

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 73/2015

Shri Ramdas Bajirao Khodankar
At.Po.Wagholi
Tq.Hinganghat
District - Wardha.

Complainant

,,VS..

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by 1) Shri B.V.Betal, Authorized representative
Respondents represented by 1) Nobody present for the respondent

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Mrs. D.D.Madelwar, Member-Secretary.

JUDGEMENT

(Delivered on this 01st September, 2015)

2. The applicant had applied to the respondent for new connection to his agricultural pump set. It is the contention of the applicant that inspite of the fact that he completed all the formalities the respondent had not released the connection within the time limit prescribed under the MERC (standards of performance of distribution licensees, period for giving supply and determination of compensation) Regulations 2014. He approached the IGRC Wardha. The IGRC Wardha dismissed his application on 08-07-2015. So he approached this forum.

On 31-08-2015 Shri Betal , an authorized representative was present for the

applicant. He was heard. Nobody was present for the respondent. Now we decide the case on merit.

Shri Betal contended that the applicant submitted an application on 15-04-2014. He received demand note on 15-07-2014. He deposited required amount on 15-07-2014. Thereafter he immediately submitted the test report. In spite of the fact that the application is complete in all respect the respondent has not released the connection till today. So he is entitle for compensation. He further stated that the respondent recovered Rs.435/- illegally from the applicant. The amount may be refunded back.

The applicant's prayer was as under,

- i) The applicant may be awarded compensation as provided under SOP Regulations.
- ii) The respondent may be directed to release the connection immediately.
- iii) The respondent may be directed to refund the amount of Rs.435/-.

In written reply dated 06-08-2015 the respondent admitted that the applicant submitted the application on 07-05-2014. He was given a demand note on 12-07-2014. He deposited the amount on 13-08-2014. The applicant has not submitted the test report till today. So his application is incomplete. If he submits the test report he will be given the connection as per seniority. The respondent did not give any clarification about the amount of Rs.435/-. The respondent requested to dismiss the application for compensation.

We have perused the record. We have heard the applicant carefully.

The applicant requested for connection. So also he claimed compensation. As

per his say the respondent failed to release the connection within the prescribed time limit. The respondent say that the applicant has not submitted the test report. So his application is incomplete. To release the connection to the applicant augmentation to the LT line admeasuring 0.12 km is necessary.

Regulation 4.8 of the SOP Regulations prescribe the time limit for release of connection, it reads as under,

4.8 Where the supply of electricity to a premise requires extension or augmentation of distributing mains, the Distribution Licensee shall give supply to such premises three (3) months from the date of receipt of the completed application and payment of charges.

In the instant case the respondent say that the applicant has not submitted the test report. At the time of hearing, the applicant was asked to submit any evidence about submission of test report. He could not submit any evidence. He could not even say the date of the submission of the test report.

In absence of any evidence, we are of the opinion that the applicant failed to submit the test report. The applicant may submit the test report now and the respondent may take necessary steps to release the connection as per existing rules. Needless to say the request for compensation is not acceptable. The respondent may verify the details of Rs.435/-. They may take necessary action and infirm the applicant accordingly.

In absence of any evidence, we are not inclined to accept other claims of the applicant.

So we pass the following order, by majority,

ORDER

- i) Application no.73 of 2015 is hereby dismissed. The respondent should verify and inform about the amount of Rs.435/-.
- ii) No order as to cost.

Sd/- (Adv.Gauri D.Chandrayan) **sd/-** (Mrs.D.D.Madelwar) **sd/-** (Vishnu S. Bute)
MEMBER **MEMBER SECRETARY** **CHAIRMAN**
CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR
(Nagpur Dtd.01st day of September, 2015)

CONSUMER GRIEVANCE REDRESSAL FORUM

NAGPUR ZONE (RURAL) M. S. E. D. C. L.

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NAGPUR – 440013

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cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 01st September, 2015 in Case No.73 / 2015

is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Ramdas B. Khodankar, At.Po.Wagholi, Tq.Hinganghat,
Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670