



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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IN THE MATTER OF GRIEVANCE NO. K/E/467/524 OF 2010-2011 OF
M/S. JITENDRA C. JANANI, VASAI (EAST) REGISTERED WITH
CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN
ABOUT EXCESSIVE BILLING.

M/s. Jitendra C. Janani,
Survey No. 37, Hissa No. 07
Village – Waliv,
Vasai (East), Dist. : Thane – 401 208

(Here-in-after
referred
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Dy. Executive Engineer
Vasai Road (East) Sub-Dn.
Vasai, Dist. Thane.

(Here-in-after
referred
as licensee)

- 1) Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the

grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

- 2) The consumer is a L.T. consumer of the licensee with C. D. 2.20 KW. The Consumer is billed as per Industrial tariff. Consumer registered grievance with the Forum on 01/12/2010 for Excessive Energy Bills. The details are as follows: -

Name of the consumer :- M/s. Jitendra C. Janani

Address: - As given in the title

Consumer No : - 1)001840686546 – 2.20 KW

Reason of dispute: Excessive Energy Bills.

- 3) The batch of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/811 dated 02/12/2010 to Nodal Officer of licensee. The licensee filed reply vide letter No. DYEE/VSI/(E)/10944, dated 29/12/2010.
- 4) The forum heard both the parties on 30/12/2010 @ 15.15 Hrs. in the meeting hall of the Forum's office. Shri Harshad Sheth, Shri Vinit Sheth representatives of the consumer & Shri Purohit Nodal Officer, Shri Sandeep Raut, Asstt. Manager, and Shri J. P. Keni Sub-Engineer, representatives of the licensee attended hearing. Minutes of the hearing including the submissions made by the parties are recorded and the same are kept in the record. Submissions made by each party in respect of each grievance shall be referred while deciding each of the grievances to avoid repetition.

- 5) The consumer has taken electricity connection from the Distribution Licensee (DL) to the industry situated at S. No. 37, Hissa No. 7, Village - Waliv, Vasai (East). It is contended that as per the order in MERC case No. 116 of 08 tariff of temporary category for construction is changed to commercial from August 08. However, licensee charged temporary tariff rates till March 09 and collected excess amount of Rs. 92,074.71 needs to be refunded with interest vide chart enclosed. By letter dt. 25/08/10 consumer apprised the same to the Dy. Ex. Engr. Vasai but not responded thereafter moved the I.G.R. Cell but in vain, therefore the instant grievance to direct the licensee to refund the excess collected amount with interest and not to disconnect supply illegally.
- 6) Licensee filed reply dt. 29/12/10 contending that the matter is under scrutiny.
- 7) On perusal the order of Hon. MERC in case No. 116 of 08 tariff with effect from August 08 on temp. category construction, is changed to commercial. According to consumer licensee charged temporary tariff rates till March 09. Under the circumstance it is proper to direct the licensee to do the needful as per the order of Hon. MERC within the stipulated time. Consequently grievance application will have to disposed off directing the licensee not to discontinue supply of consumer illegally and hence the order :

O-R-D-E-R

- 1) The grievance application is disposed off.

- 2) Licensee is directed to regularize the matter as per the directions of Hon. MERC within 30 days and compliance should be reported to the Forum within 45 days from the date of receipt of this decision.
- 3) Licensee is further directed not to discontinue supply of consumer illegally.
- 4) The Consumer can file representation against this decision with the Hon. Electricity Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- 5) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

Date : 08/02/2011

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V. Shivdas)
Member Secretary
CGRF Kalyan

(S.N. Saundankar)
Chairperson
CGRF Kalyan