



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph.- 2210707 & 2328283 Ext: - 122

IN THE MATTER OF GRIEVANCE NO.K/E/057/0067 OF 06-07 OF
M/S ARTI LAB CHEM PVT. LTD. REGISTERED WITH
CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE,
KALYAN ABOUT THE ACCURACY OF METER.

M/s. Arti Lab Chem. Pvt. Ltd.

(Here in after

Ltd. Plot No. A 170,

referred to

MIDC Phase-1, Dombivli (E)

as consumer

Dist Thane 421203.

Versus

Maharashtra State Electricity Distribution
Company Limited through its

(Here in after
referred to

Deputy Executive Engineer Kalyan

as licensee)

Sub-Division-I, Kalyan

- 1) Consumer Grievance Redressal Forum has been established under regulation of "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Commission vide powers conformed on it by section 181 read with sub-section 5 to 7 of section 42 of The Electricity Act, 2003. (36 of 2003).
- 2) The consumer is L.T. consumer of the licensee connected to their 415-volt network. Consumer is billed as per industrial tariff. The consumer registered his grievance with the forum on dated 03/06/2006.

The details are as follows: -

Name of the consume:- M/s. Arti lab Chem. Pvt. Ltd.

Address: - Plot No. A-107 Ph-I, Kalyan.

Consumer No: -. 021500007912.

Reason of dispute: - Meter test results of 25/03/2006 challenged by consumer.

- 3) The batch of papers containing above grievances was sent by forum vide letter No. 0580 dated 03/06/2006 to Nodal Officer of licensee. The letter, however, remained unreplied.
- 4) All three members of the forum heard both the parties on 29/06/2006 and 17/07/2006. Shri Rameshkumar Kesharwani, consumer, Shri N.L.H. Rao, Nodal Officer, Shri Pradip K. Taiwade Assistant Engineer represented licensee on 29/06/2006. Shri Rameshkumar Kesharwani, consumer, Shri R.M. Chavan Dy. Ex. Engineer, Shri Pradip K. Taiwade Assistant Engineer represented licensee on 17/07/2006.
- 5) Shri Rao Nodal Officer of licensee did not argue the case on 29/06/2006 and requested forum to fix another hearing so that, he can collect the requisite data from the field officer.
- 6) During hearing on 17/07/2006, Shri R.M. Chavan Dy. Ex. Engineer submitted that the CT operated static meter no. 194457 of L & T make removed from the consumers premises on 06/04/2006 was tested on 14/07/2006 in their laboratory and found to be 0.31% slow. The meter is thus within permissible limit of error.
- 7) Licensee and consumer submitted that test report to the forum.
- 8) The consumer agreed with the above test and said that he has no grievance now.
- 9) Licensee also agreed that they will not issue any assessment bill to the consumer as the meter is correct and within permissible limit of error.
- 10) Since the grievance stand solved, the forum passes no order.

Date: -17/07/2006

(D.B. Nitnaware)
Member Secretary
CGRF Kalyan

(V.V.Kelkar)
Member
CGRF Kalyan

(I.Q.Najam)
Chair person
CGRF Kalyan