

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of January 2018

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	11	10	21	0	21	7	4	11	10	3	8
2	Kalyan	10	12	22	0	22	7	1	8	14	5	3
3	Ratnagiri	1	2	3	0	3	1	1	2	1	1	1
4	Kolhapur	12	5	17	0	17	0	4	4	13	2	2
5	Nashik	8	1	9	0	9	3	0	3	6	2	1
6	Jalgaon	0	0	0	0	0	0	0	0	0	0	0
7	Pune	6	6	12	0	12	5	1	6	6	2	4
8	Baramati	2	1	3	0	3	0	2	2	1	1	1
9	Latur	0	5	5	0	5	0	0	0	5	0	0
10	Nanded	0	0	0	0	0	0	0	0	0	0	0
11	Aurangabad	7	6	13	0	13	0	4	4	9	2	2
12	Nagpur	28	7	35	0	35	10	0	10	25	5	5
13	Chandrapur	1	1	0	0	1	0	0	0	1	0	0
14	Gondia	0	1	1	0	1	0	0	0	1	0	0
15	Akola	4	4	8	0	8	4	0	4	4	4	0
16	Amravati	2	3	5	0	5	0	0	0	5	0	0
Grand Total		92	64	154	0	155	37	17	54	101	27	27

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.