



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph.– 2210707 & 2328283 Ext: - 122

IN THE MATTER OF GRIEVANCE NO.K/E/058/0068 OF 06-07 OF
SHRI PRAKASH BABU KAMBLE REGISTERED WITH
CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE,
KALYAN ABOUT THE EXCESSIVE ENERGY BILL.

Shri Prakash Babu Kamble

(Here in after

Nitesh Co-op-Hsg soc, 2nd Floor, H.No. 595,

referred to

Mahatma Phule Nagar, Near KDMC Garden,

as consumer

Mohane 42110

Versus

Maharashtra State Electricity Distribution

(Here in after

Company Limited through its

referred to

Dy.Ex.Engineer, SubDivision-I, Ulhasnagar-III

as licensee)

1) Consumer Grievance Redressal Forum has been established under regulation of “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Commission vide powers conformed on it by section 181 read with sub-section 5 to 7 of section 42 of The Electricity Act, 2003. (36 of 2003).

2) The consumer is L.T. consumer of the licensee connected to their 415-volt network. Consumer is billed as per residential tariff. The consumer registered his grievance with the forum on dated 22/06/2006.

The details are as follows: -

Name of the consumer: Shri Prakash Babu Kamble.

Address:- Phule Nagar, House No 595, Mohane.

Consumer No:-. 020160028026.

Reason of dispute:- Excessive billing charged by licensee & waiver of interest & delayed payment charges.

3) The batch of papers containing above grievances was sent by forum vide letter No. 596 dated 22/06/2006 to Nodal Officer of licensee. The letter, however, remained unreplied.

4) All three members of the forum heard both the parties on 29/06/2006. Shri Prakash Kamble, consumer and his representative Shri Sambhaji Kamble represented consumer and

Shri N.L.H. Rao, Nodal Officer, Shri Pradip K. Taiwade Assistant Engineer and Shri Ramesh K. Wagh Assistant Account represented licensee.

- 5) Shri Kamble during hearing on 29/6/06 said that he was receiving exorbitant bills from licensee. He said these bills should be reduced and interest on non-payment of bills should be waived and he should be given bills as per meter readings.
- 6) Shri Rao Nodal Officer pointed out that the bills to the consumer from May 97 to March 2000 were sent as per consumption recorded on meter. The consumer has since not paid the bills; his
- 7) supply was disconnected in September 2003. The arrears of the bills then were Rs. 20,299/-. He further pointed out that the consumer paid the bills in part as per table shown below.

Date of payment	Amount paid
23/03/2000	Rs. 2000/-
24/03/2005	Rs. 10000/-
27/10/2005	Rs. 2000/-

Shri Rao pointed out the total arrears up to May 2006 was Rs.14,430/- including interest and delayed payment charges.

- 8) Forum members observed that the bills are sent to consumer as per meter readings only This fact was explained to consumer & the above position of the unpaid bills was also brought to the notice of consumer and he agreed to pay the said bills in installments and submitted a written commitment to the forum on 29/06/2006, which is taken on record.

- 9) Nodal officer agreed to reconnect the supply of the consumer on payment of first installment of Rs. 7000/- as against the bill of Rs. 14,430/-. The consumer paid the first installment of the bill of Rs. 7000/- on 30/06/2006 and balance amount will be paid in installments.
- 10) Since the grievance stand solved, the forum passes no order.

Date: -13/07/2006 Licensee

(D.B. Nitnaware)
Member Secretary
CGRF Kalyan

(V.V.Kelkar)
Member
CGRF Kalyan

(I.Q.Najam)
Chair person
CGRF Kalyan