



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph: – 2210707 & 2328283 Ext: - 122

IN THE MATTER OF GRIEVANCE NO. K/I/005/337 OF 09-10 OF SHRI SACHIN LACHHMANDAS CHUGH ULHASNAGAR REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT TEMPORARY DISCONNECTION OF SUPPLY.

Shri Sachin Lachhmandas Chugh
Flat No. 302, Simram Park
Plot No. 619 (P),
Behind City Tower. Ulhasnagar-421 001

} (Here in after
referred to
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its Dy. Executive
Engineer, Ulhasnagar Sub/Dn. No.- III

} (Here in after
referred to
as Licensee)

- 1) Consumer Grievance Redressal Forum has been established under regulation of "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission (MERC) vide powers

conformed on it by section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

- 2) The consumer is a Three phase LT consumer of the Licensee. The Consumer is billed as per Residential tariff. The consumer registered grievance with the Forum on 14/10/2009 regarding Temporary Disconnection of Supply. The details are as follows: -

Name of the consumer : Shri Sachin Lachhmandas Chugh

Address: - As above

Consumer No : 021513009795

Reason for Dispute : - Regarding Temporary Disconnection of Supply.

- 3). The batch of papers containing above grievance was sent by Forum vide letter No. EE/CGRF/Kalyan/850, dt. 14/10/2009 to the Nodal Officer of the Licensee, and the Licensee through Dy. Ex. Engr. MSEDCL Sub/Dn. No. III filed reply vide letter No. DYEE/Uh.Sub.Dn.III/517, dt. 28/10/09.

- 4) The Forum heard both the parties on 03/12/2009 @ 15.00 Hrs. in the meeting hall of the Forum's office. Shri S. K. Sawale Dy. Ex. Engr., Shri V. D. Kale Asstt.Engr., Shri S. D. Nagthan, Asstt. Engr. representatives of the licensee, Shri Sachin L. Chugh consumer, Shri Rajesh Kukreja, Mrs. Asha Londhe, Shri Arun Dubey, Shri S. W. Deshmukh, Shri S. S. Mirje, Shri Ravi Anand consumer representatives and Shri Devesh Thakar, Shri Mukesh G. Kamra Simran Park CHS representatives attended hearing. Minutes of the hearing including the submissions made by the parties are recorded and the same are kept in the record. Submissions made by the parties in respect of grievance since already recorded will be referred to avoid repetition.

- 5) According to applicant Sachin Chugh he purchased the Flat No. 302, third floor, on plot No. 319 (p), behind City Tower Ulhasnagar in the month of May 2007. Electric Meter was installed in the said flat bearing consumer No. 021513009795. Since he is going out of station for some months he requested office of licensee at Ulhasnagar to disconnect the electric supply and to keep the meter in their custody for six months. It is contended that applicant was shocked to see his meter was shifted to building water pump disconnecting supply to his flat. It is therefore the grievance of the applicant that the licensee be directed that the meter installed in the flat owned by him and that electric supply be disconnected from that meter temporarily since he is going out of station.
- 6) The licensee opposed the above said contention of the applicant as according to it as per F-1 Register maintained shows in the flat No. 302 referred to above bearing consumer No. 021513009761 and consumer No. 021513009795 three phase IP category connection for the water pump of the building. Consumer No. 021513009761 was permanently disconnected for arrears of electricity consumption Rs. 45,346/- vide their letter dt. 23/09/09. In short, it is the contention of licensee that the consumer No. 021513009795 pertains to water pump of the building and not concerning to the applicant, therefore, question of disconnection of consumer No. 021513009795 as prayed by applicant does not arise, consequently grievance application be rejected.
- 7) On perusal of the record and hearing both the parties following points arise for the consideration of Forum and findings thereon for the reasons recorded below :

Points	Findings
a) Whether it is proper to direct the licensee to disconnect consumer No. 021513009795 as prayed by the applicant ?	NO
b) What Order ?	As per order below

Reasons

- 8) At the outset learned representative of the consumer submitted that consumer No. 021513009795 was given to the flat No. 302 and that it is not concerning with water pump building and inspite this neglecting the application, meter is not disconnected. On the other hand, it is submitted that in the flat No. 302 Consumer No. 021513009761 was installed and that it was permanently disconnected for the arrears of Rs. 45,346/-. Representative of the Simran Park Society vide application dt. 02/09/09 and 22/09/09 pointed out that consumer No. 021513009795 is concerning to the water pump of the Society to which applicant has no whatsoever concerned. On this background it is necessary to see the documents on record as man may speak lie but not the documents. On perusal the documents placed on record i.e. copy of F-1 Register shows in Flat No. 302 Consumer No. 021513009761 was installed on 02/11/2002 as Three Phase RL whereas consumer No. 021513009795 three phase IP category was of the water pump building as 10 HP. It is pertinent to note as per the entry dt. 10/11/2002 in F-1 Register connection was sought of 10 HP whereas Consumer No. 021513009761 for 4.98 KW obviously points out consumer No. 021513009795 of high load for the purpose of lifting water to supply to the building of the society and 4.98 KW was for the residential

purpose. Record shows that licensee issued notice dt. 03/02/09 to one Mukesh K. Wadhvani calling him to pay arrears of electricity consumption bill of Rs. 45346=22 in connection with Consumer No. 021513009761 installed in flat No. 302. It seems to avoid to pay arrears of electricity consumption as above, applicant who claims to have purchased the said flat misguiding the licensee made application to disconnect the electric supply consumer No. 021513009795 to which he is not concerned. On going through the record we are of the considered view that the applicant has no concern with consumer No. 021513009795 and therefore, licensee cannot be directed to disconnect the electric supply of the said meter. Application since sans merit apt to be dismissed, point is answered accordingly and hence the order :

ORDER

- 1) Grievance application stands dismissed.
- 2) The Consumer can file representation against this decision with the Ombudsman at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”

Representation can be filed within 60 days from the date of this order.

Date : 11/12/2009

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V.Shivdas)
Member Secretary
CGRF Kalyan

(S.N. Saundankar)
Chairperson
CGRF Kalyan