

**Consumer Grievance Redressal Forum, Kalyan Zone**  
**Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301**  
**Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in**

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**IN THE MATTER OF GRIEVANCE NO. K/N/088/656 OF 2011-2012 OF**  
**SHRI HANUMANT S. MANDEVALI, KALYAN (WEST) REGISTERED WITH**  
**CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN**  
**ABOUT NEW CONNECTION.**

Shri Hanumant S. Mandevali  
K. D. Jadhav Chawl No. 02, Room No. 07,  
Sahyadri Nagar, Near Pote Vidyalaya,  
Behind New R.T.O. Office,  
Kalyan (West), Dist : Thane

(Here-in-after  
referred  
as Consumer)

Versus

Maharashtra State Electricity Distribution  
Company Limited through its  
Dy. Executive Engineer  
Kalyan West Sub-Division No. I

(Here-in-after  
referred  
as licensee)

- 1) Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. This regulation has been made by the

Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

- 2) The Complainant registered grievance with the Forum on 21/12/2011 for New Connection.

The details are as follows :

Name of the consumer :- Shri Hanumant S. Mandevali

Address: - As given in the title

Consumer No : -

Reason of dispute : New Connection

- 3) The batch of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/0724 dated 21/12/2011 to Nodal Officer of licensee.
- 4) A hearing was held on 31/01/2012 @ 15.00 hrs. Nobody from Consumer side was present for hearing. The Member Secretary and Member of the Forum heard licensee representatives in the meeting hall of the Forum's office. Shri Taiwade Nodal Officer, Shri P. M. Deore Asstt. Engr. representatives of the licensee attended hearing. Minutes of the hearing including the submissions made by the parties are recorded and the same are kept in the record.
- 5) The brief facts of the case are as follows :
- a) The complainant Shri Hanumant S. Mandevali applied for New Connection at K. D. Jadhav Chawl No. 02, Room No. 07, Sahyadri Nagar, Neae Pote Vidyalaya, Behind New R.T.O. Office, Kalyan (West) to the Dy. Executive Engineer MSEDCL Kalyan West Sub-Division No. I. However, licensee delayed the same contending already meter installed thereon was

permanently disconnected for arrears of electricity bill and till the arrears are paid, new connection cannot be released. By application dt. 12/12/2011 the complainant apprised that he is not concerned with the meter installed in the name of Smt. Indumati Baban Pawar removed and Permanently Disconnected in October 1997. Complainant followed up the matter with the licensee but not responded. Complainant there after approached I.G.R. Cell but in vain hence lodged this grievance with request to direct licensee to give new connection.

- 6) Licensee filed reply dt. 16/01/2012 contending that after conducting hearing I.G.R. Cell Kalyan Circle – I has passed the order in favour of complainant. On completing documents and other formalities by the complainant electricity supply has been released, and as such the grievance is fully satisfied.
- 7) The Complainant has moved an application on 13/02/2012 stating therein that the matter has been settled between the parties and a new meter has been installed at his premises and that he has no grievance in respect of the issues raised in grievance application No. K/N/088/656 and he does not want to proceed further. We have also observed that the application dated 13/02/2012 has been signed by the complainant. In view of the above we inclined to pass the following order :

### **ORDER**

- 1) Grievance application stands disposed off as withdrawn.

Date : 28/02/2012

(Mrs. S.A. Jamdar)  
Member  
CGRF Kalyan

(R.V.Shivdas)  
Member Secretary  
CGRF Kalyan