

**CONSUMER GRIEVANCES REDRESSAL FORUM;**

**MSEDCL GONDIA ZONE GONDIA**

**COMPLAINT NO. 84/2015**

Shridar Agro Industries  
At.Tumkheda  
Tq.Goregaon  
District - Gondia.

**Complainant**

,,VS..

1. Executive Engineer,  
MSEDCL,O&M Division,  
Gondia.

2. Executive Engineer/Nodal Officer,  
I. G. R. C., Circle Office,  
MSEDCL,Gondia.

**Respondents**

Applicant represented by

1) Shri K.S.Parihar, an authorized representative

Respondents represented by

1) Shri Suhas Dhamankar, Executive Engineer, Gondia

**CORAM:**

Shri Vishnu S. Bute, Chairman.

Adv. Gauri D. Chandrayan, Member

Mrs. D.D.Madelwar, Member-Secretary.

**JUDGEMENT**

(Delivered on this 19<sup>th</sup> October, 2015)

2. The applicant is an industrial consumer. He was given the bill of August 2013 in which the respondent added 14032 units as adjustment units. The applicant stated that the respondent added these units wrongly. So the amount deposited against these units may be refunded back to him.

He approached IGRC Gondia. His application was dismissed. Hence this application.

3. The respondent submitted parawise reply. The case was fixed for personal hearing on 19-10-2015. Shri K.S.Parihar was present for the applicant. Shri Suhas

Dhamankar, Executive Engineer, Gondia Division was present for the respondent. Both the parties were heard.

Shri Parihar, the representative stated that the applicant is an industrial consumer. The applicant was given a bill of adjustment units of 14032 in the bill of the month August 2013. The consumer deposited the bill amount. The respondent replaced the meter on 28-05-2013. The electricity bills for the month of May 2013 and June 2013 were issued to the applicant and the applicant deposited the bill amount. The respondent have not given any clarification as to why the adjustment units were added in the bill of August 2013. The meter which was faulty and changed thereafter was not tested. So the respondent may be directed to refund the amount of 14032 units to the applicant.

In reply Shri Dhamankar stated that the consumer number of the applicant is 430010015876. The old meter bearing No.55 MSU 16991 was installed in his premises till 26-05-2013. It is true that 14032 units were added in the bill of the month of August 2013. These units were added for the period from 01-04-2013 to 30-04-2013 & 01-05-2013 to 25-05-2013 in all 55 days. Monthly consumption of the applicant in February 2013 was of 7046 units and in March 2013 was 9503 units. So on an average his monthly consumption was 8275 units. The applicant has been given a bill of zero units in April 2013. His meter was stopped for the period from 01-04-2013 to 30-04-2013 and 01-05-2013 to 25-05-2013. So for the period of these 55 days the applicant was given a bill of 14032 units. The copy of the CPL is submitted in the record. After the change of the meter, if the monthly consumption of the applicant is perused, it is about 10063 units

per month. The applicant has no complaint about the reading indicated by new meter. A DTC meter was installed. The reading indicated by the DTC meter tallies with the calculation made by the respondent for these 55 days. So there is no force in the application. The application may be dismissed.

4. We have perused record. We have heard the arguments advanced by both the parties. The respondent submitted the copy of the CPL of the applicant. It is true that the consumption of the applicant is shown as zero unit for the month of April 2013. There is no evidence on record that there was absolutely no power consumption by the consumer in the month of April. The respondent changed the meter installed in the premises of the applicant on 26-05-2013. The respondent stated that the meter was totally stopped for the period from 01-04-2013 to 25-05-2013 i.e. for 55 days. So they assessed the consumption of the applicant on the basis of his consumption during the month of February 2013 & March 2013. Furthermore this assessment tally with the consumption indicated by DTC meter. The respondent changed the meter on 26-05-2013. The applicant is having no complaint about the meter reading indicated by the newly installed meter. The monthly consumption of the applicant indicated by the new meter is about 10000 units per month. So we are of the opinion that the respondent committed no mistake in calculating the average consumption of the applicant for the period from 01-04-2013 to 25-05-2013. The respondent added these units in the bill of the month of August 2013.

In view of the situation discussed above, we pass the following order,

**ORDER**

- i) Application no.84 of 2015 is hereby dismissed.
- ii) No order as to cost.

**Sd/-** (Adv.Gauri D.Chandrayan)      **sd/-** (Mrs.D.D.Madelwar)      **sd/-** (Vishnu S. Bute)  
**MEMBER**      **MEMBER SECRETARY**      **CHAIRMAN**  
**CONSUMER GRIEVANCES REDRESSAL FORUM; GONDIA ZONE GONDIA**  
**(Gondia Dtd.19<sup>th</sup> day of October, 2015)**

**CONSUMER GRIEVANCE REDRESSAL FORUM  
GONDIA ZONE' GONDIA M. S. E. D. C. L.**

NO. CGRF/NZ/

Date :

Certified copy of order dated 19<sup>Th</sup> October, 2015 in Case No.84 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,  
C.G.R.F.(GZ)MSEDCL  
GONDIA

To,  
Shridhar Agro Industries, At.Tumkheda, Tq.Goregaon  
Dist.Gondia

Copy s.w.r.to :-

1. The Chief Engineer(GZ), MSEDCL, Gondia.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Gondia
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Gondia.  
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,  
12, Srikrupa, Vijay Nagar,  
Chhaoni, Nagpur-440 013  
0712-2596670