



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph.- 2210707 & 2328283 Ext: - 122

IN THE MATTER OF GRIEVANCE NO.K/E/061/0071 OF 06-07
OF SMT. MANASA H YADAV REGISTERED WITH
CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN
ZONE, KALYAN ABOUT THE EXCESSIVE ENERGY BILL.

Mrs.Manasa H. Yadav

(Here in after

Happy Home HSC,

referred to

B/105, 1st Floor, Amrai Road,

as consumer

Karjat, Dist: - Raigad.

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Assistant Engineer, Karjat, Sub-Division

(Here in after
referred to
as licensee)

Karjat.

1) Consumer Grievance Redressal Forum has been established under regulation of “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conformed on it by section 181 read with sub-section 5 to 7 of section 42 of The Electricity Act, 2003. (36 of 2003).

2) The consumer is a L.T. consumer of the licensee connected to their 415-volt network. Consumer is billed as per residential tariff. The consumer registered his grievance with the forum on dated 31/08/2006.

The details are as follows: -

Name of the consumer: Mrs. Manasa H. Yadav

Address:- As above

Consumer No:-. 026521039107.

Reason of dispute: - His flat was closed from 13/03/2005 till June 2005 but he received a bill of 110 units for the period from 18/04/2005 to 18/06/2005 showing faulty status of meter. He requested withdrawal of this bill.

3) The batch of papers containing above grievance was sent by forum vide letter No.0664 dated 31/08/2006 to Nodal Officer of licensee. The letter, however, remained unreplied.

- 4) All three members of the forum heard both the parties on 18/09/2006. Shri. Manasa H. Yadav, consumer and Shri Pradip Khullam Assistant Engineer of licensee attended hearing.
- 5) Consumer, Shri Mansa H. Yadav, mentioned that licensee is wrongly issuing the electricity bill to him under the name of Mrs. Manasa H. Yadav. The bill need be issued in his name as Shri Manasa H. Yadav.
- 6) He repeated grievances mentioned in his application i.e. his flat was closed from 13/03/2005 till June 2005 but he received a bill of 110 units for the period from 18/04/2005 to 18/06/2005 showing faulty status of meter. He requested withdrawal of this bill.
- 7) Shri Pradip Khullam, Assistant Engineer, of licensee, submitted that the bill for the month of June 2005 has been revised and corrected bill for the month of August 2006 amounting to Rs. 95/- has been issued to the consumer on 18/09/2006. An amount of Rs. 325/- has been deducted for 110 units of June 2005 in the bill of August 2006. He submitted a copy of above bill to the forum.
- 8) Consumer on study of this bill gave in writing to the forum that the above said bill is acceptable to him and he has no grievance now.
- 9) The forum passes the following order now.

O-R-D-E-R

1. The licensee should change the name of the consumer from Mrs. Manasa H. Yadav to Shri . Manasa H. Yadav before the issue of next bill after following the usual procedure.

Date: -18/09/2006.

(V.V. Kelkar)

(I. Q. Najam)

Member

Chairperson

CGRF, Kalayn

CGRF,

Kalyan

(D.B.Nitnaware)

Member Secretary

CGRF, Kalyan