



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax - 2210707, E-mail : cgrfkalyan@mahadiscom.in

No. EE / CGRF / Kalyan Zone / 028

Date: 09/02/2016.

Ref. No. K/E/973/1181/2015-16 – M/s Oriental Containers Ltd – 018019010747
K/E/974/1182/2015-16 - M/s Oricon Enterprises Ltd – 018019052080
K/E/975/1183/2015-16 - M/s Oricon Enterprises Ltd – 018019052080
K/E/976/1184/2015-16 - M/s Oriental Containers Ltd – 018019019027
K/E/977/1185/2015-16 - M/s Oriental Containers Ltd – 018019020360

IN THE ABOVE MATTERS IN RESPECT OF M/S. ORIENTAL CONTAINERS LTD & M/S. ORICOM ENTERPRISES LTD.,MURBAD, DIST. THANE REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING REFUND OF AEC-1,2,3,4 & REFUND OF METER COST.

Versus

Maharashtra State Electricity Distribution
Company Limited through its
MSEDCL, Add. Exe. Engineer
Kalyan Circle-1, Sub.Divn.-1.

.... (Hereinafter referred as Licensee)

Appearance : For Consumer –Shri Digambar Bharambe, Authorised CR.

For Licensee - Shri Palange- EE-cum-NO, Kalyan Circle-II
Miss. C.M.Pandav- Sr.Manager F & A.

We both present. Consumer approached to CGRF on 19/1/16. Today matter was kept for hearing in all above referred cases. After going through the documents kept before us and hearing both the parties, we have noticed that the consumer had approached to IGRC on 30/9/2015. However, no hearing of the above grievance applications is conducted till 19/1/2016. Hence consumer approached to CGRF.

2] Licensee stated that it is ready and willing to hear all above grievances which are registered at IGRC. The Officers of the Licensee also agreed that they are well aware about the subject matters of the grievances which are regarding refund of AEC – 1,2,3,4 in the 04 cases and the refund of meter cost in one case related to M/s Oricon.

3] When the Forum asked the Licensee, the representative of Licensee stated that IGRC will conduct the hearing and will pass the appropriate order on or before 24/2/2016.

When the Forum asked to the consumer's representative Shri Digambar Bharambe about redirecting the above cases to IGRC as mentioned above, he has also shown his readiness.

4] In view of the above, the grievance applications registered vide No. 1181 to 1185 of 2015-16 (Total 05 cases) are disposed off.

Licensee is directed to conduct hearing in all above matters and to pass the appropriate orders within stipulated time.

Consumer is at liberty to approach CGRF if he is not satisfied with the orders of IGRC in above grievances.

Dated: 09/2/2016.

Mrs.S.A.Jamdar)
Member
CGRF,Kalyan

(Chandrashekhar U.Patil)
Executive Engineer-Cum-Chairperson,
CGRF, Kalyan

To- 1] Shri Digambar Bharambe,DGM (Electrical) , c/o M/s. Oriental Containers Ltd. & M/s Oricon Enterprises Ltd, MIDC Murbad, Dist. Thane.

2] Executive Engineer-cum-Nodal Officer, MSEDCL, Kalyan Circle-II, Kalyan.

Cswrto :- The Chief Engineer, MSEDCL,
Kalyan Zone, Kalyan for favor of information please.

K/E/973/1181 to 977/1185 of 2015-16