



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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K/E/799/958 OF 2014-15

Date of Grievance : 19/05/2014
Date of Order : 10/07/2014
Period Taken : 51 days

IN THE MATTER OF GRIEVANCE NO. K/E/799/958 OF 2014-15 IN RESPECT OF M/S. BRACO ELECTRICALS (INDIA) p.ltd. GALA NO.A-11, STAR DEVELOPMENT. INDUSTRIAL ESTATE WALIV, VASAI (E) REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT EXCESSIVE BILL.

M/S.Braco Electricals (India) P.Ltd.,
Gala No.A-11,Star Development.
Industrial Estate,
Waliv, Vasai (E) (Hereinafter referred to as Consumer)
Consumer No.001840888904).

V/s.

Maharashtra State Electricity Distribution
Company Limited through its
Dy. Exe.Engineer, Vasai circle,
MSEDCL., Vasai Sub/Divn (E). (Hereinafter referred to as Licencee)

Appearance-For Consumer- Mr.Harshad Sheth - Consumer's Representative
For Licensee - Mr. Satish Uंबरजे- Dy.Exe.Engineer.

(Per Shri Sadashiv S.Deshmukh, Chairperson)

1] Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003.(36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is

referred as 'Regulation'. Further the regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2005.' Hereinafter referred 'SOP' for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2005'.

2] Consumer is having Industrial supply from 15/5/2009 and is having consumer No.001849028680. Consumer herein, approached IGRC and Dy. Executive Engineer on 13/3/2014, contending that in January 2014, bill is received, showing consumption of 13053 units which is totally wrong as average consumption never exceeded 2200 units. Accordingly, prayed for revising the bills for the month of December 2013 and January 2014. As grievance was not redressed, consumer approached this Forum on 19/5/2014.

3] On receiving the grievance, copy of it was forwarded to the Nodal Officer, vide Letter No. EE/CGRF/Kalyan/0199 dated 20/5/2014 of this Forum along with it's accompaniments. In response to it, Licencee appeared and filed reply dated 1/7/2014, and admitted the grievance and clarified that excess bill shown for January 2014 is, adjusted in the month of July 2014 to the extent of excess amount of Rs.73,252.24 ps.

4] We heard both the sides, Consumer's representative agreed to the action taken by the Officers of Licencee, endorsed on the reply itself and submitted that grievance is redressed, it be disposed off.

5] In view of the above, we find grievance of the consumer, at least belatedly, taken care of by the officers of Licencee. Even Officer revised the bill in

July 2014. Under such circumstances, consumer's representative submitted that matter be disposed off.

Hence the order.

ORDER

Grievance of the consumer is redressed by Licencee, hence it is disposed off.

Dated: 10/7/2014

I agree

I agree

(Mrs.S.A.Jamdar)
Member
CGRF,Kalyan

(Chandrashekhar U.Patil)
Member Secretary
CGRF,Kalyan

(Sadashiv S.Deshmukh)
Chairperson
CGRF, Kalyan

NOTE

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, Keshav Bldg, Bandra Kurla Complex,Mumbai 51”.

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- c) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.