

MAHARASTRA STATE ELECTRICITY DISTRIBUTION CO. LTD.  
KOKAN ZONE RATNAGIRI  
Consumer Grievances Redressal Forum, Ratnagiri

---

Consumer case No –53/2010 /11.03.2010

1) **Shri. Laxman Yashwant Prabhudesai.**  
At / Post- solgon, Tal-Rajapur  
Dist.- Ratnagiri.

Consumer Complainant

V/S

Executive Engineer,  
Maharashtra State Electricity Dist.  
Company Ltd.O&M Division,Ratnagiri  
Tal.Dist. -Ratnagiri

Opponent

Forum

1) Mr.D. S. JAMKHEADKAR  
Chairperson  
2) Mr.H.B.SONI.  
Executive Engineer &  
Member Secretary

For consumer Complant

-

Representative,  
Shri.Sapre

For Opponent

-

1) Shri. S.P. Deshpande.  
Dy.Engineer, Ratnagiri.

On behalf of opposite party

2) Shri. V.T. More.( Assistsnt Engineer)  
Sub Division, Rajapur.

Compliant Petitioner Prabhudesai hold submitted an application to the opponent for getting A9 connection for the well located in his Land S.No. 82/2 at village Solgaon Ta-Rajapur to irrigate the land in which mango trees are planted. The application was submitted on 16th November 2007.

In spite of repeated requests the quotation was not given to him for months together and lastly on 4th June 2008 it was so given. He then deposited required amount of Rs.10,650/- on 23rd June 2008 which bears No.21430004482.

Thereafter he persuaded the matter with Asst. Engineer Rajapur personally and on phone but the some was not responded by the concern authorities. Every time, the excuse was put -forth that the contractor was not available. It was never informed that he was at Sr. No.6 in the waiting list . Thus the matter of releasing connection was considerably delayed and till-date no connection has been released. It is the case of the applicant that for want of connection, It is compelled to use Generation-set by incurring heavy costs.

With this background, the complainant approached Internal Grievance Redressed forum but could not-get the relief. It was so informed by I.G.R.C. to him that he would get the connection as per seniority. Being not Satisfied with the order passed by I.G.R.C. the complainant has approached this forum under format 'A' with the same grievance, on 11th march 2010.

A notice of the complaint was sent to Executive Engineer, Ratnagiri calling upon him to submit the reply.

Executive Engineer, Ratnagiri has submitted it's say on 20th March 2010 stating therein that the contract of the said works was given to M/S. Gautam Electicals chiplun but the said agency has failed to complete the works inspite of due Pevsuation so an alternate arrangement was made and the works was got done from another agency ie. M/S Sky-Line Electricals, Karad and the work is on

the verge of complection and the applicant will be given connection in due course.

The matter was fixed for heaving on 12th April 2010 and 30th April 2010 but could not heard and was finally heard on 5th May 2010.

Complainant representative Shri. Sapre was present for complainant and made submissions on the line of his complaint.

Shri. Deshpande Dy.Engineer and Shri. More Asst. Engineer were present. Shri. More submitted that consumers at Sr. No. 1to3 have been given connection, the work of releasing connection in favour of Sr.No. 4&5 is in progress and will be completed within 8days and thereafter connection will be released in favour of applicant, by the end of this month positively.

The complainant has agreed to the proposal made by opponent and expressed his no objection to accept the assurance given by the opponent to release connection by end of this month.

In view of the assurance given by the opponent .a direction needs to be given to stick up to the assurance with the penal rider.

Hence following order is passed.

## **Order**

The complaint is petition is allowed.

The opponent MSEDCL is directed to release Aq. connection No. 21413004482 in favour of the complainant, positively, on or before 31st May 2010. In case of failure, the opponent Mahavitran will have to pay Rs. 100/- per day from 1st June 2010 to the complainant petitioner.

The complainant is awarded cost of Rs.500/- from the opponent for the harassment caused, which shall be paid by opponent within 15 days from the date of this order.

Compliance of this order be reported within one month.

In case the consumer is not satisfied with this order, he may prefer appeal to the following authority within 60 days of this order .

Address:- Secretary  
Ombudsman, Maharashtra State  
Electricity Regulatory Commission,  
606/608, Keshav Building,  
Bandra/ Kurla Complex  
Mumbai-4000051,  
phone:-022-26592965

Mr.H.B.SONI  
Executive Engineer  
& Member Secretary  
C.G.R.F.  
Konkan Zone Ratnagiri.

Shri. D.S.JAMKHEDKAR.  
Chairperson.  
C.G.R.F.  
Konkan Zone Ratnagiri.

Date :- 07.05.2010  
Place :- Ratnagiri

D:\DCGRF Orders\laxman prabhudesai.doc

