



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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IN THE MATTER OF GRIEVANCE NO. K/DOS/007/794 OF 2012-2013
OF SHRI ARUN JAINARAYAN SINGH, SHAHAD, TAL : KALYAN
REGISTERED BY CONSUMER GRIEVANCE REDRESSAL FORUM
KALYAN ZONE, KALYAN ABOUT RECONNECTION OF SUPPLY

This grievance is presented on 17/12/2012, as per the grievance urgent relief is sought directly from the CGRF. However, on perusal of the application we perceived that it needs to be heard before admission and registration, towards it's tenability in the Forum directly. Hence notice was issued to the consumer, his representative Shri B. R. Mantri appeared and made submissions.

It is a fact that consumer is facing peculiar problem towards civil litigation and he faced disconnection of electricity supply from the officers of Licensee and as stated by consumer representative Shri B. R. Mantri, application is filed with the authorities of Licensee towards restoration and payment is done. Now relief is sought before this Forum that too after disconnection. Facts are clear, already there is a disconnection, consumer has approached Licensee with a grievance and said grievance if not dealt yet 60 days period is not over. Said application filed with the Department is

to be directed to the IGRC by concerned officers. Now we find that jurisdiction of this Forum is circumscribed in Clause No. 6.4, 6.5 of MERC Regulation and if any application is pending before IGRC, however, if there is any threat of disconnection, then consumer can approach CGRF for a relief towards threat of disconnection. But in this matter threatening is not there but directly there is a disconnection and consumer has approached the Licensee which is pending. Under such circumstances we find this Forum cannot entertain this application, in result applicant is to follow appropriate course available. Application cannot be registered however, it is given temporary number as K/DOS/007/794 for identification.

Hence we pass the following order :

ORDER

- 1) This Grievance application is filed as it is not admissible at this stage.

Date : 20/12/2012

I Agree

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan