



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
Ph.- 2210707 & 2328283 Ext: - 122

**IN THE MATTER OF GRIEVANCE NO.K/E/059/0069 OF 06-07 OF  
M/S MILI STEEL PVT.LTD REGISTERED WITH CONSUMER  
GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN  
ABOUT THE EXCESSIVE ENERGY BILL.**

M/s. Mili Steels Pvt. Ltd. (Here in after  
Atgaon, laghu Udyog Sankul, referred to  
Village Atgaon, Tal Shahapur as consumer

**Versus**

Maharashtra State Electricity Distribution (Here in after  
Company Limited through its referred to  
Assistant Engineer, Shahapur as licensee)

- 1) Consumer Grievance Redressal Forum has been established under regulation of "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Commission vide powers conferred on it by section 181 read with sub-section 5 to 7 of section 42 of The Electricity Act, 2003. (36 of 2003).
- 2) The consumer is a L.T. consumer of the licensee connected to their 415-volt network. Consumer is billed as per industrial tariff. The consumer registered his grievance with the forum on dated 30/06/2006.  
The details are as follows: -  
*Name of the consumer: M/s. Mili Steels, Pvt. Ltd.*  
*Address:- As above*  
*Consumer No:-. 015599020249*  
Reason of dispute: - Excessive billing charged by licensee and refund of excess amount paid to the licensee.
- 3) The batch of papers containing above grievance was sent by forum vide letter No. 603 dated 30/06/2006 to Nodal Officer of licensee. The letter, however, remained unreplied.
- 4) Two members of the forum i.e. Member and Chairperson heard both the parties on 27/07/2006. Shri Chandresh Baua, consumer and his representative Shri Lalit Salian represented consumer and Shri M.S.N. Murthy Nodal Officer, Shri P.S.Date and Shri

S.C. Singh Assistant Engineers and Shri S.D. Mule Assistant Account represented licensee.

- 5) Shri Chandresh Baua said that maximum demand of consumer has suddenly increased on 12/01/2004 from 84.28 KVA to 106.89 KVA even though there was reduction in load from the last one and half month (to be reckoned for 12/01/2004) due to slack in demand and reduction in production. He further said that licensee staff took monthly reading on 20/01/2004 and MD was reset to zero but once again MD had shoot up to 120.58 KVA on 28/01/2004. He said that in view of the above position we requested licensee to test the meter and in response to our letter dated 22/01/2004 addressed to Superintending Engineer, Kalyan Circle, our meter was tested at site by licensee's staff on 07/02/2004. He further said that the said meter was found to be 33.71% fast during testing. He further requested forum that he has paid the energy bills issued by licensee from time to time and as such requested forum to order refund of extra payment made by him to the licensee for M.D and consumption recorded by above faulty meter.
- 6) Shri Murthy Nodal Officer said that their Testing Division on 07/02/2004 tested the meter No. 02122059 installed at consumer premises. The said meter was found to be 33.71% fast during testing on 07/02/2004. The said meter was replaced on the same day. Shri Murthy also said that load survey of the consumption indicate that the consumption has increased from 12/01/2004. He promised to give credit to consumer to the extent of 33.71% both in MD and consumption for the period from 12/01/2004 to 07/02/2004. He accordingly gave in writing to the

forum that the credit as mentioned above would be passed to consumer from the month of August 2006 onwards in his bills.

- 7) Consumer also gave in writing to the forum that he agrees with the contents of the letter of the licensee.
- 8) The grievance stands solved, as the licensee has agreed to pass on the credit to the consumer to the extent of 33.71% both in MD and consumption recorded during the period from 12/01/2004 to 7/02/2004. The consumer also has agreed with the action of the licensee. The forum passes the following order.

### **O-R-D-E-R**

1. Licensee shall pass on credit to consumer, to the extent of 33.71% both in MD and consumption recorded during the period from 12/01/2004 to 07/02/2004, in the billing months of August 2006.
2. Consumer, as per section 142 of Electricity Act, 2003, can approach Maharashtra Electricity Regulatory Commission at the following address

Maharashtra Electricity Regulatory Commission, 13<sup>th</sup> floor,  
World Trade Centre, Cuffe Parade, Colaba, 400005.

for non-compliance, part compliance or delay in compliance of this decision issued under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation, 2006" .

**Date:-10/08/2006.**

Grievance No.K/E/059/0069 of 06-07

**(V.V. Kelkar)**  
**Member**  
**CGRF, Kalyan**

**(I. Q. Najam)**  
**Chairperson**  
**CGRF, Kalyan**