



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
Ph- 2210707, Fax - 2210707, E-mail : cgrfkalyan@mahadiscom.in

No. K/E/928/1134 to K/E/931/1137 of 2015-16.

**COMMON ORDER IN THE MATTER OF GRIEVANCE NOS. K/E/928/1134 OF 2015-16 TO K/E/931/1137 of 2015-16 IN RESPECT OF M/S. VERSTILE CHEMICALS LTD., W.35, MIDC PH-II, DOMBIVLI ( E ) 421 203, M/S. VERSTILE CHEMICALS LTD., W.162, MIDC PH-II, DOMBIVLI ( E ) 421 203, M/S. VERSTILE CHEMICALS LTD., W.162, MIDC PH-II, DOMBIVLI ( E ) 421 203, M/S. VERSTILE CHEMICALS LTD., W.35, MIDC PH-II, DOMBIVLI ( E ) 421 203 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING REFUND OF PD AMOUNT BALANCE IN THE YEAR 2004 AND SD + RLC.**

Date of Grievance : 21/10/2015  
Date of Order : 11/11/2016  
Total days : 393

- 1] M/s. Verstile Chemicals Ltd., **K/E/928/1134 of 2015-16**  
W.35, MIDC, PH-II, Dombivli ( E )-421 203  
(Con.No.021500005383)
  - 2] M/s. Verstile Chemicals Ltd., **K/E/929/1135 of 2015-16**  
W.162, MIDC, PH-II, Dombivli ( E )-421 203  
(Con.No.020019023170)
  - 3] M/s. Verstile Chemicals Ltd., **K/E/930/1136 of 2015-16**  
W.162, MIDC, PH-II, Dombivli ( E )-421 203.  
(Con. No. 021500007483)
  - 4] M/s. Verstile Chemicals Ltd., **K/E/931/1137 of 2015-16**  
W.35, MIDC, PH-II Dombivli ( E )-421 203  
(Con.No.020019021870) .... (Hereinafter referred as consumers)
- V/s

Maharashtra State Electricity Distribution  
Company Limited  
through its Nodal Officer,

MSEDCL, Kalyan Circle-I, Kalyan ..... (Hereinafter referred as Licensee)

Appearance : - For Licensee : Shri A.S.Belle- Executive Engineer.  
: Shri S.G.Ingle-Dy. Manager (F & A)  
: Shri U.J.Bhoir- UDC

For Consumer- B.R.Mantri- CR

[Coram- Shri A.M.Garde-Chirperson, Shri L.N.Bade-Member Secretary and  
Mrs.S.A.Jamdar- Member (CPO)].

Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP'

for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014’.

2] The above stated consumers approached with identical grievance on similar grounds. Their grievance pertains to refund of PD amount and SD + RLC respectively. Licensee is common in all these matters. Representation of these respective parties is by same representative and Officers. Hence these matters are taken for decision by the common order.

3] Read the application dated 9/11/2016 filed by Executive Engineer Kalyan ( E ) Dvn. and the say filed by the CR, the matter is settled between the parties. Thereupon the CR withdraws the grievances.

Hence the order.

**ORDER**

The grievances stand disposed off as withdrawn by the consumers.

Date: 11/11/2016.

(Mrs.S.A.Jamdar)  
Member  
CGRF, Kalyan

(L.N.Bade)  
Member Secretary  
CGRF, Kalyan.

(A.M.Garde)  
Chairperson  
CGRF, Kalyan.

**NOTE**

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.  
*“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, Keshav Bldg, Bandra Kurla Complex,Mumbai 51”.*
- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or
- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-  
“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”
- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

This matter could not be decided within time as the Hon'ble Chairperson took charge on 19/9/2016 of this Forum and the matter was reheard today itself.

**Reply pertaining to above queries**

**Query No.1:-**

Both sides were made aware of the first query and they clarified that towards 10.5 Regulation. Previously liability for six months worked out to Rs.70570/- and after the order of IGRC in ----2014. Refund of liability is worked out which is to the tune of Rs.38,700/-. Accordingly, consumers had paid Rs.70570/- and by deducting revised liability of Rs.38700/- balance amount to be refunded is of Rs.31870/-. This figure is confirmed by CR.

**Second query** was pertaining to how many persons paid this amount. CR has represented before Licencee his letter, there is reference of refunding the said amount to the applicants. In other words there is 15 are the applicants, seeking supply, hence refund of Rs.31870/- is to be allowed for those persons who paid it. However, CR submitted that only these applicants borne expense. Liberty is given to the CR to place on record the no objection of remaining persons so that it can be equally distributed to the present applicants otherwise refund will be equally to the 15 persons. In spite of mode of refund, it is clear that whenever amount is deposited it is under protest in seeking its refund by issuing cheque and DD. Hence though Officers of Licencee contended that refund is adjusted in the bills to claim of these applicants is to be considered.

**Query No.III**, when we heard to both sides and CR heard on it, he submitted that as there is provision of MERC he demanded it and he claimed it. However, he is made aware of Sections 142 to 145. All these sections are clearly speaking about the jurisdiction of MERC to take up the matter allotted to one of its member who is **itself** as to whether the directions

laid down by Government. Further jurisdiction of this Forum even of Civil Court is barred . Hence, this Forum cannot entertain and decide the claim of penalty u/s. 43(3) of Electricity Act.

Note:

- e) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

*“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.*

- f) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity

- g) Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

*“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”*

- h) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

*Clarification in Para No.8\**