed.
- ii) No order as to cost.

Sd/- (Adv.Gauri D.Chandrayan) **sd/-** (Mrs.D.D.Madelwar) **sd/-** (Vishnu S. Bute)
MEMBER **MEMBER SECRETARY** **CHAIRMAN**
CONSUMER GRIEVANCES REDRESSAL FORUM; GONDIA ZONE GONDIA
(Gondia Dtd.19th day of October, 2015)

**CONSUMER GRIEVANCE REDRESSAL FORUM
GONDIA ZONE' GONDIA M. S. E. D. C. L.**

NO. CGRF/NZ/

Date :

Certified copy of order dated 19Th October, 2015 in Case No.85 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(GZ)MSEDCL
GONDIA

To,
Shri Govindkumar H.Agrawal, Manohar Chowk, Opposite Traffic Police H.Q. Gondia
Dist.Gondia

Copy s.w.r.to :-

1. The Chief Engineer(GZ), MSEDCL, Gondia.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Gondia
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Gondia.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670