



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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No. K/E/781/940 of 2013-14

Date of Grievance : 12/03/2014  
Date of order : 30/7/2014  
Period Taken : 140 days.

**IN THE MATTER OF GRIEVANCE NO. K/E/781/940 OF 2013-14 IN RESPECT OF SHREE SAINATH STEEL & WIRE CO. GALA NO.6, VINAYAK IND. EST. GAURIPADA, GOKHIWARE, VASAI (E)-401 208, DIST. THANE, REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING REFUND OF RLC,SD AND CREDIT BALANCE.**

Shree Sainath Steel & Wire Co.,  
Gala No.6, Vinayak Ind. Est. Gauripada,  
Gokhiware, Vasai (E)-401 208

District-Thane

(Hereafter referred as Consumer)

Consumer No.001590791268

Versus

Maharashtra State Electricity Distribution  
Company Limited through its

Dy.Exe.Engineer, Vasai Road, Sub.Divn, (Hereinafter referred as Licencee)

**Appearance : For Consumer – Shri Harshad Seth.**

**For Licencee - Shri Uंबरजे -Deputy Executive Engineer,**

**(Per Shri Sadashiv S.Deshmukh, Chairperson)**

1] Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003.(36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum &

Ombudsman) Regulation 2006” to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003).

2] Consumer was having supply of LT-V category from 24/1/2004, bearing consumer No. 001590791268. This grievance is presented on 12/4/2014, contending that consumer is entitled to refund of RLC, SD and credit balance of Rs.1,32,940/-.

In this regard, paper pertaining to this grievance were sent to Nodal Officer vide Letter No. EE/CGRF/Kalyan/0116 dated 12/3/2014. Accordingly, this matter was taken up. Licencee filed reply, consumer too added details and lastly it is taken up for final hearing and disposal. On 25/7/2014, both sides made submissions.

3] Consumer’s representative and Officers of Licencee are present. It is clarified that relief was claimed towards three aspects, 1] RLC, 2] Credit Balance of Rs.1,32,240/- and 3] Refund of SD Rs.37,600/-. Now it is clarified on the basis of reply given by Licencee that RLC, is, already given, credit balance is not payable to the present consumer, present consumer too clarified that said payment by cheque, is not done by consumer, but may be by his successor, hence, he is not claiming it. In respect of SD Officers of Licencee have no objection to refund it with interest as per prevailing rate of interest prescribed by MERC. Only direction is sought for refunding SD amount and showing it to the consumer’s other HT unit, situating at Palghar, to which Officers of Licencee have no objection. Hence, this matter is to be disposed off, giving such direction.

4] This matter could not be disposed within prescribed time as parties were actively considering the aspect and they continued it till 25/7/2014.

Hence the order.

### ORDER

- 1] Grievance of consumer partly allowed.
- 2] Already Licencee redressed the grievance of consumer except SD amount. All other claims are paid off. Licencee as submitted by it's Officers to refund the SD amount with interest as prescribed by MERC and said refund be shown in the account of consumer's other unit situating at Palghar. This compliance be done within 30 days from the date of receiving this order and compliance report be submitted within further 15 days.

Dated:30/7/2014

**I agree**

**I agree**

**(Mrs.S.A.Jamdar)**  
**Member**  
**CGRF,Kalyan**

**(Chandrashekhar U.Patil)**  
**Member Secretary**  
**CGRF,Kalyan**

**(Sadaashive S.Deshmukh)**  
**Chairperson**  
**CGRF, Kalyan**

### NOTE

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.  
*"Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51"*.
- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003" at the following address:-  
*"Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05"*
- c) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

