



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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IN THE MATTER OF GRIEVANCE NO. K/E/538/636 OF 2011-2012 OF
M/S. RASHI BOX MANUFACTURING COMPANY, VASAI (EAST)
REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM
KALYAN ZONE, KALYAN ABOUT EXCESSIVE BILLING.

M/s. Rashi Box Manufacturing Company
Gala No. 05, Kailash Sagar,
Sagar Industrial Complex,
Chinchpada, Vasai (East),
Dist. : Thane – 401 208

} (Here-in-after
referred
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Dy. Executive Engineer
Vasai Road (East) Sub-Dn.
Vasai, Dist. Thane.

} (Here-in-after
referred
as licensee)

- 1) Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance

Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

- 2) The consumer is a L.T.- V consumer of the licensee with 36 HP load. The Consumer is billed as per Industrial tariff. Consumer registered grievance with the Forum on 14/09/2011 for Excessive Energy Bills. The details are as follows: -

Name of the consumer :- M/s. Rashi Box Manufacturing Company

Address: - As given in the title

Consumer No : - 1)001590421959 – 36 HP

Reason of dispute : Excessive Energy Bills.

- 3) The batch of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/597 dated 14/09/2011 to Nodal Officer of licensee. Licensee filed letter at the time of hearing received by consumer for withdrawal of grievance application.
- 4) The Member Secretary and Member of the forum heard both the parties on 10/10/2011 @ 16.00 Hrs. in the meeting hall of the Forum’s office. Shri Harshad Sheth representative of the consumer & Shri U. M. Naik, Dy. Executive Engineer, representative of the licensee attended hearing. Minutes of the hearing including the submissions made by the parties are recorded and the same are kept in the record. Submissions made by each party in respect of each grievance shall be referred while deciding each of the grievances to avoid repetition.

- 5) The brief facts of the case are :
- a) Complainant M/s. Rashi Box Mfg. Company has filed a grievance application before the Forum for excessive energy bill on 14/09/2011. Matter was fixed for hearing on 10/10/2011, however at the time of hearing licensee put an application/letter dated 07/10/2011 signed by the consumer on record, intimating the Forum that the complainant does not want to proceed further and wants to withdraw the grievance application (Grievance No. K/E/538/636).
 - b) The complainant Mr. Shailesh Kedia for Rashi Box Mfg. Company has submitted the application (dated 07/10/2011) on the Company's letter head and it is signed by him.
 - c) At the time of hearing Forum asked Mr. Harshad Sheth (Consumer Representative) whether he is aware of the withdrawal application, to which he said "No". He further stated that he does not want to get it confirmed by the complainant.
- 6) In view of the above we pass the following order :

O-R-D-E-R

- 1) The grievance application is disposed of as withdrawn.

Date : 17/10/2011

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V.Shivdas)
Member Secretary
CGRF Kalyan