



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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No. K/E/787/946 of 2014-15

Date of Grievance : 02/04/2014

Date of Order : 02/06/2014

Total days : 60

**IN THE MATTER OF GRIEVANCE NO. K/E/787/946 OF 2014-15 IN RESPECT OF SINDHU DURG ESTATE PVT. LTD.,S.NO.51/52, WADE GHAR ROAD, NEAR RELIANCE COMMUNICATION, KALYAN (W), THANE 421 301, REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING EXCESSIVE BILL AND THREAT OF DISCONNECTION.**

Sindhu Durg Estate Pvt. Ltd.,  
S.No.51/52, Wadghar Road,  
Near Reliance Communication,

Kalyan (W), Thane-421 301,

Consumer No.. 020024208878)

.... (Hereafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution  
Company Limited through its  
Dy. Executive Engineer, MSEDCL,Sub-Divn-II,  
Kalyan (W)

.... (Hereinafter referred as Licensee)

Appearance : For Consumer –Kalicharan Makhijani

For Licensee - Shri Narsing – Dy.Exe.Engineer

(Per Shri Sadashiv S.Deshmukh, Chairperson)

1] Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003.(36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e.

‘Maharashtra Electricity Regulatory Commission. Hereinafter referred as ‘Supply Code’ for the sake of brevity. Even, regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2005.’ Hereinafter referred ‘SOP’ for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2005’.

2] Consumer approached this Forum on 02/04/2014, apprehending disconnection of supply. Perceiving matter urgent taken up by this Forum and interim order passed on 3/4/2014, on hearing both sides. During pendency of the matter on behalf of Licencee reply is submitted on 3/4/2014. Matter was adjourned from time to time as consumer was to consider the aspect and was intending to add some other material. Even, direction was given towards testing of meter in NABL.

3] Matter was taken up for final hearing today. Consumer’s representative endorsed on the grievance application that it is withdrawn and consumer has already approached Licencee and the Authority for reliefs and will be coming to this Forum after the result therein.

4] As consumer is withdrawing the grievance, it is to be disposed off. Already interim order is passed by this Forum on 3/4/2014, giving protection to the consumer. Now, said order stands vacated as grievance itself is withdrawn.

Hence the order.

#### ORDER

Grievance of consumer stands disposed off as it is withdrawn.

Interim order passed in the matter stands vacated.

Dated:02/06/2014

I agree

I agree

(Mrs.S.A.Jamdar)

(Chandrashekhar U.Patil)

(Sadashiv S.Deshmukh)

Member  
CGRF,Kalyan

Member Secretary  
CGRF,Kalyan

Chairperson  
CGRF, Kalyan

**GRIEVANCE NO. K/E/787/946 of 2014-15**

**NOTE: -**

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

*“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, Keshav Bldg, Bandra Kurla Complex,Mumbai 51”.*

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

*“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”*

- c) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

