CONSUMER GRIEVANCES REDRESSAL FORUM;

MSEDCL NAGPUR (RURAL) ZONE NAGPUR COMPLAINT NO. 92/2013

Shri Ramchandra M.Kahurake on behalf of Shri Vinayak Narayan Chavan New Yashwantnagar behind Ambedkar Hostel Hinganghat District - Wardha.

Complainant

"VS..

- 1. Executive Engineer, MSEDCL, O&M Division, Hinganghat.
- 2. Executive Engineer/Nodal Officer, I. G. R. C., Circle Office. MSEDCL,Wardha.

Respondents

Applicant represented by

1) Shri B.V.Betal, Authorized representative Respondents represented by 1) Shri M.S.Vaidya, Executive Engineer, Hinganghat

2) Shri G.B.Naik, Junior Engineer, Hinganghat(Urban)

CORAM:

Shri Vishnu S. Bute. Chairman. Adv. Gauri D. Chandrayan, Member Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 26th day of November, 2013)

2. Shri Ramchandra Manoharrao Kahurake. r/o New Yashwantnagar, Tq.Hinganghat presented this grievance application on behalf of Shri Vinayak Narayan Chavan. Since the IGRC Wardha entertained and decided the application of Shri Kahurake, the application was accepted and the case was registered in this office. A notice was issued to the respondent. The case was fixed personal hearing on 25-11-

2013.

Shri B.V.Betal, an authorized representative was present for Shri Kahurake. Shri M.S. Vaidya, Executive Engineer, Hinganghat and Shri G.B.Naik, Junior Engineer, Hinganghat Urban were present for respondent.

3. At the outset the respondent raised the objection about the tenability of the application. It was stated that Shri Kahurake is not a consumer of the MSEDCL, the distribution licensee. So he has no right to file any grievance application.

On the contrary Shri Betal stated that the complaint is about the domestic connection. Previously the property and the electric meter was in the name of Shri Vinayak Chavan. Now the property is transferred to Shri Ramchandra Kahurake. So he presented the application.

The respondent replied that the meter is still in the name of Shri Chavan. Initially Shri Kahurake should apply for change in name. As on today Shri Kahurake is not a consumer. So the application presented by him is not tenable.

4. We have heard the parties. We have perused the record.

As on today the meter is in the name of Shri Vinayak Chavan. Naturally as on today Shri Chavan is a consumer of the respondent.

Regulation 6.2 of the MERC (CGRF and EO) Regulations, 2006 reads as under,

6.2 A consumer with a grievance may intimate the IGR Cell of such Grievance in the form and manner and within the time frame as stipulated by the distribution licensee in its rules and procedures for redressal of Grievances. Regulation 6.4 of the aforesaid Regulation reads as under,

6.4 the consumer may submit the grievance to the Forum.

From the above provision it is clear that the application is to be submitted by the consumer only. In the instant case Shri Kahurake is not a consumer. As such we are of the considered opinion the application submitted by Shri Kahurake is not tenable. Hence the following order.

- i) Grievance application No.92 of 2013 is hereby dismissed
- ii) No order as to cost.

Sd/-Sd/-Sd/-(Adv.Gauri D.Chandrayan)(Ms.S.B.Chiwande)(Vishnu S. Bute)MEMBERMEMBER SECRETARYCHAIRMANCONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR(Nagpur Dtd. 26th day of November, 2013)

CONSUMER GRIEVANCE REDRESSAL FORUM

NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,

<u>NAGPUR – 440013</u>

Email.id- cgrfnz@mahadiscom.in cgrfnz@gmail.com (O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 26th November,,2013 in Case No.92 / 2013 is

enclosed herewith.

Member-Secy./Exe.Engineer C.G.R.F.(NZ)MSEDCL <u>N A G P U R</u>

To,

Shri Ramchandra M.Kahurake on behalf of Shri Vinayak Narayan Chavan New Yashwantnagar, behind Ambedkar Hostel, Hinganghat Dist.Wardha C<u>opy s.w.r.to :-</u>

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan, Katol Road, Nagpur.

Copy f.w.cs.to:

- 1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
- 2. The Executive Engineer, C.C.O&M Dn., MSEDCL, Hinganghat for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,

12, Srikrupa, Vijay Nagar, Chhaoni, Nagpur-440 013 0712-2596670